



COPADATA
do it your way

zenon Analyzer manual

Report Launcher

v.3.00





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Contents

1. Welcome to zenon Analyzer help	5
2. Report Launcher	5
3. Rights management.....	7
4. Report Launcher: Configuration and operation	7
4.1 Tile view	10
4.2 Detail view.....	12
4.3 Settings.....	14
4.4 Folder, reports and database context menus	14
4.5 Move elements	17
4.6 Download report.....	19
4.7 Languages and time formats.....	19
4.7.1 Change standard time/day light saving time.....	20
4.8 Parameters - input and selection	20
4.8.1 Default input field.....	23
4.8.2 Boolean selection dialog	24
4.8.3 Input or selection of several values.....	24
4.8.4 Date and time	26
4.8.5 Time span	34
4.8.6 Equipment group.....	44
4.8.7 Lot and shift.....	47
4.8.8 Filter	48
4.8.9 Sorting of filter elements.....	54
4.9 Site Settings.....	54
4.9.1 General	55
4.10 Data source	56
4.10.1 Properties	58
4.11 Folder	60
4.11.1 Properties	63
4.12 Upload file.....	63

5. Create report.....	64
5.1 Report Builder	65
5.2 Upload reports	67
6. Call up report	68
7. Toolbar Report	71
8. Configure and export reports	71
9. Manage reports.....	74
9.1 Properties.....	75
9.2 Parameters.....	77
9.3 Data Sources	81
9.4 Processing Options.....	83
9.4.1 Schedule	85
9.5 Cache Refresh Options	86
9.6 Report History	88
9.7 Snapshot Options.....	88
10. Validation of formulas	89
11. Error logging.....	91
11.1 Diagnosis Viewer	91
11.1.1 General	93
11.1.2 Topology of the diagnosis system	94
11.1.3 Standard procedure.....	96
11.1.4 Diagnosis Server	106
11.1.5 Diagnosis Client	110
11.1.6 Diagnosis Viewer - Analysis Program	112
11.1.7 Possibilities of Filtering.....	119
11.1.8 Reading the log files	126
11.1.9 Structure of the log file.....	129
11.1.10 Handling of errors and messages for the Diagnosis Viewer	131
11.2 Error messages, zenon Analyzer general	133

1. Welcome to zenon Analyzer help

PROJECT SUPPORT

You can receive support for any real project you may have from our Support Team, who you can contact via email at support@copadata.com (<mailto:support@copadata.com>).

LICENSES AND MODULES

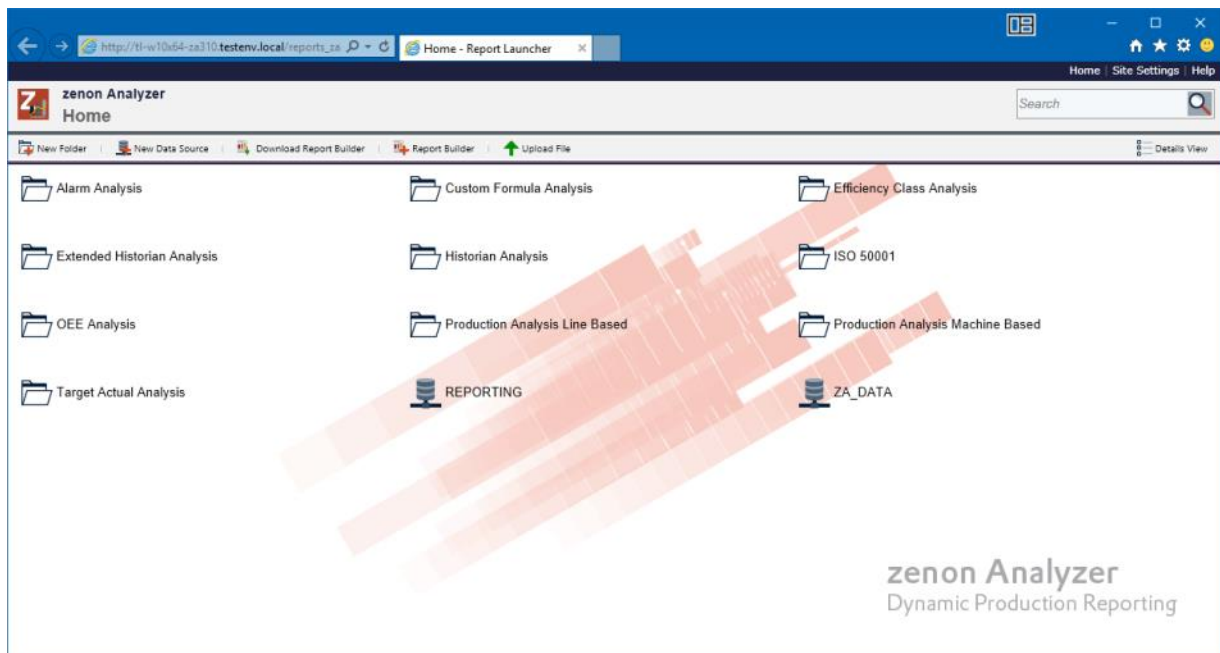
If you find that you need other modules or licenses, our staff will be happy to help you. Email sales@copadata.com (<mailto:sales@copadata.com>).

2. Report Launcher

Reports display data from online sources or archives according to defined rules. The zenon Analyzer is shipped with prepared report templates which can be adapted individually. You can also create your own reports. The necessary table structure is described in chapter Basics.

To call up and display reports on the client computer, all you need is a supported browser. All reports are displayed and adapted in the browser. Which settings are possible, depends on the rights (on page 7) of the user. Reports can be exported in other formats. Thus being used in other applications.

As supplied, pre-configured folders with reports on the respective topic areas are displayed for the demo project when zenon Analyzer is started.



Information

Only reports that are included in the scope of the zenon Analyzer license that has been purchased are displayed.

CONFIGURATION OF REPORTS

Reports can be configured in the browser.

The settings are made in ZAMS - zenon Analyzer Management Studio.



Information

Handling with time interval for archive aggregation and display in the report:

- ▶ Interval less or equal to 60 minutes:
The correct time interval in UTC is noted for aggregation.
- ▶ Interval greater than 60 minutes:
The correct time interval in the server's local time is noted for aggregation.
- ▶ Local time is always used for the display. If the user and server are in different time zones, there may be differences.

PROJECTS AND FILTERS

Reports on several projects can be created, except when using filters for shifts or lots. In this case, reports are limited to one project.



Attention

Only archive data with variables from its own project can be evaluated.

This means: For example, in an integration project, if a variable from a subproject is archived in an archive, then zenon Analyzer cannot access this variable.

3. Rights management

The zenon Analyzer uses role-based rights management. It controls the access to the data sources, folders, reports and all other elements. At this certain rights are assigned to a user or a group. Users and groups must already exist in the Window user administration. Authentication is not done by the zenon Analyzer but by the operating system.

User rights are set and administered in the ZAMS.

4. Report Launcher: Configuration and operation

The zenon Analyzer is called up via the web browser or started via the ZAMS:

- ▶ Calling it up via the user interface:
Entry of connection in address line or click on the link in the start menu of the installation computer (COPA-DATA section)
- ▶ Start via ZAMS:
The following actions start the web browser with the Report Launcher for the connection set up in ZAMS:
 - Selection of the corresponding command from the **Report** menu
 - Click on the corresponding symbol in the toolbar
 - Click on the **Open report in the Report Launcher** button in a report in the ZAMS



Information

Internet Explorer 10 or higher, Firefox or Google Chrome can be used as a browser.

When starting the Report Launcher or opening reports in the Report Launcher, Internet Explorer is addressed by ZAMS directly as ActiveX.

REPORT LAUNCHER

The user interface of the Report Launcher gives you the possibility to:

- ▶ configure the Report Launcher
- ▶ To configure and call up reports

The Report Launcher can be called up in two views:

- ▶ Tile view (on page 10)
- ▶ Detail view (on page 12)

ERROR HANDLING



Attention

Error messages for parameters:

For some parameters, the values available must be loaded via a Stored Procedure of Microsoft SQL Server. If this Stored Procedure is not successfully called up or the Stored Procedure returns an error, an error message is activated in the Report Launcher. For example, if Runtime cannot be reached, the SQL connector has not been created, etc.

For some parameters, no standard value can be issued under some circumstances, because a parameter that is to be handled beforehand does not contain a value. For example: Time filters are based on shifts, but there is no shift data available. In this case, the issue of standard values is only possible if at least 1 shift has been written.

BROWSER

zenon Analyzer is called up using a browser.



Information

zenon Analyzer was designed and tested for the following browsers:

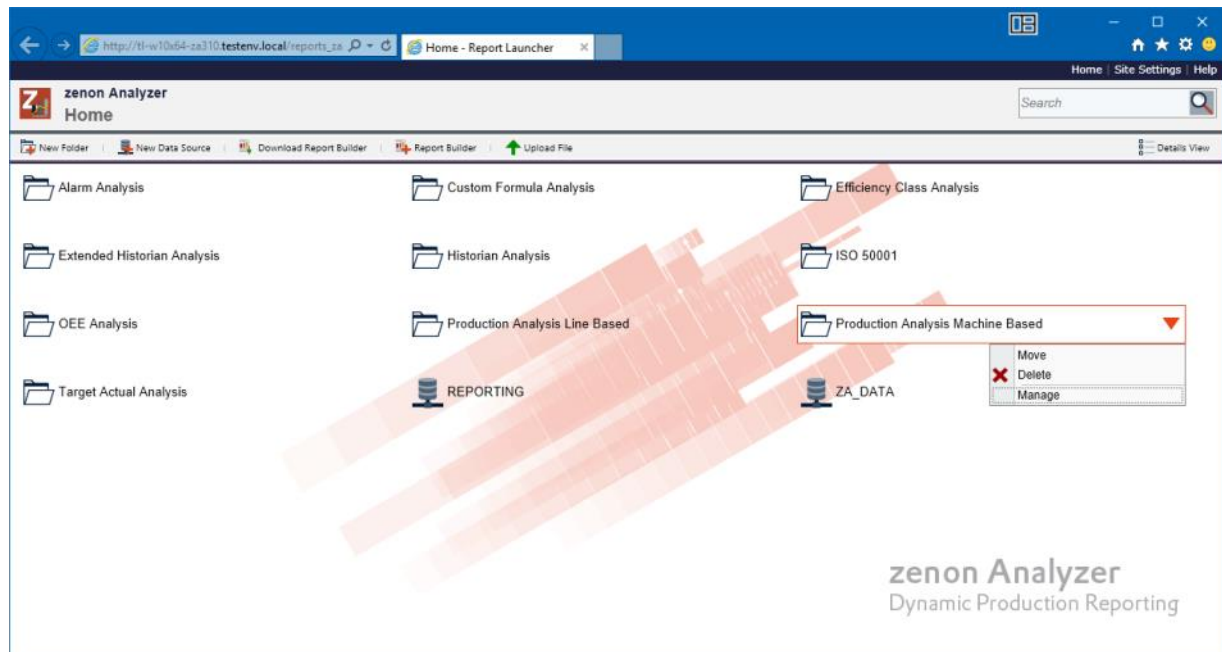
- ▶ Microsoft Internet Explorer from version 10
- ▶ Chrome
- ▶ Firefox

Note:

- ▶ Compatibility view must be deactivated for Internet Explorer.
- ▶ Zoom is only available for the Chrome browser.

▶

4.1 Tile view



CONFIGURATION MENU

Parameters	Description
Configuration menu	
Home	Switches to the highest level.
Site Settings	Opens the administration (on page 54) of general settings of the site.
Help	Opens the online-help for the Report Launcher.
Search field	<p>Search in the Report Launcher.</p> <p>Entry of the search term in the search field. Click on the magnifying glass symbol to start the search.</p> <p>Note: Clicking on the symbol does not trigger any action in Firefox or Chrome. Instead, press the <code>Enter</code> key.</p>

MAIN MENU

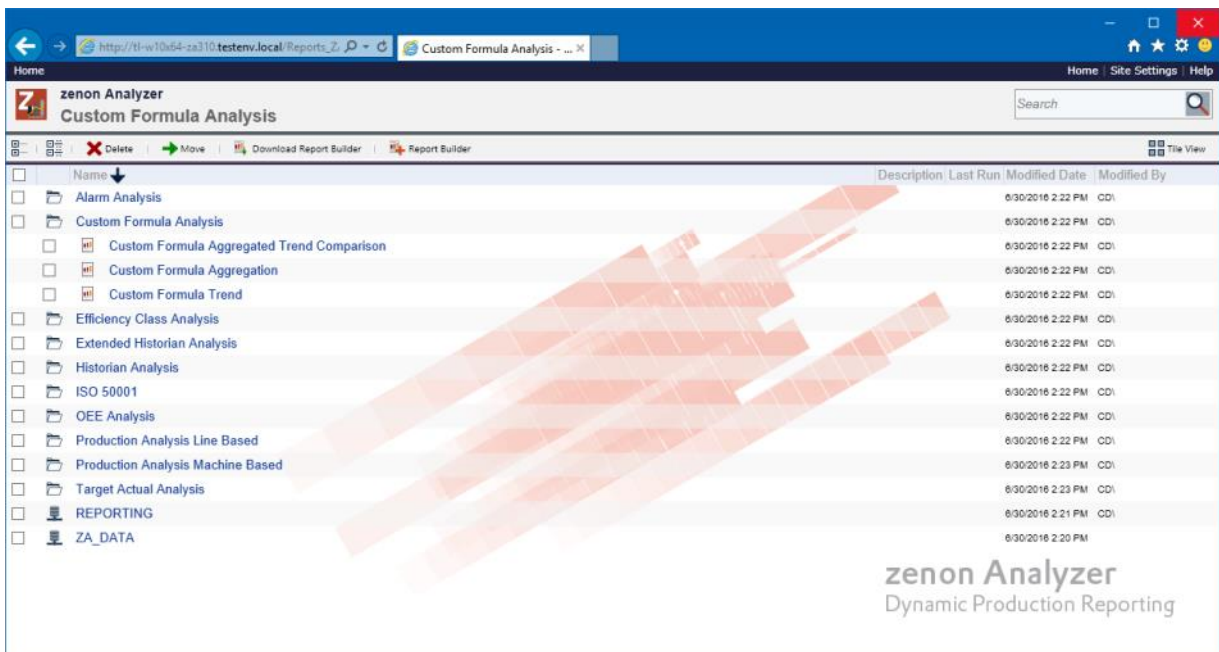
Parameters	Description
Main menu	
New folder	Creates a new folder (on page 60).
New Data Source	Creates a new data source (on page 58).
Download Report Builder	Opens the Microsoft website to download the Report Builder.
Report Builder	<p>Opens the Microsoft Report-Builder (on page 65). Requirement: The Microsoft Report-Builder must already be present on the system.</p> <p>Any supported browser can be used to open it.</p>
Upload file	Opens the dialog for uploading resources (on page 63) such as reports, models, data sets, etc.
Details view - Tile view	<p>Switches from detail view to symbol view.</p> <p>Tile view: Shows all folder and reports in a compact view. In this view folders can be hidden (on page 60).</p> <p>Detail View: Shows details on reports and folders and allows them to be sorted by clicking on the respective header:</p> <ul style="list-style-type: none"> ‣ Object type (2nd column) ‣ Name ‣ Description ‣ Last run

	<ul style="list-style-type: none"> ▶ Modified Date ▶ Modified By <p>Both views provide a context menu (on page 14) with frequently-required commands for folders, reports and databases.</p>
--	--

LIST FIELD REPORTS

Parameters	Description
List field Reports	<p>Shows all databases, folders and reports. The display can be in a symbol view or detail view. The possible actions depend on the type of the display.</p> <p>Reports for configuration and display are selected here.</p>

4.2 Detail view



The screenshot displays the 'zenon Analyzer Custom Formula Analysis' window. The main area shows a list of reports and folders. The columns are: Name, Description, Last Run, Modified Date, and Modified By. The list includes items like 'Alarm Analysis', 'Custom Formula Analysis', 'Custom Formula Aggregated Trend Comparison', 'Custom Formula Aggregation', 'Custom Formula Trend', 'Efficiency Class Analysis', 'Extended Historian Analysis', 'Historian Analysis', 'ISO 50001', 'OEE Analysis', 'Production Analysis Line Based', 'Production Analysis Machine Based', 'Target Actual Analysis', 'REPORTING', and 'ZA_DATA'. A large red watermark 'ZENON' is overlaid on the list.

CONFIGURATION MENU

Parameters	Description
Configuration menu	
Home	Switches to the highest level.
Site Settings	Opens the administration (on page 54) of general settings of the site.
Help	Opens the online-help for the Report Launcher.
Search field	<p>Search in the Report Launcher.</p> <p>Entry of the search term in the search field. Click on the magnifying glass symbol to start the search.</p> <p>Note: Clicking on the symbol does not trigger any action in Firefox or Chrome. Instead, press the <code>Enter</code> key.</p>

MAIN MENU

Parameters	Description
Main menu	
Expand all	Clicking on the button opens all elements in the tree view.
Collapse all	Clicking on the button collapses all elements in the tree view. Only the highest level is displayed.
Delete	Deletes selected reports or folders. The selection takes place by activating the check box in front of the report/folder.
Move	Moves selected reports or folders. The selection takes place by activating the check box in front of the report/folder.
Download Report Builder	Opens the Microsoft website to download the Report Builder.
Report Builder	<p>Opens the Microsoft Report-Builder (on page 65). Requirement: The Microsoft Report-Builder must already be present on the system.</p> <p>Any supported browser can be used to open it.</p>
Tile view	<p>Switches from detail view to symbol view.</p> <p>Tile view: Shows all folder and reports in a compact view. In this view folders can be hidden (on page 60).</p> <p>Detail View: Shows details on reports and folders and allows them to be sorted by clicking on the respective header:</p>

	<ul style="list-style-type: none"> ▶ Object type (2nd column) ▶ Name ▶ Description ▶ Last run ▶ Modified Date ▶ Modified By <p>Both views provide a context menu (on page 14) with frequently-required commands for folders, reports and databases.</p>
--	---

LIST FIELD REPORTS

Parameters	Description
List field Reports	<p>Shows all databases, folders and reports. The display can be in a symbol view or detail view. The possible actions depend on the type of the display.</p> <p>Reports for configuration and display are selected here.</p>

4.3 Settings

Data sources and reports are managed and configured via menu bars (on page 7) and context menus (on page 14).

See also:

- ▶ Configuration and operation (on page 7)
- ▶ Site (on page 54)
- ▶ Folder (on page 60)
- ▶ Reports (on page 74)

4.4 Folder, reports and database context menus

Databases, folders and reports have a context menu for configuration. Its contents sometimes also depend on which view is displayed in the Report Launcher.

To select a command from the context menu:

1. Move the mouse over the desired object.
A red border and red arrow are displayed.
2. Click on the arrow.
The context menu is displayed.
3. select the desired command.

CONTEXT MENU FOLDER

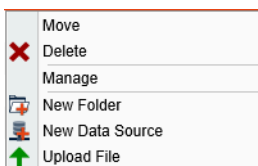
The context menu of folders contains different commands, regardless of the Report Launcher view.

TILE VIEW



Parameters	Description
Move	Opens dialog (on page 17) for selecting the new saving location.
Delete	Deletes selected folder.
Manage	Opens the dialog for managing (on page 63) the folder.

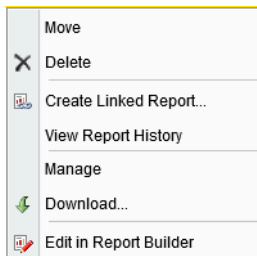
DETAIL VIEW



Parameters	Description
Move	Opens dialog (on page 17) for selecting the new saving location.
Delete	Deletes selected folder.
Manage	Opens the dialog for managing (on page 63) the folder.
New folder	Opens dialog to create a new folder.
New Data Source	Opens the dialog (on page 58) to select a new data source.
Upload File	Opens the dialog (on page 63) for uploading a new file.

REPORT CONTEXT MENU

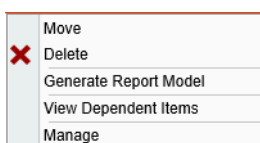
The context menu of reports contains commands for their administration. The context menu is identical for both views of the Report Launcher.



Parameters	Description
Move	Opens menu for selecting the new saving location.
Delete	Deletes selected reports.
Create linked report...	Opens the dialog for creating a linked report which is based on the selected report.
Display report history	Opens the display of the report history (on page 88).
Manage	Opens the dialog for managing the report (on page 75).
Download	Makes it possible to locally save (on page 19) reports. Opens Windows dialog for saving a file.
Editing in the Report Builder	Opens the report in the MS Report Builder (on page 65).

DATABASE CONTEXT MENU

The context menu of databases contains commands for their administration. The context menu is identical for both views of the Report Launcher.



Parameters	Description
Move	Opens menu for selecting the new saving location.
Delete	Deletes selected reports.
Generate Report Model	Opens the dialog (on page 60) to generate a new model for the data source.
View Dependent Items	Displays all reports based in this data source and makes it possible to delete or move them.
Manage	Opens the dialog (on page 58) to administer the database.

4.5 Move elements

To change the save location of an object:

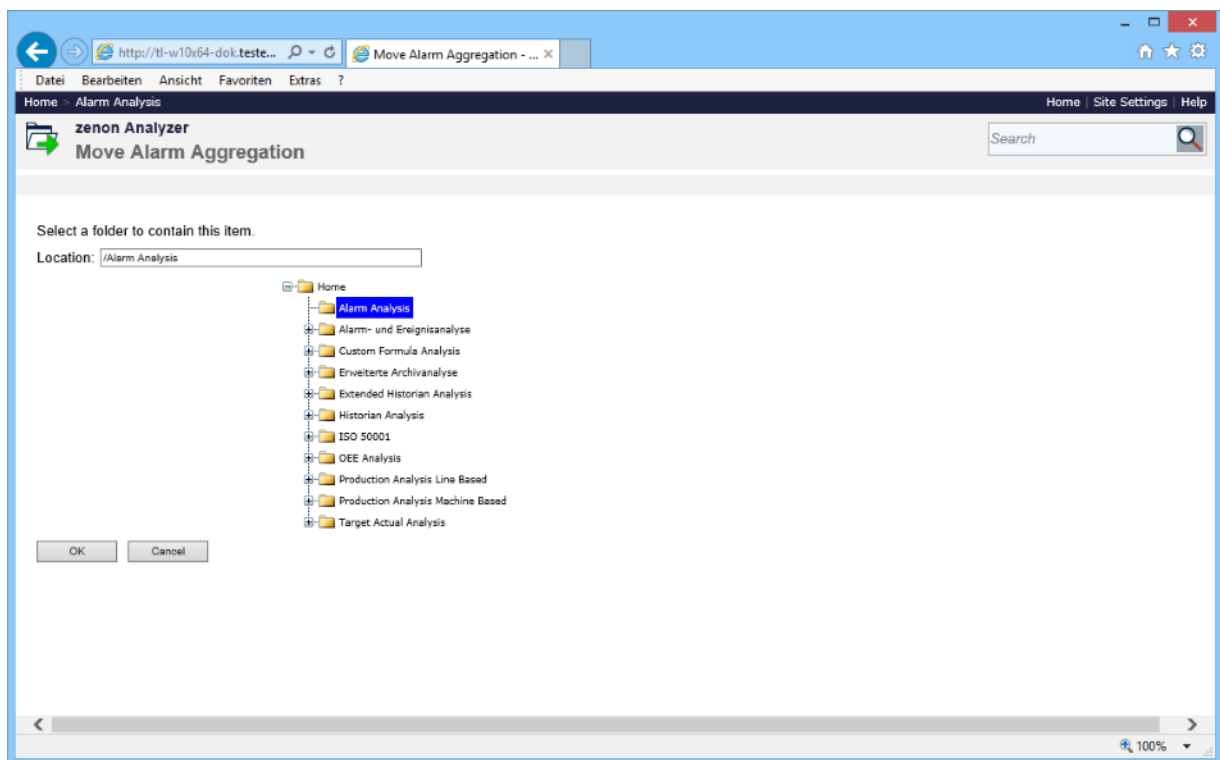
1. Highlight the object (folder, report, database).
2. Click on the arrow.

3. in the context menu, select the **Move** command.

The dialog for selecting a new save location is opened.

4. Enter, in the **Save location** input field, the desired location or select it from the list of the folders.
5. Confirm the selection by clicking **OK**.

MOVE DIALOG ELEMENTS



Parameters	Description
Storage directory	State the desired save location. Entry in the field or selection from the Folder selection tree.
Folder selection	Selection of a folder as a save location. Clicking on the folder accepts the selection in the Save location field.
OK	Applies settings and closes the dialog.
Cancel	Discards all changes and closes the dialog.

4.6 Download report

Reports can be downloaded from the Server to the local computer in order to edit or present them offline.

To download a report:

1. Move the mouse over the report.
2. Click on the arrow.
3. Select the command **Download**
The dialog to save documents is displayed.
4. Select the saving location on the local computer.

4.7 Languages and time formats

USER INTERFACE LANGUAGE

The zenon Analyzer can be displayed in several languages on the web client. As far as selected in the browser, the user interface is displayed in:

- ▶ Chinese (simplified Chinese)
- ▶ German
- ▶ English
- ▶ French
- ▶ Italian
- ▶ Russian
- ▶ Spanish
- ▶ Czech

For all other languages the default language - English - is used. You configure the language in the browser using the respective dialog for language selection.

TIME FORMATS

Time formats correspond to the conventions of the language set in the browser.

Note: If one of the following errors occurs, check the settings for language and time stamp formats:

- ▶ Drop-down list for date and time selection does not work

- ▶ Report Launcher reports an incorrectly-formatted time stamp

TEXTS

Texts are displayed as they are entered in the report or output by the server.

4.7.1 Change standard time/day light saving time

The switch from standard time to daylight saving time and vice versa can lead to anomalies with intervals at the time of switching. These arise as a result of the functions provided by the **.NET Framework**, **DateTime.ToLocalTime** and **DateTime.ToUniversalTime**.

INTERVALS

Compression	DSTstart	DSTend
Minutes	<ul style="list-style-type: none"> ▶ Interval in local time: DSTstart – 1 minute, DSTstart + 1 hour) ▶ Interval in UTC: 1 minute 	<ul style="list-style-type: none"> ▶ Interval in local time: DSTend – 1 minute, DSTend ▶ Interval in UTC: 1 hour and 1 minute
Hour	Interval (DSTstart , DSTstart+1) is not present.	<ul style="list-style-type: none"> ▶ Interval in local time: DSTend – 2, DSTend – 1 ▶ Interval in UTC: 2 hours

Key:

- ▶ **DSTstart**: Time of the switch from standard time to daylight-saving time in local time.
This means: The clocks are moved forward by 1 hour at the time of **DSTstart**.
- ▶ **DSTEnd**: Time of the switch from standard time to daylight-saving time in local time.
This means: The hours are put back by 1 hour at the time of **DSTend**.

4.8 Parameters - input and selection

The user defines via dialogs and input fields (controls) the values which should be displayed in a report. The dialogs for parameter input are displayed when a report is opened which needs parameters. At this default values can already be set.

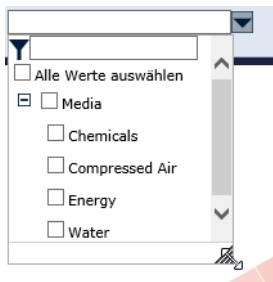
By clicking button **View report**, the parameters are sent to the zenon Analyzer. It checks the values entered by the user to see that they are valid. For valid parameters the respective report is displayed; otherwise an error message is displayed.

ADAPT DROP-DOWN LIST

There is a drop-down list available for input, selection and filtering. The size of most of the drop-down lists can be adjusted. The exceptions to this are the parameters for the input of a time range and the selection of date and time.

To adjust the size of the drop-down list:

1. Move the mouse to the touch area in the lower right corner until the mouse pointer becomes a double-arrow.



2. With the left mouse button pressed, drag it to the desired size
Note: the original size is the minimum size

VALIDATION

At the data transmission between browser and Analyzer the values of a parameter are always transmitted as text. The following parameters must always have valid values:

- Bool
- Date and time

The following conditions are checked at the parameter validation. Errors are displayed in the view window of the zenon Analyzer:

Entry	Limitation
Value available	A value must have be entered or selected. This validation is always carried out before sending the parameter to the zenon Analyzer server.
String validation	For parameters of data type Text no additional validations are carried out.
Boolean validation	<p>For parameters of data type Bool the value must be either <code>true</code> or <code>false</code>. Capitalization/use of small letters is not checked.</p> <p>Comment: The Boolean selection dialog (on page 24) sends valid values but at the direct control of the zenon Analyzer via URLs the validation may be needed.</p>
Integer validation	<p>For parameters of data type Integer the value must not contain another character as the following:</p> <ul style="list-style-type: none"> ▶ A plus or a minus character as first character. ▶ All numbers allowed in the culture of the user. ▶ The thousands separator in the culture of the user. All included thousands separator are removed at the beginning of the integer validation.
Float validation	<p>For parameters of data type Float the value must not contain another character as the following:</p> <ul style="list-style-type: none"> ▶ A plus or a minus character as first character. ▶ All numbers allowed in the culture of the user. ▶ The thousands separator in the culture of the user. All thousand separators that are included are removed at the beginning of the integer validation. ▶ Exactly one decimal separator in the culture of the user. If there are no numbers in front of or after the decimal separator, a 0 is assumed. Note: No numbers in front of and after the decimal separator is not allowed.
Date and time validation	<p>For parameters of data type date and time the following criteria must be adhered to:</p> <ul style="list-style-type: none"> ▶ The value of the parameter must correspond to a valid date and time format of the culture of the user. ▶ The numbers in date and time must be able to be assigned to a valid value. For example, the character string <code>45.18.2011 35:68:99</code> is invalid as there is no such date or time. ▶ If the character string does not contain a time, <code>00:00:00</code> is assumed. ▶ The time is rounded to minutes. If a time contains seconds, it is rounded to the preceding minute if the value is smaller the 30. For values larger or equal to 30 it is rounded to the next minute. The rounding considers jumps for minutes, hours, days, months and years. ▶ The rounded result must lie within the following limits: Minimum =

	1.1.1900 00:00:00 Maximum = 1.1.[current year + 3] 00:00:00 The maximum complies to the end of the year of the year after next from the current date.
--	---

CONDITIONS FOR VALUES OF THE PARAMETER

At the definition of a report (e.g. in the Report Builder (on page 65)) you must adhere to the following restrictions for parameters with predefined values:

- ▶ The value must not be **NULL**.
- ▶ The label can be NULL, with the exception of those for equipment group and shift. In this case the value is used as label.
- ▶ Each value must be unique.
Different predefined values with the same value field are not allowed.
- ▶ The label must be unique.
Different predefined values with the same label field are not allowed.
Exception: Values from equipment groups with the same labels are permitted if they are not in the same area of the tree. The same labels for root elements and the same labels for elements with the same superordinate nodes thus lead to errors.
Attention: A value without label can also lead to a duplicate if its label matches another predefined value.



Attention

The parameter validation by the zenon Analyzer server is not a precaution against attacks via SQL injection but only a check of valid report values. Counteractions against attacks must be done by the designer of the SQL stored procedures.


4.8.1 Default input field

The default input field permits to enter exactly one value for a parameter. This input field is displayed for all parameters which do not call for a specialized dialog.

4.8.2 Boolean selection dialog

The Boolean selection dialog makes it possible to select one of the values for Boolean parameter which can receive a label:

- ▶ True
- ▶ False

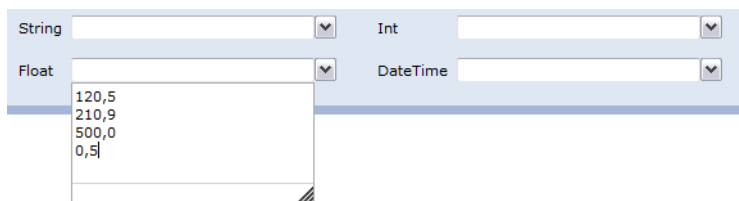


Default ☒ True ☐ False
 Label ☒ JA ☐ NEIN

4.8.3 Input or selection of several values

INPUT SEVERAL VALUES

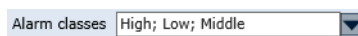
This dialog allows entering several values for a parameter. Here each line corresponds to a value. Empty lines are ignored.



String Int
 Float DateTime
 120,5
 210,9
 500,0
 0,5

To enter values:

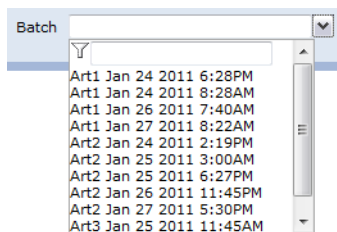
1. Click on the input field.
The input field is opened.
2. Enter the values line by line or select these from the drop-down list.
3. Click next to the input field.
The input field is closed. The values are displayed separated by semicolon.



Alarm classes High; Low; Middle

SELECTION OF A VALUE FROM SEVERAL PREDEFINED VALUES

This dialog allows the selection of one value from several predefined values. The values are always displayed in alphabetical order.



To select a value:

1. Click on the input field.

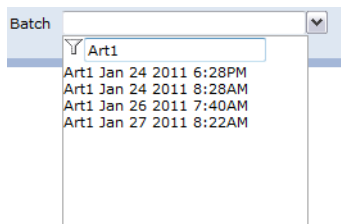
The input field is opened.

2. Filter the entries or select a value.

3. Click next to the input field.

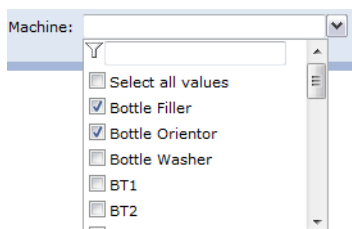
The input field is closed. The value is displayed in the input field.

The dialog can be displayed filtered (on page 48).



SELECTION OF SEVERAL VALUES FROM SEVERAL PREDEFINED VALUES

This dialog allows the selection of several values from several predefined values. The values are always displayed in alphabetical order. The selection takes place by activating the check box in front of the entry. As soon as more than one entry is displayed, the list has a check box for selecting/deselecting all values.



To select several values:

1. Click on the input field.

The input field is opened.

2. Filter the entries or select the desired values.

3. Click on `Select all values` to select all values

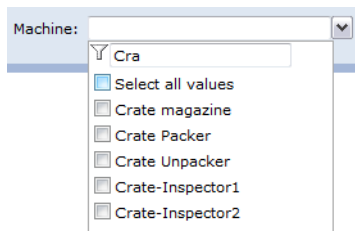
In doing so, the following applies:

- The first click in the `Select all values` checkbox selects all entries.
- The second click cancels the selection.
- This selection always affects the currently-displayed values only; values that have been filtered out are not affected.

4. Click next to the input field.

The input field is closed. The values are displayed separated by semicolon.

The dialog can be displayed filtered (on page 48).



4.8.4 Date and time

The dialog for date and time have different selection possibilities, depending on the configuration of the report:

- ▶ **Year** (on page 27): Selection of the year
- ▶ **Month** (on page 27): Selection of the month
- ▶ **Day** (on page 28): Selection of a day
- ▶ **Hours** (on page 29): Selection of the hours
- ▶ **Time** (on page 31): Selection of the hours and minutes

BASICS

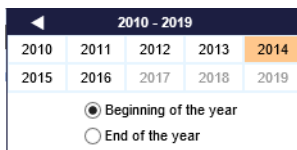
- ▶ The calendar week and the beginning of the week in the selection dialog complies with norm **ISO 8601**. Therefore:
 - the first weekday is always a Monday
 - and January 4 is always in the first calendar week of a year

- The display of the time in 24-hour format or 12-hour format depends on the setting of language culture in the browser.

Year

Selection of the year for display in the report. The time period ranges from 1900 to the next year from the current date.

SELECTION OF YEAR

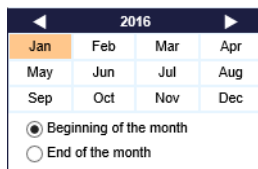


Parameters	Description
Header	<p>In the header you can jump to the decade view of the previous or next decade by clicking on the arrows. The arrows are only displayed if they are available.</p> <p>Click on:</p> <ul style="list-style-type: none"> ► Arrow left: Switches to the previous decade. ► Arrow right: Switches to the subsequent decade. <p>In view 1900 - 1910 you cannot navigate to the previous decade. In the view of the decade that contains the year after next starting from the current date, it is not possible to navigate to the next decade.</p>
Selection of year	<p>The selected year is displayed in bold. If there is no value set, the current year is displayed in bold.</p> <p>Clicking on a year accepts the year as a time point and closes the dialog. The day and time are defined using the two control elements Beginning of the year and End of the year.</p>
Beginning of the year	<ul style="list-style-type: none"> ► Active: January 1st, 00:00:00 is configured as the day and time.
End of the year	<ul style="list-style-type: none"> ► Active: January 1st of the subsequent year, 00:00:00 is configured.

Month

Selection of a month for display in the report.

SELECTION OF MONTH

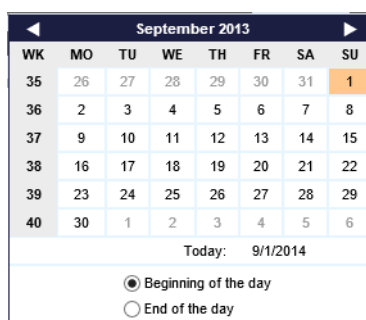


Parameters	Description
Header	<p>It is possible to change to other years in the header by clicking on the arrows. The arrows are only displayed if they are available.</p> <p>Click on:</p> <ul style="list-style-type: none"> ▶ Arrow left: Switches to the previous year. ▶ Arrow right. Switches to the following year. ▶ Year: Opens the dialog to select the year (on page 27).
Selection of month	<p>The selected month is displayed in bold. If there is no value, the current month is displayed in bold.</p> <p>Clicking on a month accepts the month as a time point and closes the dialog. The day and time are defined using the two control elements Beginning of the month and End of the month.</p>
Beginning of the month	<p>▶ Active: The first day of the month, 00 : 00 : 00, is configured as the day and time.</p>
End of the month	<p>▶ Active: The first day of the following month, 00 : 00 : 00, is configured as the day and time.</p>

day

Selection of a day in a month for display in the report.

SELECTION OF DAY



Parameters	Description
Header	<p>It is possible to change to other months in the header by clicking on the arrows. The arrows are only displayed if they are available.</p> <p>Click on:</p> <ul style="list-style-type: none"> ▶ Arrow left: Switches to the previous month. ▶ Arrow right: Switches to the following month. ▶ Year: Opens the dialog to select a month (on page 27).
Selection of day	<p>The selected day is displayed in bold. If there is no value, the current day is displayed in bold.</p> <p>Clicking on a day accepts the day as a time point and closes the dialog. The time is defined using the two control elements Beginning of the month and End of the month.</p>
Beginning of the day	▶ Active: 00:00:00 is configured as a time.
End of the day	▶ Active: 00:00:00 of the following day is configured as a time.

Hours

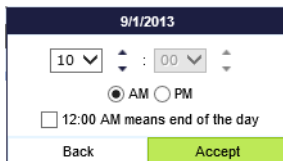
Selection of a day and an hour in a month for display in the report.

SELECTION OF DAY

September 2014							
WK	MO	TU	WE	TH	FR	SA	SU
36	1	2	3	4	5	6	7
37	8	9	10	11	12	13	14
38	15	16	17	18	19	20	21
39	22	23	24	25	26	27	28
40	29	30	1	2	3	4	5
Today:				9/1/2014			
Beginning of this week:				9/1/2014			
End of this week:				9/7/2014			
Beginning of this month:				9/1/2014			
End of this month:				9/30/2014			

Parameters	Description
Header	<p>It is possible to change to other months in the header by clicking on the arrows. The arrows are only displayed if they are available.</p> <p>Click on:</p> <ul style="list-style-type: none"> ▶ Arrow left: Switches to the previous month. ▶ Arrow right: Switches to the following month. ▶ Year: Opens the dialog to select a month (on page 27). <p>The header can be used for date navigation:</p>
Selection of day	<p>The selected day is displayed in bold. If there is no value, the current day is displayed in bold.</p> <p>Clicking on a day accepts the day as a time point and opens the dialog to select an hour.</p>
Today	Accepts the current day as a date and opens the dialog to select the hour.
Beginning of this week	Sets Monday of the current calendar week with the start of the day (00 : 00 : 00) as the time.
End of this week	Sets Monday of the following calendar week with the start of the day (00 : 00 : 00) as the time.
Beginning of this month	Sets the first day of the current month with the start of the day (00 : 00 : 00) as the time.
End of this month	Sets the first day of the following month with the start of the day (00 : 00 : 00) as the time.

SELECTION OF HOUR

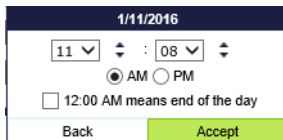


Parameters	Description
Header	A click on the header opens the month view to navigate dates.
Entry of time	<p>The time is selected by means the drop-down list.</p> <p>The selection is made by clicking on the arrow of the spin control or by clicking on the desired time in the drop-down list that has been opened or by direct input using the keyboard (arrow and number keys).</p> <p>Minutes are displayed as 00 and cannot be changed.</p>
00:00 means the end of the day	Active: 00:00 is interpreted as the end of the day.
Back	Opens month view for navigation of dates.
Accept	<p>Applies settings and closes the dialog.</p> <p>To cancel the input, click on the calendar symbol next to the input field.</p>

Time

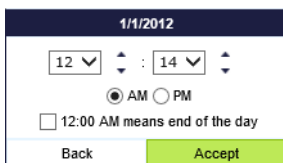
The time is selected according to the setting of the language of the browser (on page 19) in 24-hour time or in 12-hour time.

24-HOUR TIME FORMAT



Parameters	Description
Header	A click on the header opens the month view to navigate dates.
Entry of time	<p>The time is selected by means of two drop-down lists. Clicking on the list opens these. The selection is made by clicking on the arrow of the spin control or by clicking on the desired time in the drop-down list that has been opened or by direct input using the keyboard (arrow and number keys):</p> <ul style="list-style-type: none"> ▶ The first (left) drop-down list is for selecting the hour. The arrow on the right next to the first drop-down list increases and reduces the set hour by the value 1. At the end of the list, it goes to the start if it is increased. At the start of the list, it goes to the end if it is reduced. ▶ The second (right) drop-down list is for selecting the minute. The list contains the values 0 to 59. If the drop-down list is opened, a value can also be selected via the keyboard (arrow and number keys).
00:00 means the end of the day	<ul style="list-style-type: none"> ▶ Active: 00 : 00 is interpreted as the end of the day.
Back	Opens month view for navigation of dates.
Accept	<p>Applies settings and closes the dialog.</p> <p>To cancel the input, click on the calendar symbol next to the input field.</p>

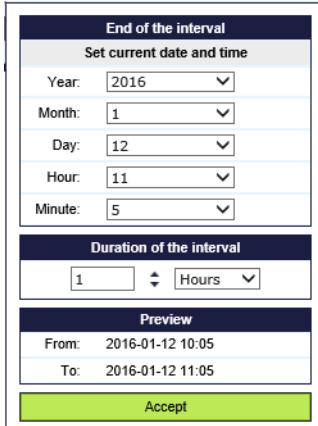
12-HOUR TIME FORMAT



Parameters	Description
Header	A click on the header opens the month view to navigate dates.
Entry of time	<p>The time is selected by means of two drop-down lists. Clicking on the list opens these. The selection is made by clicking on the arrow of the spin control or by clicking on the desired time in the drop-down list that has been opened or by direct input using the keyboard (arrow and number keys):</p> <ul style="list-style-type: none"> ▶ The first (left) drop-down list is for selecting the hour. The arrow on the right next to the first drop-down list increases and reduces the set hour by the value 1. At the end of the list, it goes to the start if it is increased. At the start of the list, it goes to the end if it is reduced. ▶ The second (right) drop-down list is for selecting the minute. The list contains the values 0 to 59. If the drop-down list is opened, a value can also be selected via the keyboard (arrow and number keys). ▶ AM: Morning (ante meridiem) ▶ PM: Afternoon (post meridiem)
12:00 AM means end of the day	Active: 12:00 AM is interpreted as the end of the day.
Back	Opens month view for navigation of dates.
Accept	<p>Applies settings and closes the dialog.</p> <p>To cancel the input, click on the calendar symbol next to the input field.</p>

4.8.5 Time span

This dialog makes it possible to enter a time period, depending on the configuration of the report.



End of the interval	
Set current date and time	
Year:	2016
Month:	1
Day:	12
Hour:	11
Minute:	5
Duration of the interval	
1	Hours
Preview	
From:	2016-01-12 10:05
To:	2016-01-12 11:05
Accept	

To configure a time period:

1. Select the end time
The possibilities for selection available depend on the report:
 - **Year** (on page 35)
 - **Month** (on page 37)
 - **day** (on page 39)
 - **Hour** (on page 41)
 - **Minute** (on page 43)
2. Select the interval duration.
The interval duration defines the time period until the end time. The possibilities for selection depend on the report.
3. The selected configuration is displayed in the Preview area. Error messages are displayed here if there is an incorrect configuration.

Year

ENTRY OF THE TIME RANGE IN YEARS.

End of the interval	
Set current date and time	
Year:	2013 ▼
<input checked="" type="radio"/> Beginning of the year	
<input type="radio"/> End of the year	
Duration of the interval	
1	Years ▼
Preview	
From:	2012-01-01 00:00
To:	2013-01-01 00:00
Accept	

Parameters	Description
End of the interval	<p>Definition of the end time.</p> <p>Minutes and hours are always set to 0, days are always set to 1. January. These elements cannot be configured.</p>
Set current date and time	Set the current time stamp when clicked.
Year	Input of year. Select from drop-down list.
Beginning of the year	<ul style="list-style-type: none"> ▶ Active: The end time is 00 : 00 on January 1 of the selected year.
End of the year	<ul style="list-style-type: none"> ▶ Active: The end time is 00 : 00 on January 1 of the following year.
Interval definition	<p>Duration of the period of time that is to be analyzed.</p> <ul style="list-style-type: none"> ▶ Text input field: Defines quantity. Input of a number between 1 and 99999. The quantity can be increased or reduced with the arrows. ▶ Drop-down list: Defines granularity. Fixed setting: Years
Preview	<p>Display of the current configuration settings in local time.</p> <p>Errors are displayed by the corresponding error messages.</p> <ul style="list-style-type: none"> ▶ From: Start of the interval. Display only. ▶ To: End of the interval. Display only.
Accept	<p>Click on this button to accept the inputs, if they are valid, and close the dialog.</p> <p>Time stamp is converted to UTC.</p> <p>To leave the dialog without saving, click on the calendar symbol or in the toolbar with the drop-down dialog.</p>

Month

ENTRY OF THE TIME RANGE IN MONTHS.

End of the interval	
Set current date and time	
Year:	2013 ▼
Month:	1 ▼
<input checked="" type="radio"/> Beginning of the month	
<input type="radio"/> End of the month	
Duration of the interval	
1	Months ▼
Preview	
From:	2012-12-01 00:00
To:	2013-01-01 00:00
Accept	

Parameters	Description
End of the interval	<p>Definition of the end time.</p> <p>Minutes and hours are always set to 0, days are always set to 1. These elements cannot be configured.</p>
Set current date and time	Set the current time stamp when clicked.
Year	Input of year. Select from drop-down list.
Month	Input of month. Select from drop-down list.
Beginning of the month	<ul style="list-style-type: none"> ▶ Active: The end time is 00 : 00 on the first day of the selected month.
End of the month	<ul style="list-style-type: none"> ▶ Active: The end time is 00 : 00 on the first day of the following month.
Interval definition	<p>Duration of the period of time that is to be analyzed.</p> <ul style="list-style-type: none"> ▶ Text input field: Defines quantity. Input of a number between 1 and 99999. The quantity can be increased or reduced with the arrows. ▶ Drop-down list: Defines granularity. Selection of years or months.
Preview	<p>Display of the current configuration settings in local time.</p> <p>Errors are displayed by the corresponding error messages.</p> <ul style="list-style-type: none"> ▶ From: Start of the interval. Display only. ▶ To: End of the interval. Display only.
Accept	<p>Click on this button to accept the inputs, if they are valid, and close the dialog.</p> <p>Time stamp is converted to UTC.</p> <p>To leave the dialog without saving, click on the calendar symbol or in the toolbar with the drop-down dialog.</p>

day

ENTRY OF THE TIME RANGE IN DAYS.

End of the interval	
Set current date and time	
Year:	2013 ▼
Month:	1 ▼
Day:	1 ▼
<input checked="" type="radio"/> Beginning of the day <input type="radio"/> End of the day	
Duration of the interval	
1	Months ▼
Preview	
From:	2012-12-01 00:00
To:	2013-01-01 00:00
Accept	

Parameters	Description
End of the interval	Definition of the end time. Minutes and hours are always set to 0 and cannot be configured.
Set current date and time	Set the current time stamp when clicked.
Year	Input of year. Select from drop-down list.
Month	Input of month. Select from drop-down list.
day	Input of day. Select from drop-down list.
Beginning of the day	▶ Active: The end time is 00 : 00 on the selected day.
End of the day	▶ Active: The end time is 00 : 00 on the selected day of the following day.
Interval definition	Duration of the period of time that is to be analyzed. ▶ Text input field: Defines quantity. Input of a number between 1 and 99999. The quantity can be increased or reduced with the arrows. ▶ Drop-down list: Defines granularity. Selection between years, months and days.
Preview	Display of the current configuration settings in local time. Errors are displayed by the corresponding error messages. ▶ From: Start of the interval. Display only. ▶ To: End of the interval. Display only.
Accept	Click on this button to accept the inputs, if they are valid, and close the dialog. Time stamp is converted to UTC. To leave the dialog without saving, click on the calendar symbol or in the toolbar with the drop-down dialog.

Hour

ENTRY OF THE TIME RANGE IN HOURS.

End of the interval	
Set current date and time	
Year:	2013 ▼
Month:	1 ▼
Day:	1 ▼
Hour:	0 ▼
Duration of the interval	
1	Months ▼
Preview	
From:	2012-12-01 00:00
To:	2013-01-01 00:00
Accept	

Parameters	Description
End of the interval	Definition of the end time. Minutes are always set to 0 and cannot be configured.
Set current date and time	Set the current time stamp when clicked.
Year	Input of year. Select from drop-down list.
Month	Input of month. Select from drop-down list.
day	Input of day. Select from drop-down list.
Hour	Input of hour. Select from drop-down list.
Interval definition	Duration of the period of time that is to be analyzed. <ul style="list-style-type: none"> ▶ Text input field: Defines quantity. Input of a number between 1 and 99999. The quantity can be increased or reduced with the arrows. ▶ Drop-down list: Defines granularity. Selection between years, months, days and hours.
Preview	Display of the current configuration settings in local time. Errors are displayed by the corresponding error messages. <ul style="list-style-type: none"> ▶ From: Start of the interval. Display only. ▶ To: End of the interval. Display only.
Accept	Click on this button to accept the inputs, if they are valid, and close the dialog. Time stamp is converted to UTC. To leave the dialog without saving, click on the calendar symbol or in the toolbar with the drop-down dialog.

Minute

ENTRY OF THE TIME RANGE IN MINUTES.

End of the interval	
Set current date and time	
Year:	2016
Month:	1
Day:	12
Hour:	11
Minute:	5

Duration of the interval	
1	Hours

Preview	
From:	2016-01-12 10:05
To:	2016-01-12 11:05

Accept

Parameters	Description
End of the interval	Definition of the end time.
Set current date and time	Set the current time stamp when clicked.
Year	Input of year. Select from drop-down list.
Month	Input of month. Select from drop-down list.
day	Input of day. Select from drop-down list.
Hour	Input of hour. Select from drop-down list.
Minute	Input of minute. Select from drop-down list.
Interval definition	<p>Duration of the period of time that is to be analyzed.</p> <ul style="list-style-type: none"> ▶ Text input field: Defines quantity. Input of a number between 1 and 99999. The quantity can be increased or reduced with the arrows. ▶ Drop-down list: Defines granularity. Selection between years, months, days, hours and minutes.
Preview	<p>Display of the current configuration settings in local time.</p> <p>Errors are displayed by the corresponding error messages.</p> <ul style="list-style-type: none"> ▶ From: Start of the interval. Display only. ▶ To: End of the interval. Display only.
Accept	<p>Click on this button to accept the inputs, if they are valid, and close the dialog.</p> <p>Time stamp is converted to UTC.</p> <p>To leave the dialog without saving, click on the calendar symbol or in the toolbar with the drop-down dialog.</p>

4.8.6 Equipment group

Equipment groups can be displayed with a different depth of the level displayed when opening the drop-down list. The following are available:

- ▶ Only the upper-most level
- ▶ All levels
- ▶ A defined depth of levels (up to 25)

This output display is configured using the report designer in ZAMS. This control element is available for all report templates that contain equipment models.

**Attention**

Each equipment group in zenon may only be assigned to one individual time model.

If several time model groups are assigned, the Analyzer Wizard Export uses the first that it finds and exports this to the metadata of the Analyzer. Other time model groups are ignored.

LABELS

Labels for an equipment group do not need to be unique. Values from equipment groups with the same labels are permitted if they are not in the same area of the tree. Identical labels for root elements and identical labels for elements with the same superordinate nodes leads to errors.

SELECTION OF AN ENTRY FROM THE EQUIPMENT MODEL

This selection dialog makes it possible to select an entry from the equipment model. The entries are displayed via a tree structure and sorted alphabetically in each level.

Subordinate elements of a level can be hidden. A plus in front of the entry means that: the element contains additional subordinate elements. They are not displayed in the current view. Click on the plus sign to open the display of the sub elements. The plus sign changes to a minus sign. Click on the minus sign to close the level again.

To select an element:

1. Open the respective group if the element is a sub element and therefore is not displayed
2. Select the desired element with a mouse click.
3. Close the dialog by clicking in the area next to the dialog.

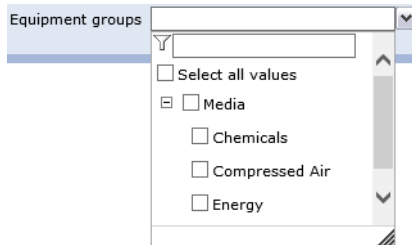
The dialog can be displayed filtered (on page 48). At this the filter criterion is only used on entries which do not have any subordinate elements.

SELECTION OF SEVERAL ENTRIES FROM THE EQUIPMENT MODEL

This selection dialog makes it possible to select several entries from the equipment model. The entries are displayed via a tree structure and sorted alphabetically in each level.

Subordinate elements of a level can be hidden. A plus in front of the entry means that: the element contains additional subordinate elements. They are not displayed in the current view. Click on the plus sign in order to open the display of the sub elements. The plus sign changes to a minus sign. Click on the minus sign in order to close the level.

At showing/hiding selected entries (tick in the check box) are also shown/hidden. The status (selected or deselected) remains the same. Double clicking a checkbox marks all hierarchically-subordinate checkboxes that are visible at that time or removes the marking.



To select several elements:

1. Highlight the desired object by clicking on the checkbox in front of the element.
2. Open the respective group if the element is a sub element and therefore is not displayed
3. If the selected element has sub-levels, the levels below are also selected with the control element.
4. Close the dialog by clicking in the area next to the dialog.

The dialog can be displayed filtered (on page 48). At this the filter criterion is only used on entries which do not have any subordinate elements.

STRUCTURE FOR PREDEFINED VALUES

Pre-defined values require a certain structure for both dialogs:

- ▶ The name to be displayed is always in the labeling of the value.
- ▶ For root entries (no superordinate node exists) only the **ID** is in the value.
- ▶ For subordinate entries the value consists of **ID** of the entry and the **ID** of the superordinate entry separated by a linking character (pipe character |).
Syntax: **[ID of the entry] | [ID of the superordinate entry]**

DOUBLE CLICK IN THE TREE STRUCTURE

Different browsers react differently to a double click on a node in the tree structure:

- ▶ Internet Explorer:
The opposite of the currently visible stats of the node that has been clicked on is passed on to the lower objects and transferred to the nodes.
For example: The checkbox of the node is not ticked. Double clicking ticks the checkboxes of the node and all its sub-items.
- ▶ Chrome and Firefox:
The current status does not change and is passed on to the lower objects.

For example: The checkbox of the node is not ticked. Double clicking does not tick the checkboxes of the node and all its sub-items.

4.8.7 Lot and shift

This selection dialog configures the display of lots and shiftdata. Each predefined value corresponds to one line. The user can select a lot by clicking on the respective cell.

The selection dialog contains the following columns:

- ▶ Name (for lot or shift)
- ▶ Start date
- ▶ Start time
- ▶ End date
- ▶ End time
- ▶ Duration

Shift 1					
Shift 2					
Variable					

The dialog can be sorted and filtered. For details, see the Filter lots (on page 49) chapter.

STRUCTURE OF PREDEFINED VALUES

Predefined values call for a certain structure for this dialog:

- ▶ The lot name is always in the label of the value.
- ▶ The value filed of the label consists of:
 - [start time]
 - Linking character "|"
 - [end time]

The format of a time is **YYYY-MM-DD hh:mm:ss** in UTC.

The time is converted to the local time of the server for display.

From this the following values are generated for displaying in columns:

- ▶ Lot name

- ▶ Date on which the lot started: Input in date format of the language culture of the user;
Date and time are displayed in local time of the server
- ▶ Time when the lot started: Input in time format of the language culture of the user;
Date and time are displayed in local time of the server
- ▶ Date on which the lot ended: Input in date format of the language culture of the user;
Date and time are displayed in local time of the server
- ▶ Time when the lot ended: Input in time format of the language culture of the user;
Date and time are displayed in local time of the server
- ▶ Lot duration:
Format: **[#Days][Day abbreviation in the culture of the user] [#Hours]:[#Minutes]:[#Seconds]**

EVALUATION OF LOT GROUPS

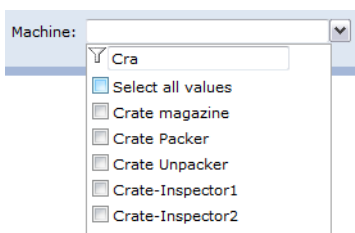
A mechanism for evaluating lot groups is available. This is based on the equipment model:

1. The necessary variables and the lot archive in which they are logged are found via the equipment model.
2. All lots for the selected point in time are obtained from the lot archives. In doing so, lots from several archives with the same lot names but different point in time are compiled into one entry.
3. The lots are displayed in a lot selection dialog via report parameters.
4. When creating a report, the lots for the respective archives are read again and the data for the time period of the lot in the archive is obtained.

4.8.8 Filter

Some dialogs can be displayed in a filtered way. For example dialogs for:

- ▶ Input or selection of several values (on page 24): Filter method see below
- ▶ Equipment group selection (on page 44): Filter method see below
- ▶ Lot selection (on page 47): For the filter method, see Lot selection (on page 49)



To filter the predefined values:

1. Enter the filter criterion in the input field.

2. Press key `Enter`.
3. The list is rebuild and only contains values which correspond to the filter criterion

To display all values:

1. Delete the filter criterion from the input field.
2. Press key `Enter`.
3. The list is rebuild and contains all predefined values.

FILTER CRITERIA FOR DIALOGS WHICH CAN BE FILTERED

- ▶ The filtering is not case-sensitive.
- ▶ A question mark (?) is a wildcard for exactly one character.
- ▶ An asterisk (*) is a wildcard for any number of character.
- ▶ If there is neither * nor ? in a filter criterion, a * is appended to the filter criterion internally.
- ▶ If values are selected, they are still displayed when filtering even if they do not match the criterion.
- ▶ Equipment group: The filter criterion is only applied to entries which do not have subordinate elements (e.g. they never existed or they were filtered out previously)

EXAMPLES

Filter	finds
e or E or e* or E*	all entries starting with "e" or "E".
*3	finds all entries ending with "3".
?r* or ?R*	finds all entries with "r" or "R" as second character.
9	finds all entries containing "9".

Filter lots

The entries in the lot selection dialog (on page 47) can be filtered and sorted.

FILTER VALUES

String

Batchname	Startdate ▼	Starttime	Enddate
F	5/1/2011		
Frueh02	5/1/2011	6:04:22 AM	5/1/2011

To filter the predefined values:

1. In each desired column enter the filter criterion in the input field.
2. Press key `Enter`.
3. The list is rebuild and only contains values which correspond to the filter criterion

To display all values:

1. Delete the filter criterion from the input field.
2. Press key `Enter`.
3. The list is rebuild and contains all predefined values.

For the filtering the following is true:

- ▶ Each column has its own filter box.
- ▶ If a filter box is empty, it is not filtered after this column.
- ▶ For an entry to be displayed, it must fulfill the filter criteria of all columns.
- ▶ The filtering is triggered by pressing key `Enter` in any filter box.
- ▶ The following filters are used for the individual columns:
 - The lot name uses the text filter (on page 48) in the same way as the dialog for selecting one of several predefined values.
 - Start date uses the date filter.
 - Start time uses the time filter.
 - End date uses the date filter.
 - End time uses the time filter.
 - Duration uses the duration filter.

LOT NAME

String

Batchname	Startdate ▼	Starttime	Enddate
F*			
Frueh01	30.04.2011	06:00:00	30.04.2011
Frueh02	01.05.2011	06:04:22	01.05.2011

For this filter the following is true:

- ▶ The filtering is not case-sensitive.
- ▶ A question mark (?) is a wildcard for exactly one character.
- ▶ An asterisk (*) is a wildcard for any number of character.
- ▶ If there is neither * nor ? in a filter criterion, a * is appended to the filter criterion internally.
- ▶ If values are selected, they are still displayed when filtering even if they do not match the criterion.

DATE FILTER

String

Batchname	Startdate ▼	Starttime	Enddate
	5/1/2011		
Frueh02	5/1/2011	6:04:22 AM	5/1/2011
Nachmittag02	5/1/2011	2:03:47 PM	5/1/2011
Spaet02	5/1/2011	10:00:00 PM	5/2/2011

For this filter the following is true:

- ▶ The date must be entered in the date format of the language culture of the user.
- ▶ Leading zeros can be left out.
- ▶ For single elements (day, month, year) you may use * as wildcard.

For example:

May 2011: *.5.2011

Year 2011: *.*.2011

- ▶ To filter from/up to a special day you may use the following at the beginning:
 - <
 - >
 - <=
 - >=

* is not allowed.

For example:

from 1 May 2011: **> 30.4.2011** or **>= 1.5.2011**

up to 31 May 2011: **< 1.6.2011** or **<= 31.5.2011**

- ▶ If a filter criterion does not match these conditions (e.g. < and * are combined, elements are missing or are entered in the wrong date format), the whole filtering process is canceled.

TIME FILTER:

String

Batchname	Startdate	Starttime	Enddate
Frueh01	30.04.2011	06:00:00	30.04.2011
Frueh02	01.05.2011	06:04:22	01.05.2011

For this filter the following is true:

- ▶ The time must be entered in the time format of the language culture of the user.
- ▶ Leading zeros can be left out.
- ▶ For single elements (hours, minutes, seconds) you may use * as wildcard.

For example:

12 o' clock: **12:*:*** (24-hours) or **12:*: PM** (12-hours)

13:45: **13:45:*** (24-hours) or **1:45: PM** (12-hours)

- ▶ To filter from/up to a special time you may use the following at the beginning:

- <
- >
- <=
- >=

* is not allowed.

For example:

Morning including noon: **< 12:00:01** or **<= 12:00:00** (24-hours) or **< 12:00:01 PM** or **<= 12:00:00 PM** (12-hours)

Everything starting at 8 o' clock: **> 7:59:59** or **>= 8:0:0** (24-hours) or **> 7:59:59 AM** or **>= 8:0:0 AM** (12-hours)

- ▶ If a filter criterion does not match these conditions (e.g. < and * are combined, elements are missing or are entered in the wrong time format), the whole filtering process is canceled.

DURATION FILTER

String

me	Enddate	Endtime	Duration
3	03.05.2011	08:44:56	1d 02:45:23
6	04.05.2011	11:34:23	1d 02:49:27

For this filter the following is true:

- ▶ The duration must be entered in the format defined above.
- ▶ Leading zeros can be left out.
- ▶ For single elements (hours, minutes, seconds) you may use * as wildcard.
For example:
Duration: 1 day: **1d *:*:***
- ▶ To filter from/up to a certain duration you may use the following at the beginning:
 - <
 - >
 - <=
 - >=
 * is not allowed.
For example:
Longer than 1 day: **> 1d 0:0:0** or **>= 1d 0:0:1**
Less than 12 hours: **< 0d 12:0:0** or **<= 0d 11:59:59**
- ▶ If a filter criterion does not match these conditions (e.g. < and * combined, elements missing), the whole filtering process is canceled.

SORT VALUES

The report can be sorted ascending or descending on any column. The current sorting order is displayed in the column after which it is sorted.

To sort a column:

1. click on the desired column title
2. the sorting is started
3. the arrow next to the column header displays whether the sorting is ascending or descending
4. another click on the column header changes the sorting order

Filtering and sorting can be used in parallel and do not influence one another.

4.8.9 Sorting of filter elements

Selection of a value from predefined values **or** Selection of several values from predefined values type elements have, as standard, a predefined sorting for the display of filter elements.

This applies if the parameter:

- ▶ is one of the following data types:
 - Integer
 - Float
 - Date & Time
 - Text
- ▶ Has a list of predefined values
- ▶ Is not hidden and not write-protected

The standard sorting is defined when the report template is created and cannot be changed by report developers in the Report Builder.

The following sorting is available:

Sorting	Description
A-Z:	Sorting is in alphabetical order according to the display text of the predefined values. This is the standard action. This also applies if no special sorting has been saved.
Z-A:	Sorting is in reverse alphabetical order according to the display text of the predefined values.
Values upwards:	Sorting direction is upwards according to the predefined values. The data type of the parameter is not taken into account in the process.
Values downwards:	Sorting direction is downwards according to the predefined values. The data type of the parameter is not taken into account in the process.
In sequence:	The values are written to the list in the order in which they were provided by the SQL Server Reporting Services web service.
In reverse sequence:	The values are written to the list in the reverse order to the order in which they were provided by the SQL Server Reporting Services web service.

4.9 Site Settings

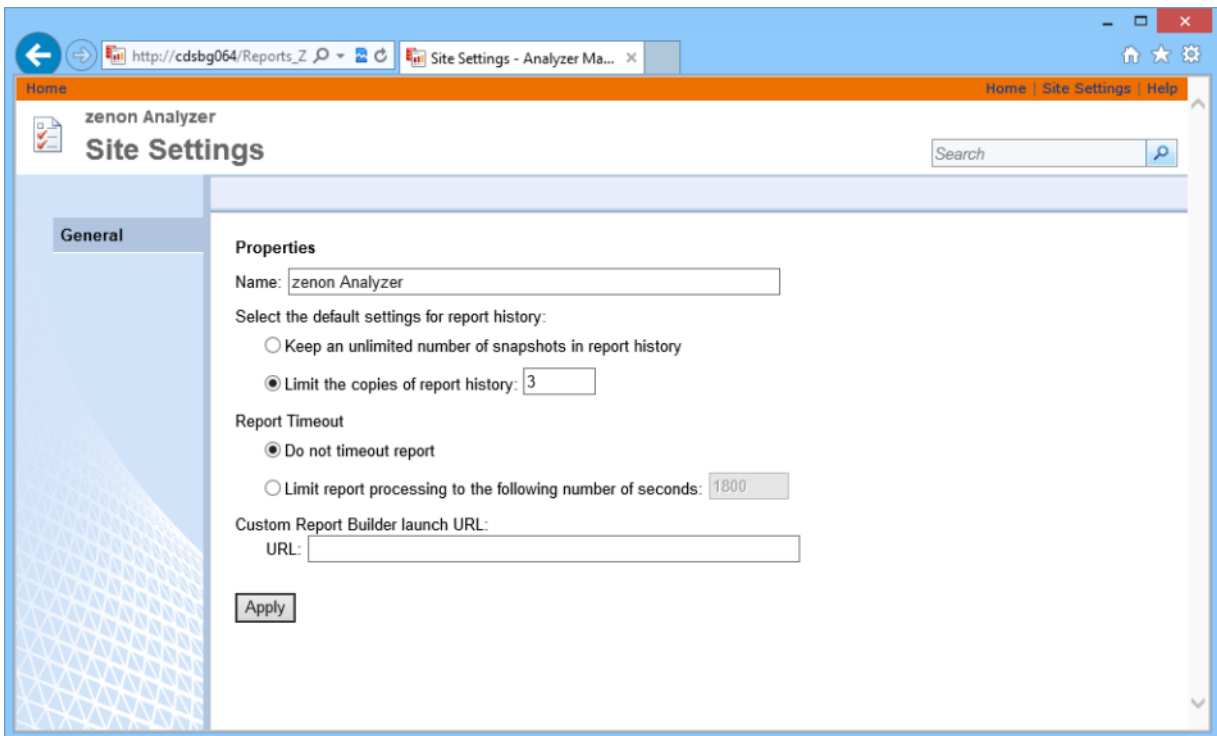
Via the site settings you configure

- General settings (on page 55) of the zenon Analyzer

Note: User rights are set and administered in the ZAMS.

4.9.1 General

General settings for naming the zenon Analyzer and processing the reports.



The screenshot shows the 'zenon Analyzer Site Settings' window with the 'General' tab selected. The window has a blue header bar with 'zenon Analyzer' and 'Site Settings' text, and a search bar. The left sidebar shows 'General' as the active tab. The main content area contains the following settings:

- Properties**
 - Name:
- Select the default settings for report history:**
 - ☐ Keep an unlimited number of snapshots in report history
 - ☒ Limit the copies of report history:
- Report Timeout**
 - ☒ Do not timeout report
 - ☐ Limit report processing to the following number of seconds:
- Custom Report Builder launch URL:**
 - URL:

An 'Apply' button is located at the bottom left of the settings area.

Parameters	Description
Name	Name which is displayed in the header of the report generators.
Report History	Defined number of reports saved for the history. Possible settings: <ul style="list-style-type: none"> ▶ unlimited number ▶ define maximum number
Reporttimeout	Defines timeout for processing reports. Possible settings: <ul style="list-style-type: none"> ▶ no timeout ▶ Restriction to a second value
Start URL for user-defined Report Generator	Address for user-defined Report Generator.
Apply	Takes over changed settings Attention: If you leave the site without clicking Apply , all changes will be lost.

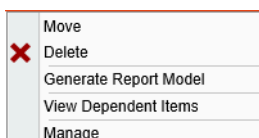
4.10 Data source

To edit a data source:

1. Highlight the data source.
2. Click on the arrow.
3. Select the desired command from the context menu.

DATABASE CONTEXT MENU

The context menu of databases contains commands for their administration. The context menu is identical for both views of the Report Launcher.



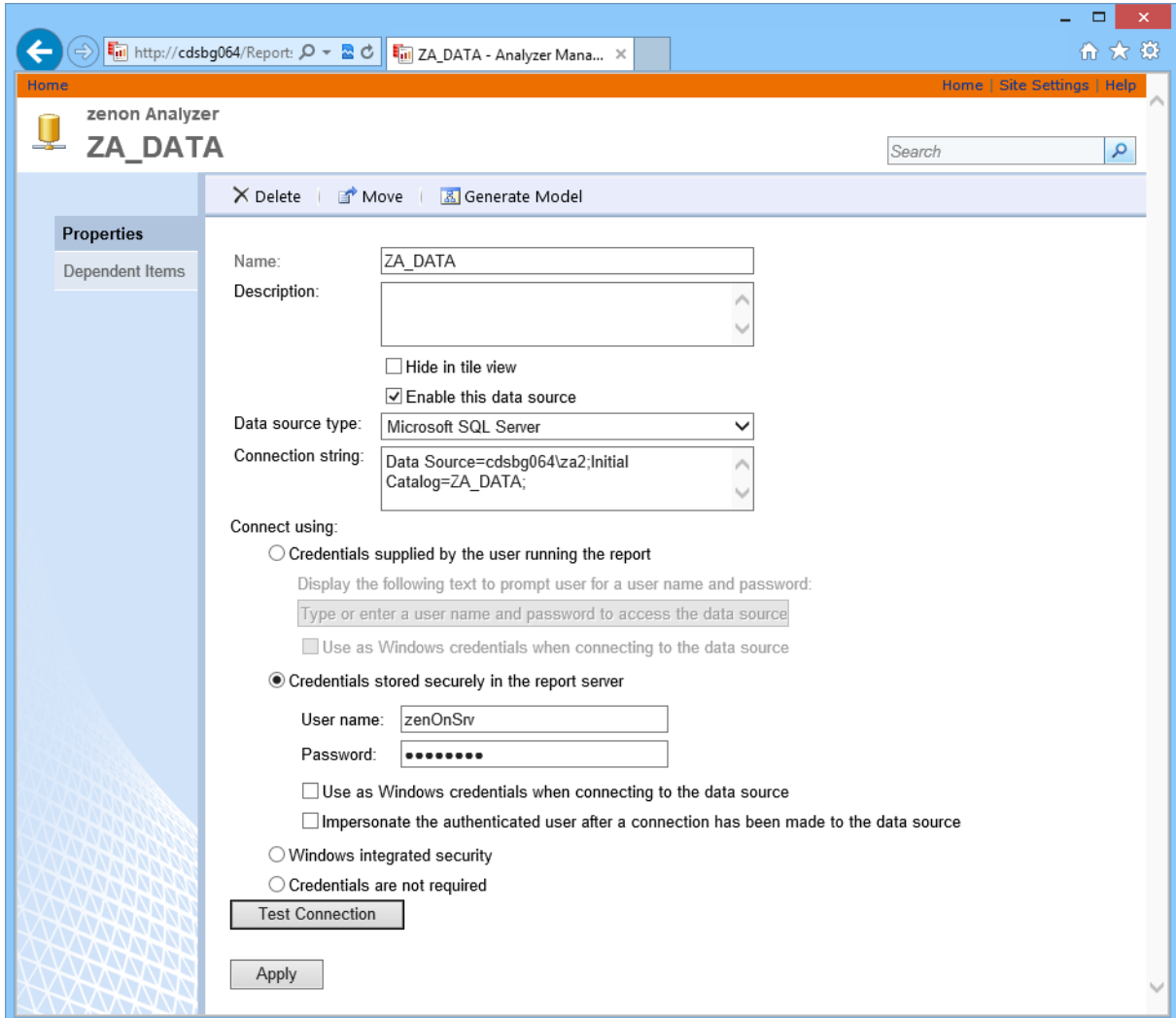
Parameters	Description
Move	Opens menu for selecting the new saving location.
Delete	Deletes selected reports.
Generate Report Model	Opens the dialog (on page 60) to generate a new model for the data source.
View Dependent Items	Displays all reports based in this data source and makes it possible to delete or move them.
Manage	Opens the dialog (on page 58) to administer the database.

You can find detailed instructions for the configuration of Microsoft Reporting Services on the Microsoft homepage:

- ▶ German (<http://msdn.microsoft.com/de-de/library/ms159106.aspx>)
- ▶ English (<http://msdn.microsoft.com/en-us/library/ms159106.aspx>)
- ▶ French (<http://msdn.microsoft.com/fr-fr/library/ms159106.aspx>)
- ▶ Italian (<http://msdn.microsoft.com/it-it/library/ms159106.aspx>)

4.10.1 Properties

In window properties you define the basic properties of the data source and the connection parameters.



The screenshot shows the 'zenon Analyzer' window with the 'ZA_DATA' properties tab selected. The window has a standard Windows-style title bar and a navigation bar with 'Home', 'Site Settings', and 'Help' links. A search bar is located in the top right. The left sidebar contains 'Properties' and 'Dependent Items' tabs. The main area displays the following configuration options:

- Name:** ZA_DATA
- Description:** (empty text box)
- ☐ Hide in tile view
- ☒ Enable this data source
- Data source type:** Microsoft SQL Server (dropdown menu)
- Connection string:** Data Source=cdsbg064\za2;Initial Catalog=ZA_DATA; (text box)
- Connect using:**
 - ☐ Credentials supplied by the user running the report
 - Display the following text to prompt user for a user name and password:
Type or enter a user name and password to access the data source (text box)
 - ☐ Use as Windows credentials when connecting to the data source
 - ☒ Credentials stored securely in the report server
 - User name: zenOnSrv (text box)
 - Password: (password field)
 - ☐ Use as Windows credentials when connecting to the data source
 - ☐ Impersonate the authenticated user after a connection has been made to the data source
 - ☐ Windows integrated security
 - ☐ Credentials are not required

Buttons at the bottom include 'Test Connection' and 'Apply'.

Parameters	Description
Delete	Deletes data source.
Move	Moves data source.
Generate Model	Opens dialog for creating a new model.
Name	Name of the data source.
Description	Optional, detailed description
Hide in side-by-side/one-below-the-other view	Active: is hidden in side-by-side/one-below-the-other view .
Enable this data source	Active: Data source is used.
Data source type	Selection of the type via drop-down list.
Connection string	String for establishing the connection.
Establish connection via	Selection of the connection method.
Provided login information of the user who executes the report	User must state information. It is possible to display an instruction The information can be marked as Window login information.
Login information which are saved securely on the report server	Login information is saved on the server. User name and password must be entered. The following are available as an option: <ul style="list-style-type: none"> ▶ Use of Windows authentication when connecting to the data source. ▶ Assumption of the identity of the user entered after establishing a connection.
Integrated Windows security	Windows security.
No login information required	No login information is necessary.
Test Connection	Checks connection and displays a success/failure message below the button.
Apply	Applies all settings.

CHANGE PASSWORD

It can happen that the password for the data source can no longer be changed.

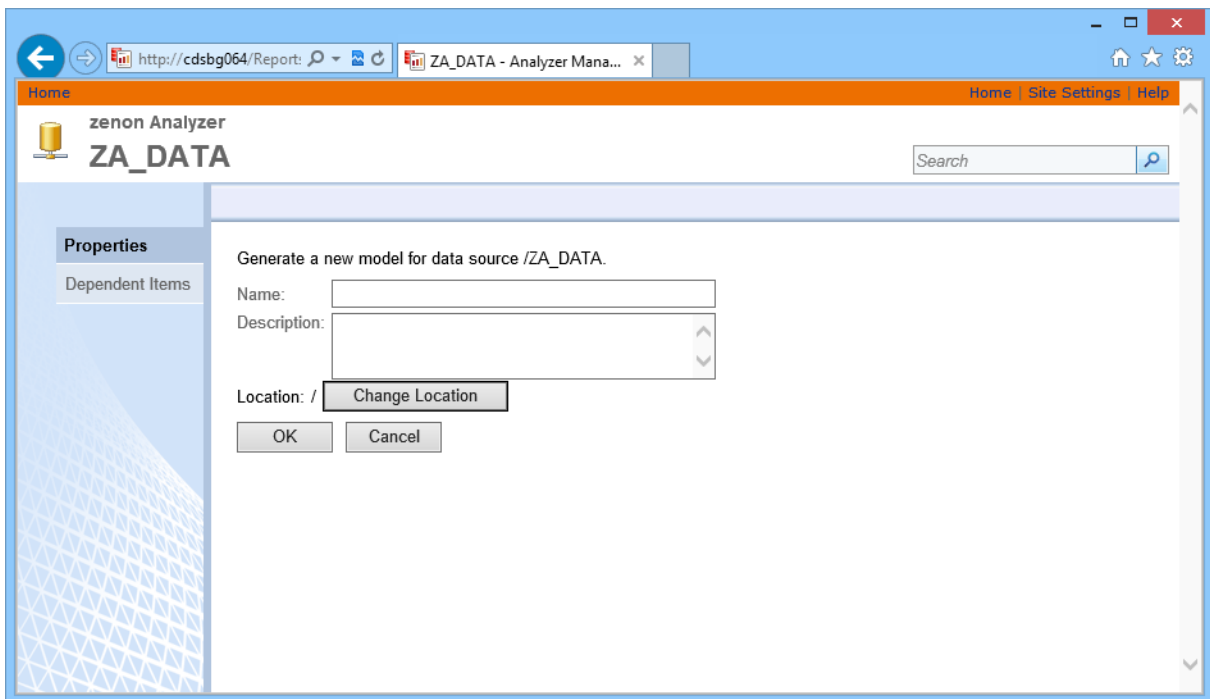
Procedure to allow access to the **Password** option again:

1. In the **A user-defined data source** section, activate the **No login information required** property.
2. Click on **test connection**.

The **User name** and **Password** properties can now be changed.

Generate Report Model

This dialog makes it possible to create new models for the data source.



Parameters	Description
Name	Name of the new data source.
Description	Optional, detailed description.
Saving location/change saving location	Opens dialog for defining the saving location.
OK	Confirms changes and opens the properties.
Cancel	Discards all changes and closes the dialog.

4.11 Folder

Reports are collected and grouped in folders.

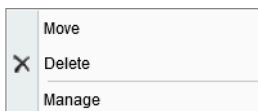
Folders are configured and managed via:

- ▶ menu item **New folder** in the toolbar
- ▶ menu item **Folder settings** in the toolbar
- ▶ the drop-down list of the folder (is displayed at mouse over)

CONTEXT MENU FOLDER

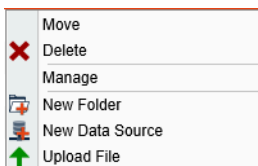
The context menu of folders contains different commands, regardless of the Report Launcher view.

TILE VIEW



Parameters	Description
Move	Opens dialog (on page 17) for selecting the new saving location.
Delete	Deletes selected folder.
Manage	Opens the dialog for managing (on page 63) the folder.

DETAIL VIEW



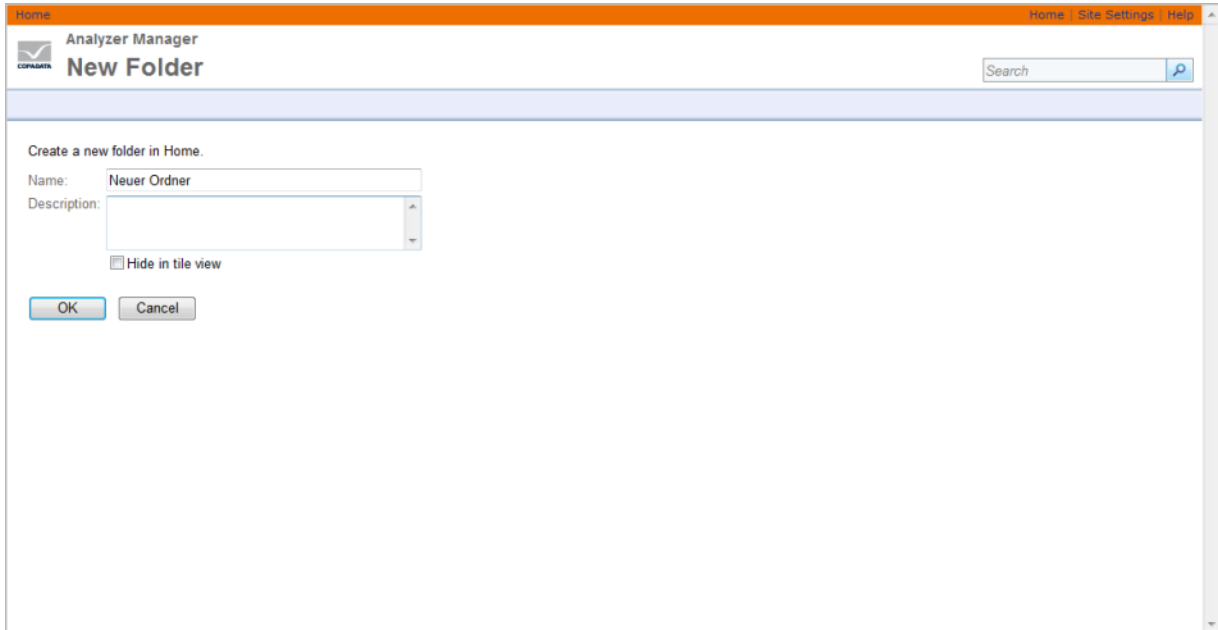
Parameters	Description
Move	Opens dialog (on page 17) for selecting the new saving location.
Delete	Deletes selected folder.
Manage	Opens the dialog for managing (on page 63) the folder.
New folder	Opens dialog to create a new folder.
New Data Source	Opens the dialog (on page 58) to select a new data source.
Upload File	Opens the dialog (on page 63) for uploading a new file.

CREATE NEW FOLDER

To create a new folder:

1. click on menu item **New folder** in the toolbar

2. the dialog for creating a new folder is opened

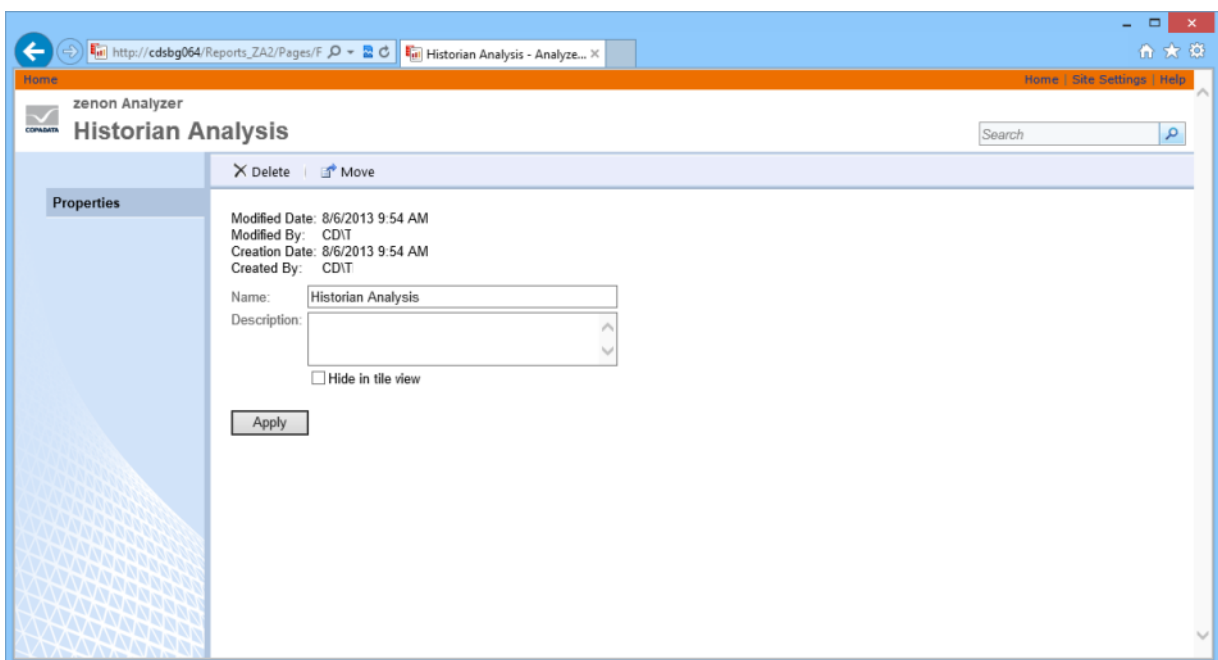


Parameters	Description
Name	<p>Name of the folder</p> <p>Name:</p> <ul style="list-style-type: none"> ▶ must not be empty ▶ Must not consist of periods or spaces ▶ Must not contain non-permitted characters; The following are not permitted: ;?:@&=+\$,* <> "/ <p>The complete path must not have more than 260 characters.</p>
Description	Optional description of the folder content.
Hide in symbol view	<ul style="list-style-type: none"> ▶ Active: Folder is not displayed in the symbol view. This setting can later be changed via menu item Management (on page 60) in the drop-down list of the folder.
OK	Applies settings and closes the dialog.
Cancel	Discards all changes and closes the dialog.

4.11.1 Properties

The folder properties display information about the folder and offer the possibility to:

- ▶ move
- ▶ delete
- ▶ rename
- ▶ Show or hide in the symbol view



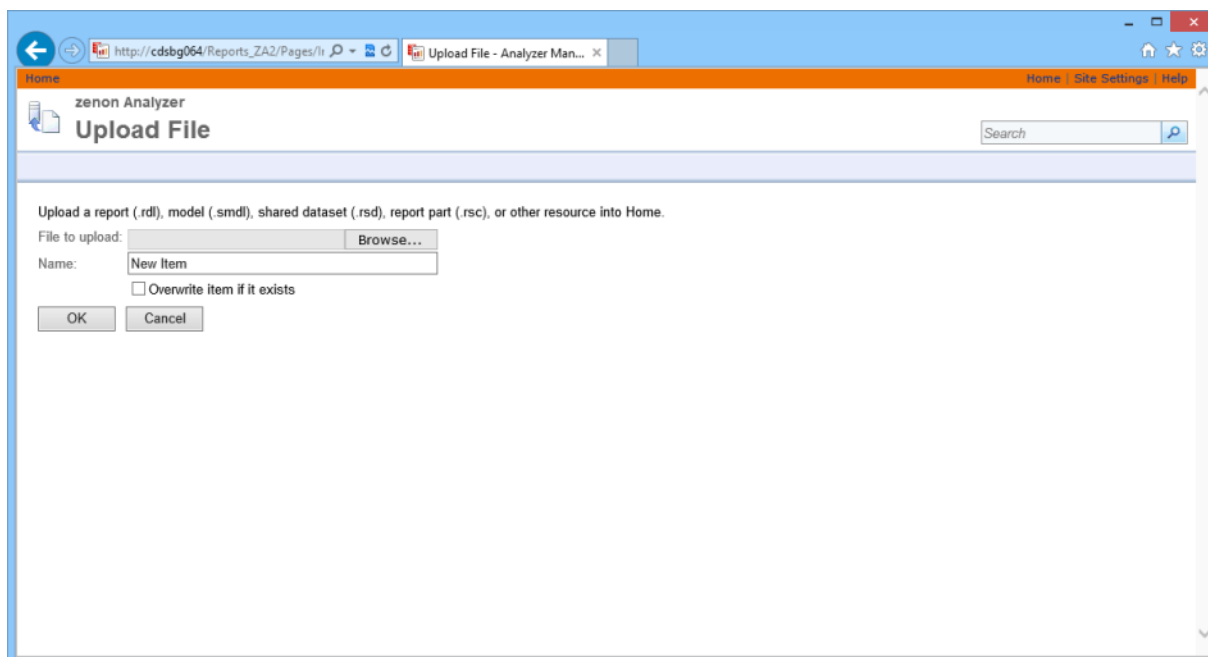
4.12 Upload file

Reports, models and other resources which are edited offline can be uploaded to the Report Server.

To upload resources:

1. In the toolbar click on icon **Upload file**.
The dialog for uploading will be opened.
2. Select the desired file.
3. Select the desired options.

4. Confirm your selection by clicking **OK**.



Parameters	Description
File to be uploaded	Selection of the file which is to be uploaded. Click on button Browse to open the file manager. Multi-select is not possible.
Name	Freely definable name. The file name of the selected file is taken over as default value.
Overwrite existing element	▶ Active: If an element with the same name already exists at the Report Server, it is overwritten.
OK	Information is applied, the file is uploaded and the dialog is closed.
Cancel	Discards all changes and closes the dialog.

5. Create report

Reports can be created with:

- ▶ ZAMS - zenon Analyzer Management Studio
- ▶ Microsoft Report Builder (on page 65) 3.0

For zenon an own wizard for exporting the meta data from the global project and the variables from the local projects is available. For more information about this wizard see also chapter Analyzer Export Wizard in section Data abstraction and data inclusion.

5.1 Report Builder

Reports can be created manually with the help of the Microsoft Report Builder.

Note: If there is not yet a Report Builder present on your system, you can download this in the Report Launcher using a button.



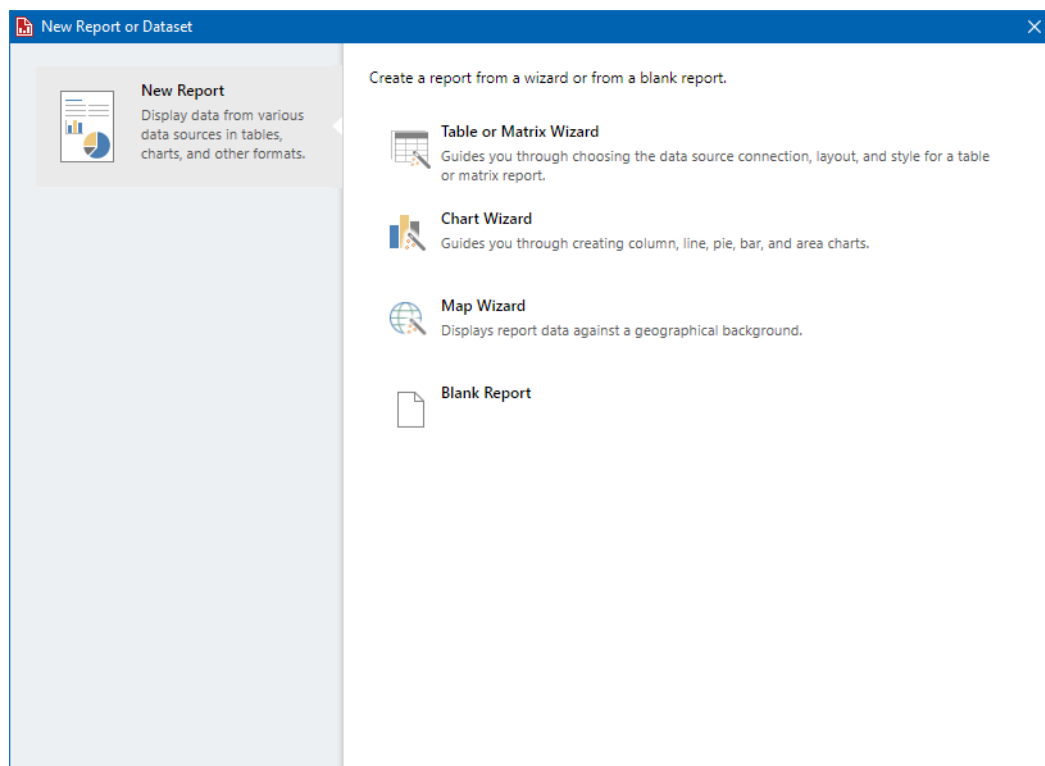
Information

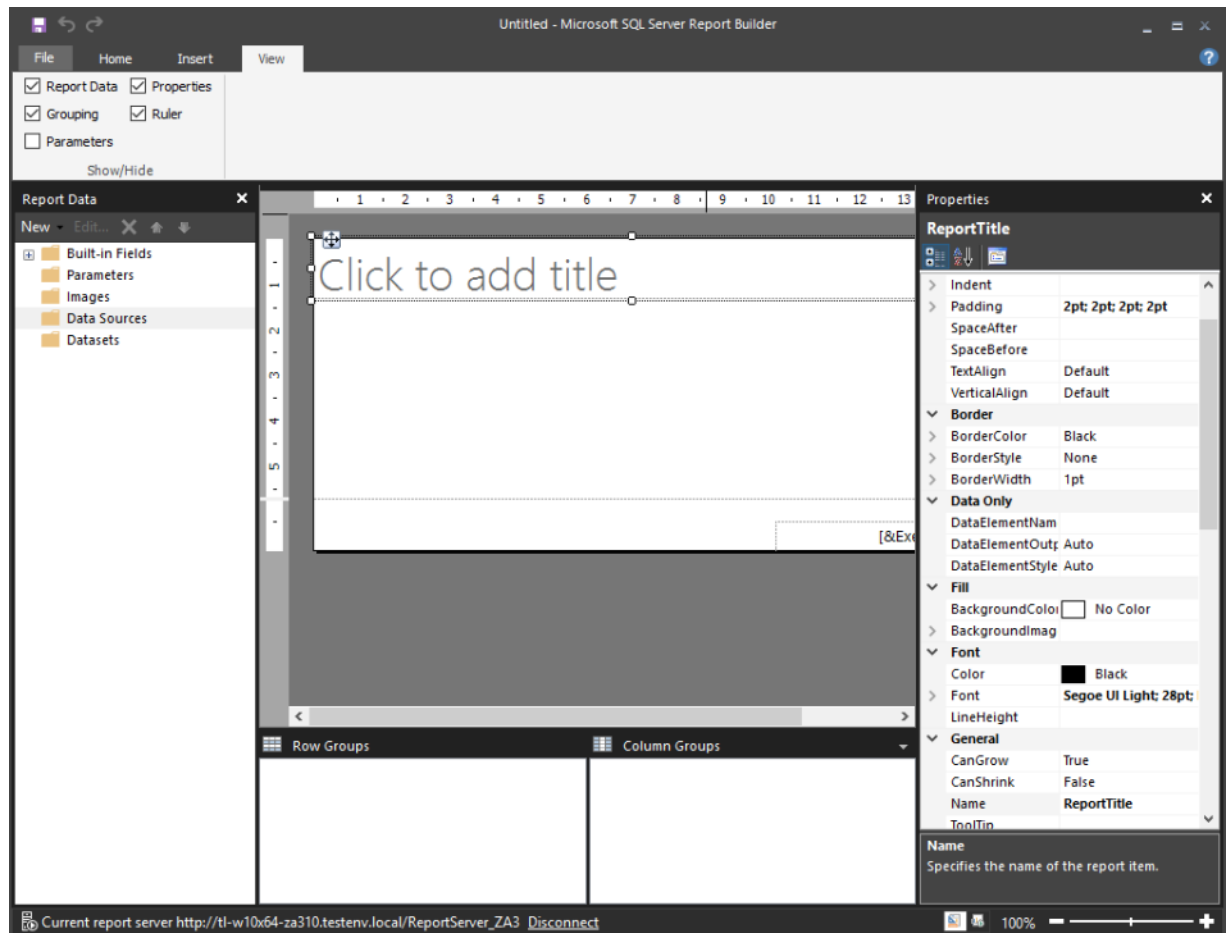
The Report Builder is not suitable as an editor for reports with CRI (Gantt Chart) as it cannot process CRIs.

To start the Microsoft Report Builder:

1. In the menu bar, click on the **Report Builder** button.

Depending on the settings, the **Getting Started** or **Report Builder** dialog can be opened directly:





You can get support for the creation of reports with the Report Builder using the integrated help for the Report Builder.

You can find detailed instructions for the configuration of Microsoft Reporting Services on the Microsoft homepage:

- ▶ German (<http://msdn.microsoft.com/de-de/library/ms159106.aspx>)
- ▶ English (<http://msdn.microsoft.com/en-us/library/ms159106.aspx>)
- ▶ French (<http://msdn.microsoft.com/fr-fr/library/ms159106.aspx>)
- ▶ Italian (<http://msdn.microsoft.com/it-it/library/ms159106.aspx>)

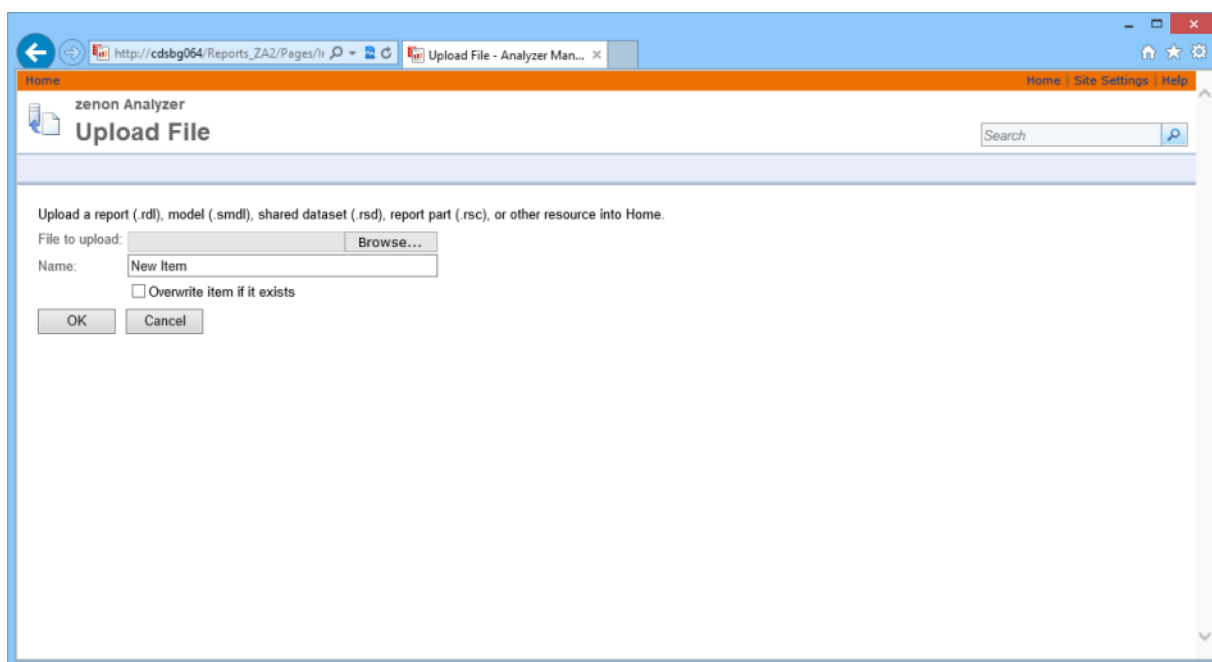
Recommendation: Create reports in the zenon Analyzer Management Studio on the basis of report templates provided.

5.2 Upload reports

Reports which were created offline can be uploaded to the Server with the help of the zenon Analyzer.

To upload resources:

1. In the toolbar click on icon **Upload file**.
The dialog for uploading will be opened.
2. Select the desired file.
3. Select the desired options.
4. Confirm your selection by clicking **OK**.



Parameters	Description
File to be uploaded	Selection of the file which is to be uploaded. Click on button Browse to open the file manager. Multi-select is not possible.
Name	Freely definable name. The file name of the selected file is taken over as default value.
Overwrite existing element	► Active: If an element with the same name already exists at the Report Server, it is overwritten.
OK	Information is applied, the file is uploaded and the dialog is closed.
Cancel	Discards all changes and closes the dialog.

6. Call up report

Reports can be called up and configured in the browser on the client computer.



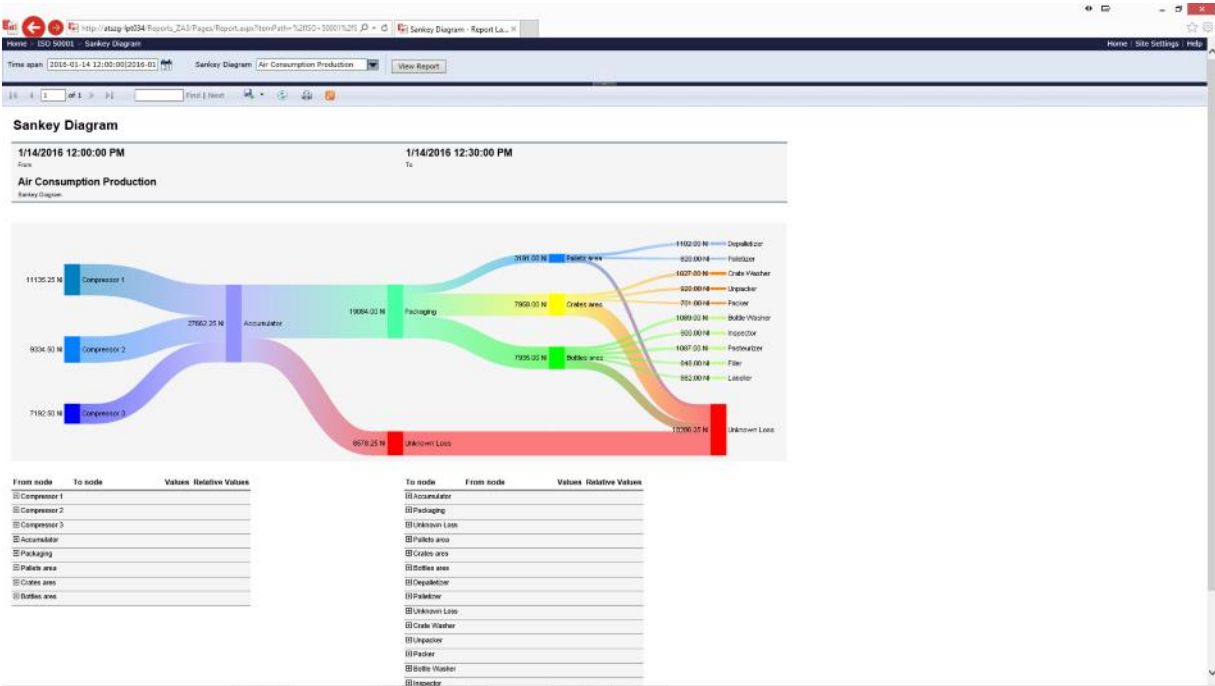
Information

The timeout for the execution of reports in the web browser is 30 minutes. If a report needs longer than 30 minutes to be completed and displayed, the web browser cancels the display with a timeout error message.

To call up a report:

1. Double click the folder which contains the report
or select **open** in the context menu
2. Double click the desired report.

The report is opened in the browser.



NAVIGATION

Element	Description
Navigation	Allows navigation from the current element to the main directory.
Home	Switches to the main view.
Site Settings	Opens the administration (on page 54) of general settings of the site.
Help	Opens the online-help for the Report Launcher.

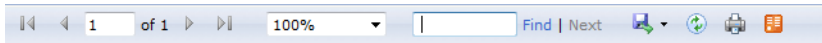
CONFIGURATION

Element	Description
Control elements	Control elements for configuration of the report. The type of control element depends on the report template. Control elements can depend on one another. In this case, they can only be configured if the previous one has been configured correctly.
Separator	Separates control elements from the toolbar. Clicking on the separator shows or hides the bar with control elements.
Toolbar	Contains symbols (on page 71) for navigation in the report and for further processing of the report.

DISPLAY REPORT

Elements	Description
Report display field	Shows the report with the elements defined in the template: <ul style="list-style-type: none"> ▶ Name of the report ▶ Configured elements ▶ Graphics ▶ Table

7. Toolbar Report



Parameters	Description
Navigation arrows and <1 from 1>	Navigation in multi-sided reports: <ul style="list-style-type: none"> ▶ <: to the start ▶ <: back one page ▶ Field: Entry of the page to which a jump is to be made; press the Enter key to execute ▶ >: forward one page ▶ > : to the last page
Search field	Enter a search term.
Search	Searches defined term and displays first occurrence.
Next	Searches for the next occurrence.
Icon disk	Export of the report. Click to open the drop-down list with export formats. Possible formats: <ul style="list-style-type: none"> ▶ XML ▶ CSV ▶ PDF ▶ Web archive ▶ Excel ▶ TIFF ▶ Word
Icon rotating arrow	Updates data for report display.
Icon printer	Opens dialog for printing the report.
Icon book	Export in RSS feed.

8. Configure and export reports

Different parameters (on page 20) can be selected depending on the report type. For example:

- ▶ Time period for the report: for comparing reports two time periods are provided for configuration

- ▶ Projects whose data is being edited
- ▶ Archives
- ▶ Compression
- ▶ Variables
- ▶ Alarm groups
- ▶ Alarm Classes
- ▶ Equipment groups and media

CONFIGURING THE REPORT

To configure to a report:

1. open the report
2. select the desired parameters
3. click on display report

SEPARATOR

In value fields of parameters that allow several values, the following are permitted:

- ▶ Comma
- ▶ Carriage return

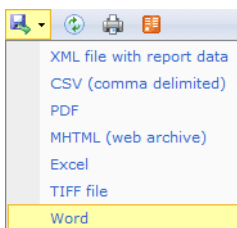
EXPORT REPORT

Reports can be exported to different formats.

To export a report:

1. Click on the symbol (on page 71) for the export (disk).

The drop-down list with the export formats is opened.



2. Select the desired format.
3. Save or open the document in the selected format.

EXPORT FORMAT

For the export the following options are available:

Parameters	Description
XML	Report is saved as XML file. Click to open the dialog for saving/displaying the XML file.
CSV	Report is saved as comma-separated text file (CSV). Click to open the dialog for saving/displaying the CSV file.
PDF	Report is saved as PDF file. Click to open the dialog for saving/displaying the web archive.
MHTML	Report is saved as web archive (.mhtml). Click to open the dialog for saving/displaying the web archive.
Excel	Report is saved as Excel file (.xls, for Excel 97 - 2003). Click to open the dialog for saving/displaying the XLS file. Diagram is embedded as graphic; values can be changed manually. Values changes do not effect the embedded graphic.
TIFF	Report is saved as graphic in the TIFF format. Click to open the dialog for saving/displaying the TIFF file.
Word	Report is saved as Word file (.doc, for Word 97 - 2003). Click to open the dialog for saving/displaying the DOC file. Diagram is embedded as graphic; values can be changed manually. Values changes do not effect the embedded graphic.



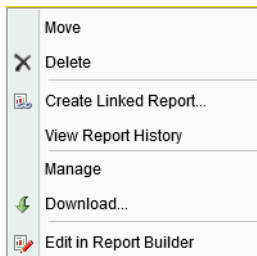
Information

Reports are always defined for a certain output medium (see export formats). If they are output to other media, this can lead to the appearance being corrupted.

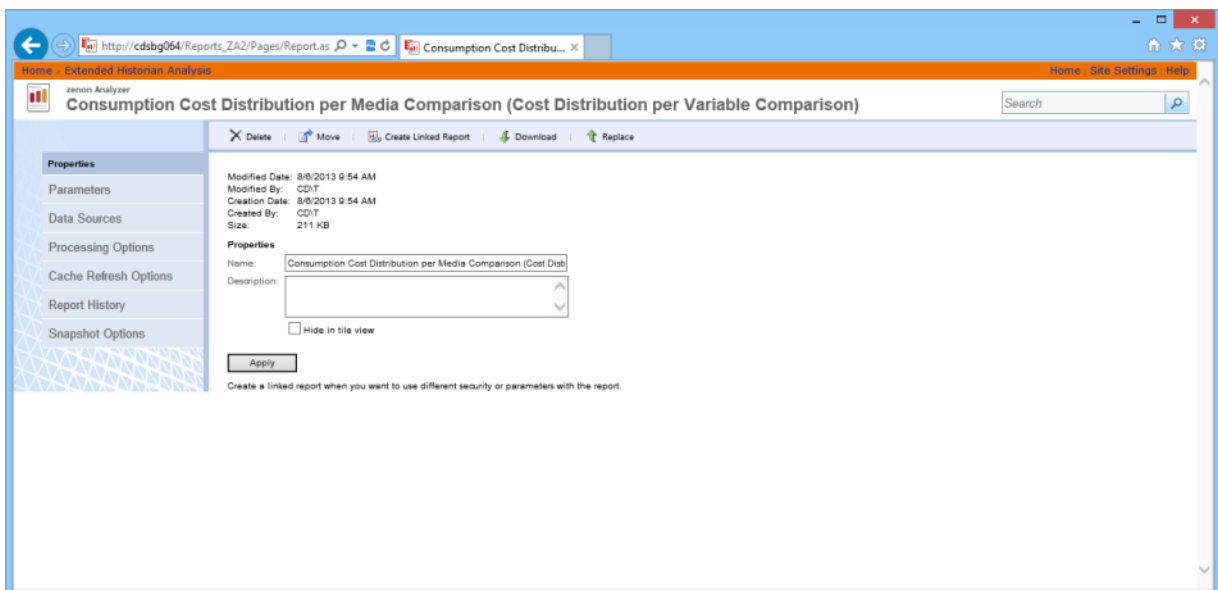
For example: A report configured for HTML can create page breaks that are unsuitable for PDFs. To create a report on several media, create a separate report for each medium.

9. Manage reports

Reports are managed via the drop-down list at the report.



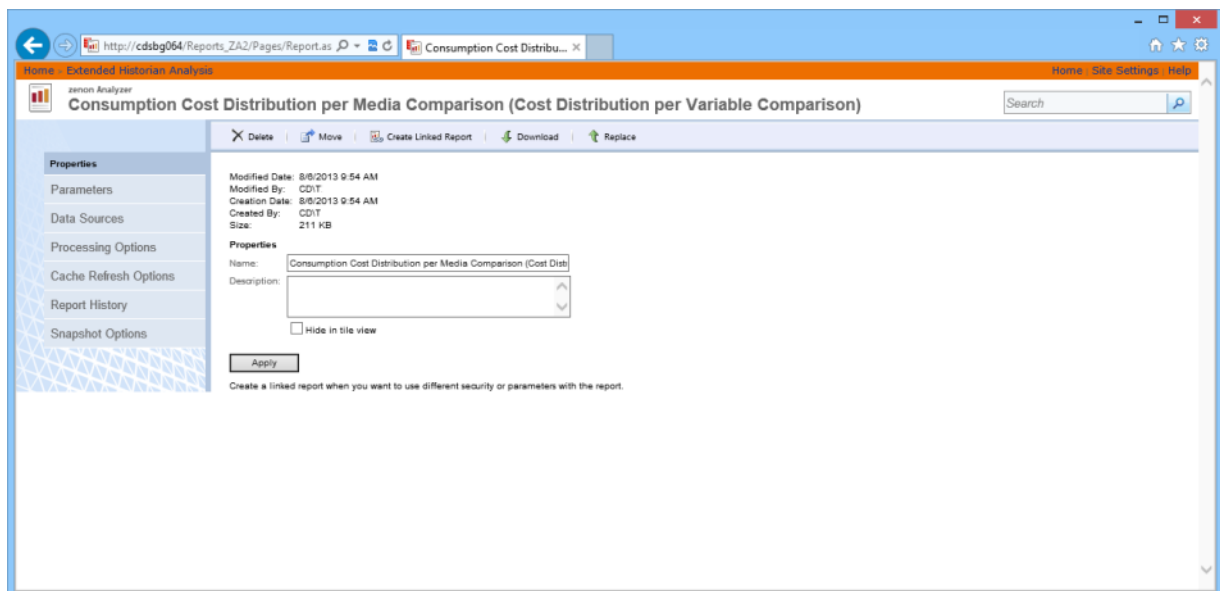
Click on **Manage** to open the dialog for managing the reports:



Parameters	Description
Properties (on page 75)	Properties of the report.
Parameters (on page 77)	Configuration of the parameters of the report.
Data Sources (on page 81)	Selection of data sources.
Processing Options (on page 83)	Configuration of the editing of the report.
Cache Refresh Options (on page 86)	Creation and editing of the plans for the cache updating.
Report History (on page 88)	Allows snapshots of reports to be combined into a history.
Snapshot Options (on page 88)	Configuration of snapshots.

9.1 Properties

In window Properties basic properties are displayed and configured.



TOOLBAR

Symbol	Description
Delete	Delete report.
Move	Opens the dialog for moving a report to another folder.
Create linked report	Opens dialog for creating a linked report. Linked reports make it possible to use different security settings for a report.
Download	Opens dialog for downloading (on page 19) a report.
Replace	Opens the dialog for uploading a report definition in order to replace the existing one.

PROPERTIES

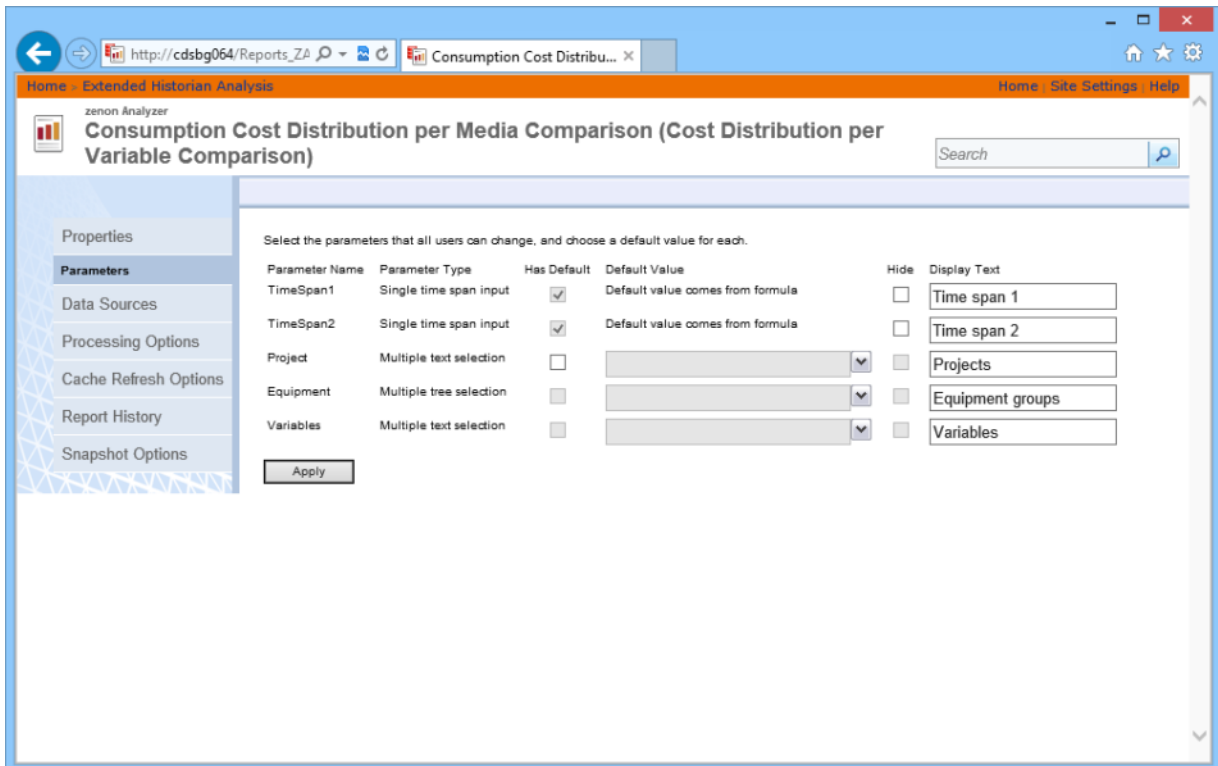
Parameters	Description
Report data	Display of: <ul style="list-style-type: none"> ▶ Date of change ▶ Person who changed the report ▶ Date of creation ▶ Person who created the report ▶ Size
Name	Name of the report. Name: <ul style="list-style-type: none"> ▶ must not be empty ▶ Must not consist of periods or spaces ▶ Must not contain non-permitted characters; The following are not permitted: ;?:@&=+\$,* <> "/ The complete path must not have more than 260 characters.
Description	Description.
Hide in symbol view	<ul style="list-style-type: none"> ▶ Active: Report is not displayed in symbol view.
Apply	Applies changes.

9.2 Parameters

Displays the parameter of the report and makes it possible to:

- ▶ assign default values
- ▶ hide parameter for user
- ▶ to configure the text with which the parameter in the report is displayed

The options that are shown depend on the type of report.



The screenshot shows the 'Parameters' configuration window in the Zenon Analyzer. The window title is 'Consumption Cost Distribution per Media Comparison (Cost Distribution per Variable Comparison)'. The left sidebar contains a 'Properties' menu with 'Parameters' selected. The main area displays a table for configuring parameters.

Parameter Name	Parameter Type	Has Default	Default Value	Hide	Display Text
TimeSpan1	Single time span input	<input checked="" type="checkbox"/>	Default value comes from formula	<input type="checkbox"/>	Time span 1
TimeSpan2	Single time span input	<input checked="" type="checkbox"/>	Default value comes from formula	<input type="checkbox"/>	Time span 2
Project	Multiple text selection	<input type="checkbox"/>		<input type="checkbox"/>	Projects
Equipment	Multiple tree selection	<input type="checkbox"/>		<input type="checkbox"/>	Equipment groups
Variables	Multiple text selection	<input type="checkbox"/>		<input type="checkbox"/>	Variables

Below the table is an 'Apply' button. The window also includes a search bar and navigation links like 'Home', 'Site Settings', and 'Help'.

Parameters	Description
Parameter Name	Name of the parameter. Display only.
Parameter Type	Type of the parameter. Display only. Displays whether: <ul style="list-style-type: none"> ▶ a parameter allows one or more values ▶ it is a specialized filter control (Bool Shift/Lot, TimeSpan, Tree) ▶ the parameter serves for the input of values or the selection of a value from a drop-down list of pre-defined values For non-specialized controls, the data type is also shown.
Has Default	<ul style="list-style-type: none"> ▶ Active: Default value is preset in the report for the input. ▶ Active and grayed out: Standard values of a parameter come from a form or a data set. Standard values cannot be changed. ▶ Inactive: No value is preset. Each change to the check status of this checkbox made by the user is immediately forwarded to the server.
Default Value	The corresponding filter element for the parameter is shown here. Each parameter with the option activated must be given a standard value in this column, in order for the configuration to be valid. Each change of value by the user is immediately forwarded to the server. Possible elements: <ul style="list-style-type: none"> ▶ Text element: Is displayed if the Has standard value option is active and grayed out and contains the reason why. ▶ Drop-down list: Contains selection of parameters for configurable parameters. Drop-down list can be filtered. It can be operated if the standard value of the parameter can be changed and the option Has standard value has been selected. Value changes are only accepted if the drop-down list has been closed. ▶ Input field: Allows the input of parameters for configurable parameters. Entry is possible if the standard value of the parameter can be changed and the option has standard value has been selected. Value changes are only accepted if the input field is no longer in focus.

Hide	<ul style="list-style-type: none"> ▶ Inactive: Parameter is shown. The Display text option must contain a value in order for the configuration to be valid. ▶ Active: Parameter is hidden. The Display text option is emptied. <p>A parameter can only be hidden if it has a valid standard value (has standard value option has been selected and standard value has been selected).</p> <p>If a parameter cannot be hidden, the checkbox is not selected and deactivated.</p> <p>Each change to the check status is immediately forwarded to the server.</p>
Display Text	<p>Enter the text with which the parameter will be displayed in the report.</p> <p>Only active if the Hide option has not been selected.</p> <p>The input field only recognizes changes if it is not in focus.</p>
Apply	<p>Clicking on the button accepts settings if all options have been correctly configured.</p> <p>If there are configuration errors, these are displayed next to the corresponding option.</p> <p>If the configuration has been saved, this is displayed below the button.</p>

Note: Internal parameters that control filter controls used for other parameters or limits for diagrams or markers for archive distribution have standard values and are not shown. These parameters (name starts with **ChartStart**, **ChartEnd** or **Hidden** or name ends with **_Type**) are visible in the Report Builder, but it is not recommended that these are changed.

**Attention**

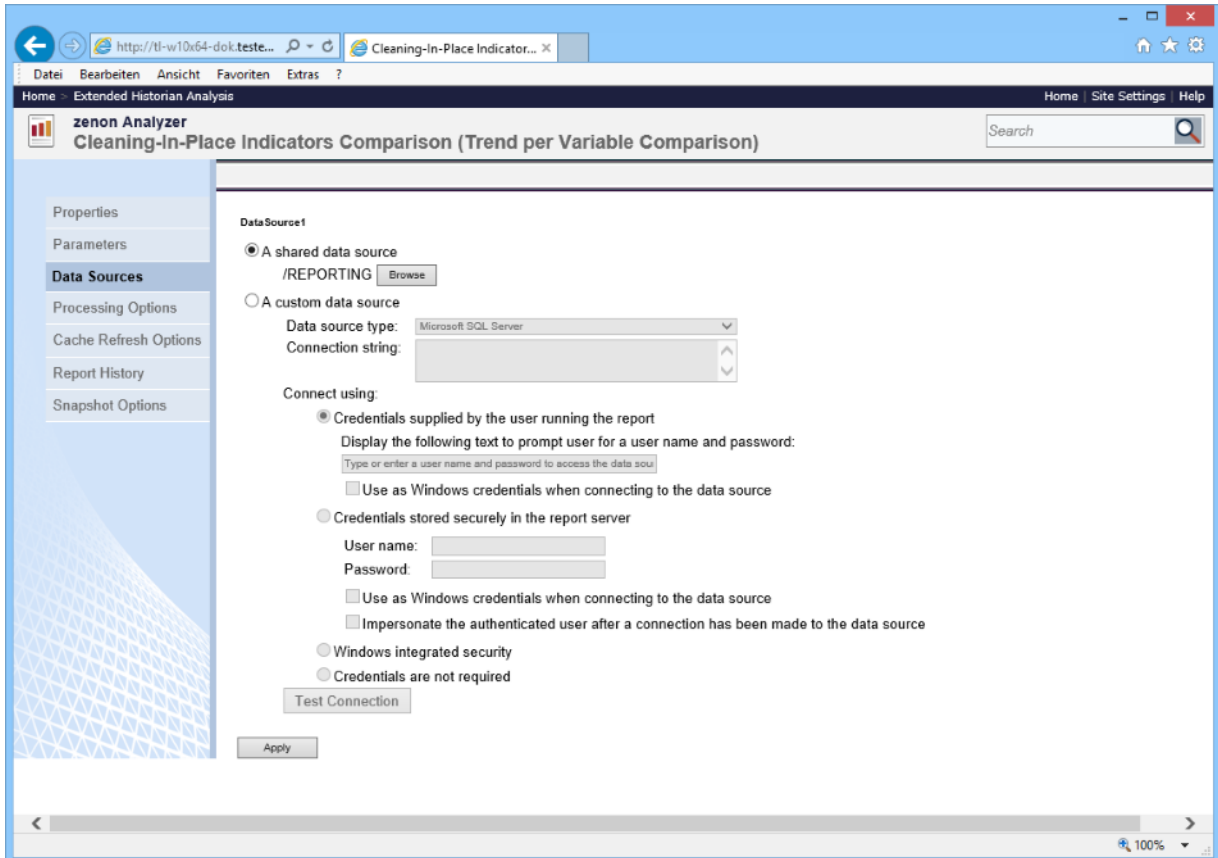
Error messages for parameters:

For some parameters, the values available must be loaded via a Stored Procedure of Microsoft SQL Server. If this Stored Procedure is not successfully called up or the Stored Procedure returns an error, an error message is activated in the Report Launcher. For example, if Runtime cannot be reached, the SQL connector has not been created, etc.

For some parameters, no standard value can be issued under some circumstances, because a parameter that is to be handled beforehand does not contain a value. For example: Time filters are based on shifts, but there is no shift data available. In this case, the issue of standard values is only possible if at least 1 shift has been written.

9.3 Data Sources

Assigns a report to the data source.



The screenshot shows the 'Data Sources' configuration window in the Zenon Analyzer. The window title is 'Cleaning-In-Place Indicators Comparison (Trend per Variable Comparison)'. The left sidebar contains a menu with 'Data Sources' selected. The main area is titled 'DataSource1' and contains the following configuration options:

- ☒ A shared data source
/REPORTING
- ☐ A custom data source
 - Data source type: Microsoft SQL Server (dropdown)
 - Connection string:
 - Connect using:
 - ☒ Credentials supplied by the user running the report
Display the following text to prompt user for a user name and password:
 - ☐ Use as Windows credentials when connecting to the data source
 - ☐ Credentials stored securely in the report server
 - User name:
 - Password:
 - ☐ Use as Windows credentials when connecting to the data source
 - ☐ Impersonate the authenticated user after a connection has been made to the data source
 - ☐ Windows integrated security
 - ☐ Credentials are not required

Buttons at the bottom include 'Test Connection' and 'Apply'.

Parameters	Description
An approved data source	<ul style="list-style-type: none"> ▶ Active: An approved database is used. <p>The name is displayed under options. Clicking on the Search button opens the dialog to select a data source.</p>
A user-defined data source	Configuration of a user-defined data source.
Data source type	Selection of the type via drop-down list.
Connection string	String for establishing the connection.
Establish connection via	Selection of the connection method.
Provided login information of the user who executes the report	<p>User must state information.</p> <p>It is possible to display an instruction</p> <p>The information can be marked as Window login information.</p>
Login information which are saved securely on the report server	<p>Login information is saved on the server.</p> <p>User name and password must be entered.</p> <p>The following are available as an option:</p> <ul style="list-style-type: none"> ▶ Use of Windows authentication when connecting to the data source. ▶ Assumption of the identity of the user entered after establishing a connection.
Integrated Windows security	Windows security.
No login information required	No login information is necessary.
Test Connection	Checks connection and displays a success/failure message below the button.
Apply	Applies all settings.

CHANGE PASSWORD

It can happen that the password for the data source can no longer be changed.

Procedure to allow access to the **Password** option again:

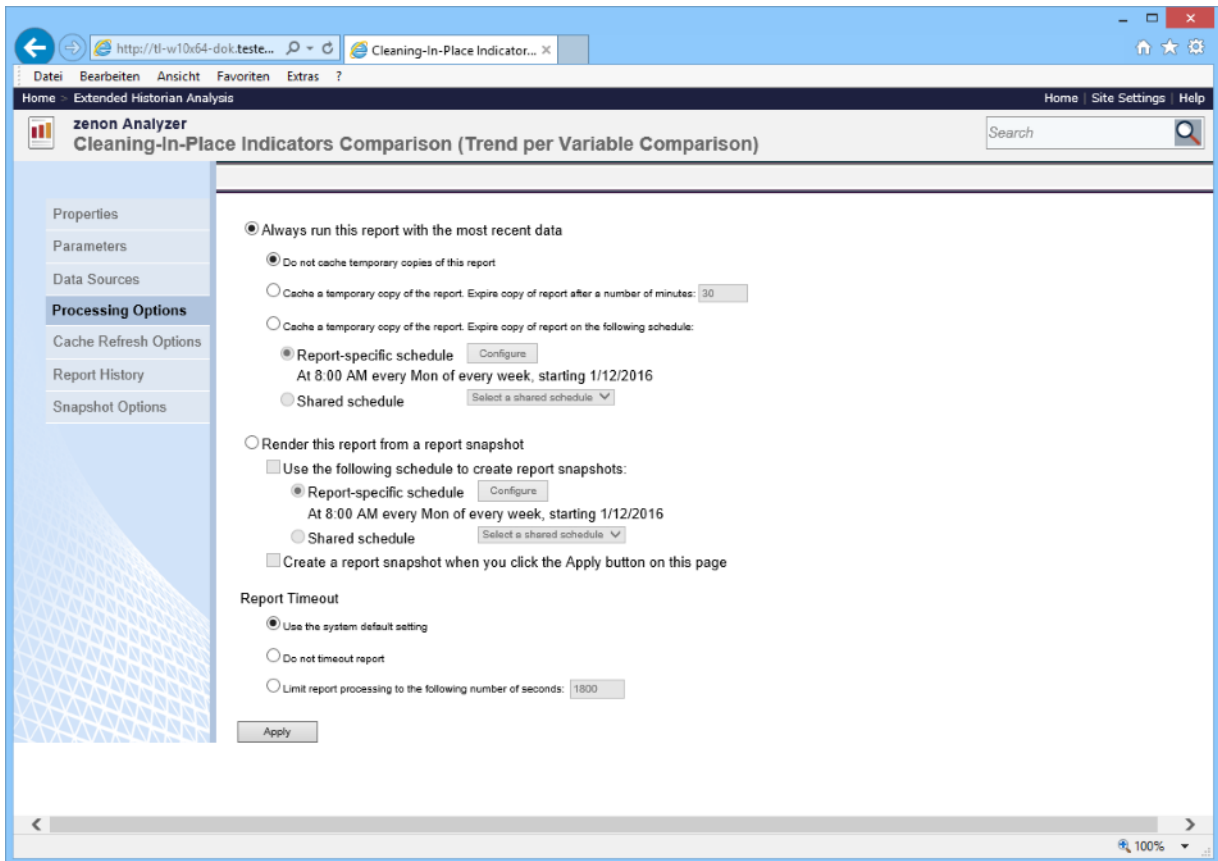
1. In the **A user-defined data source** section, activate the **No login information required** property.
2. Click on **test connection**.

The **User name** and **Password** properties can now be changed.

9.4 Processing Options

In this window you define how the report should be filled out:

- ▶ Configuration of the buffering and process of temporary copies.
- ▶ Creation of the report based on a snapshot.
- ▶ Definition of the time out at the creation of the report



The screenshot shows the 'Processing Options' window in the Zenon Analyzer. The window title is 'Cleaning-In-Place Indicators Comparison (Trend per Variable Comparison)'. The left sidebar contains a navigation menu with the following items: Properties, Parameters, Data Sources, **Processing Options** (selected), Cache Refresh Options, Report History, and Snapshot Options. The main content area contains the following settings:

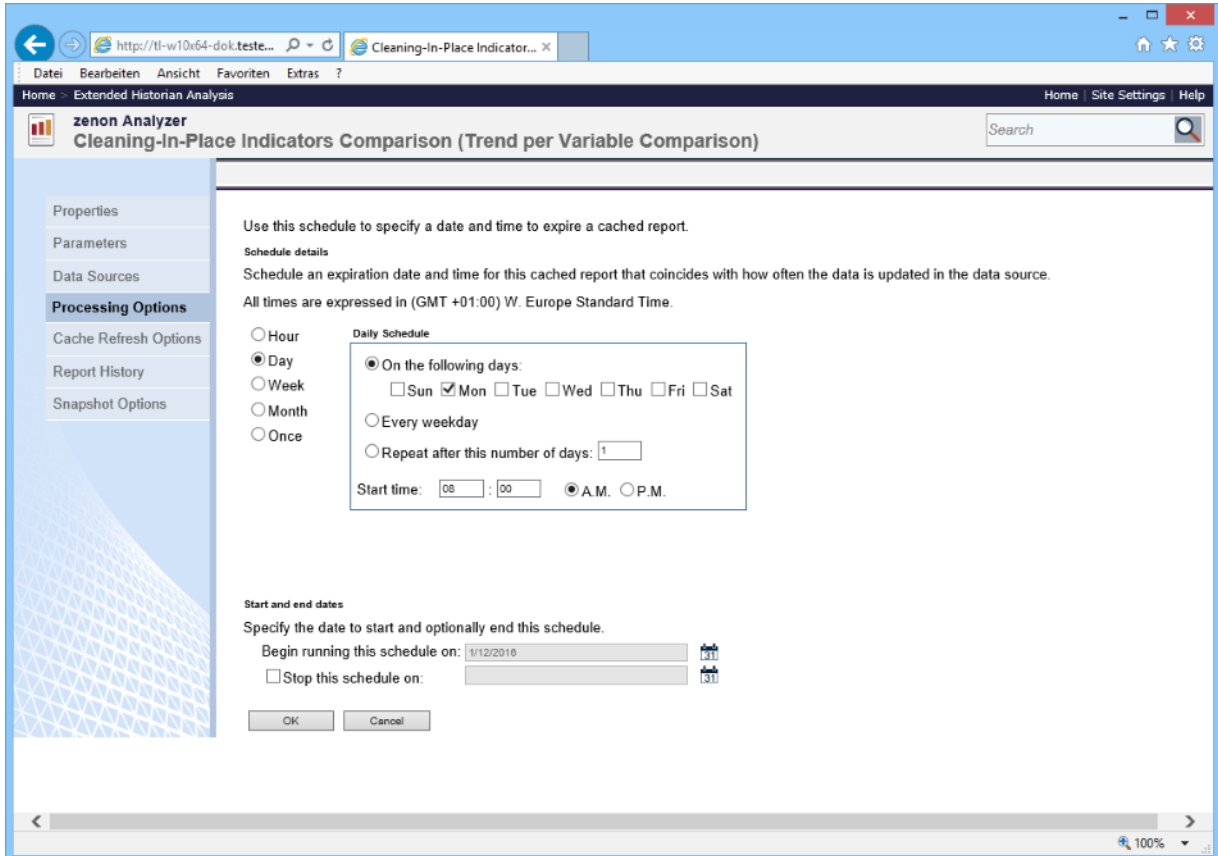
- Always run this report with the most recent data** (selected):
 - ☒ Do not cache temporary copies of this report
 - ☐ Cache a temporary copy of the report. Expire copy of report after a number of minutes:
 - ☐ Cache a temporary copy of the report. Expire copy of report on the following schedule:
 - ☒ Report-specific schedule
 - At 8:00 AM every Mon of every week, starting 1/12/2016
 - ☐ Shared schedule
- Render this report from a report snapshot** (selected):
 - ☐ Use the following schedule to create report snapshots:
 - ☒ Report-specific schedule
 - At 8:00 AM every Mon of every week, starting 1/12/2016
 - ☐ Shared schedule
 - ☐ Create a report snapshot when you click the Apply button on this page
- Report Timeout**
 - ☒ Use the system default setting
 - ☐ Do not timeout report
 - ☐ Limit report processing to the following number of seconds:

An button is located at the bottom of the settings area.



Parameters	Description
Always execute this report with the most recent data	<ul style="list-style-type: none">▶ Active: The report is always executed with the current data. <p>Selection of an option for temporary copies:</p> <ul style="list-style-type: none">▶ Do not cache a temporary copy of this report.▶ Cache a temporary copy of this report. Plus configuration of the fixed duration of time that is applicable for this copy.▶ Cache a temporary copy of this report. Plus configuration of a schedule (on page 85) that defines the validity of the copy.
Render this report as a snapshot	<ul style="list-style-type: none">▶ Active: The report is rendered as a snapshot. <p>Can be configured as an option.</p> <ul style="list-style-type: none">▶ Create report snapshot according to the schedule.▶ Creation of a snapshot when applying the configuration.
Report timeout	Configuration of the timeout for the report.
Apply	Applies configuration.

9.4.1 Schedule

Configuration of schedules for the preparation of reports.



The screenshot shows the 'zenon Analyzer' interface with the 'Cleaning-In-Place Indicators Comparison (Trend per Variable Comparison)' dialog box open. The 'Processing Options' tab is selected in the left sidebar. The main area contains the following sections:

- Use this schedule to specify a date and time to expire a cached report.**
- Schedule details**
 - Schedule an expiration date and time for this cached report that coincides with how often the data is updated in the data source.
 - All times are expressed in (GMT +01:00) W. Europe Standard Time.
- Daily Schedule**
 - ☒ On the following days:
 - ☐ Sun ☒ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat
 - ☐ Every weekday
 - ☐ Repeat after this number of days:
 - Start time: : ☒ A.M. ☐ P.M.
- Start and end dates**
 - Specify the date to start and optionally end this schedule.
 - Begin running this schedule on: 
 - ☐ Stop this schedule on: 

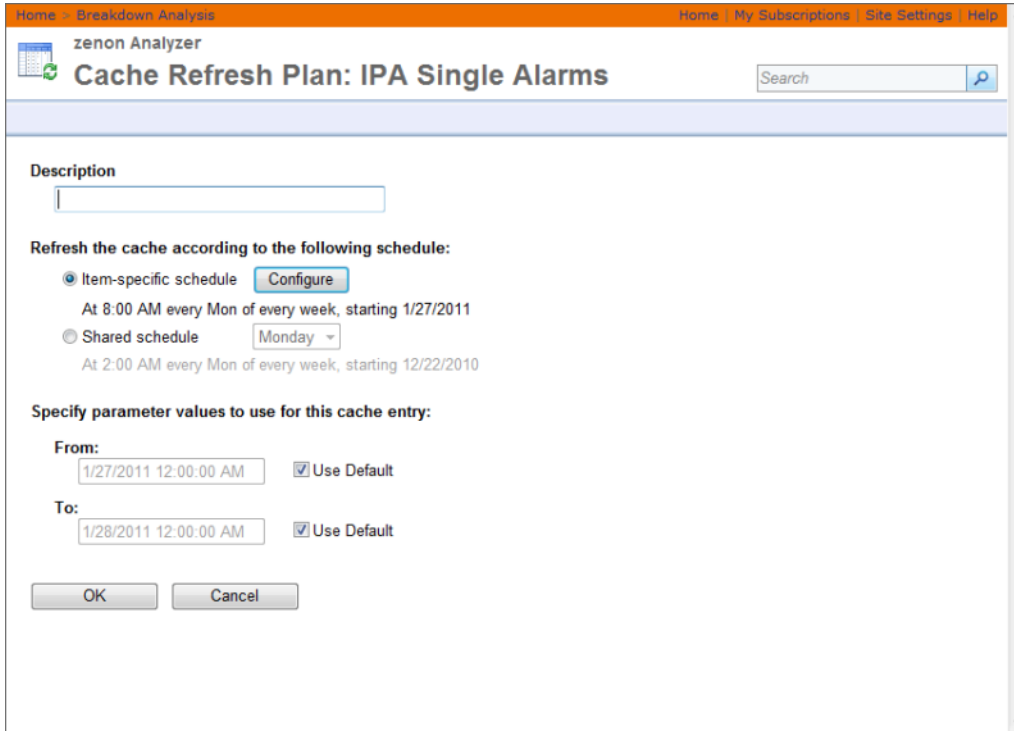
At the bottom are 'OK' and 'Cancel' buttons.

Parameters	Description
Selection of interval	Selection of the interval: <ul style="list-style-type: none">▶ Hour▶ Day▶ Week▶ Month▶ Once Details are configured in the Schedule option.
Schedule	Configuration of the selected interval. Options available depend on the interval.
Start and end date	Configuration of the start date. The expiry date can also be established as an option.
OK	Applies settings and closes the dialog.
Cancel	Discards all changes and closes the dialog.

9.5 Cache Refresh Options

Makes it possible to create and to edit schedules for cache update.

Click on edit in order to open the dialog for creating and editing a schedule.



Parameters	Description
Description	Name for plan.
Update cache in accordance with the following schedule	Selection of the schedule. Click on button Configure in order to open the dialog for creating a schedule.
State parameter values for this cache entry	Enter the parameters for the report.
OK	Accepts input and closes dialog.
Cancel	Discards entries and closes the dialog.



Information

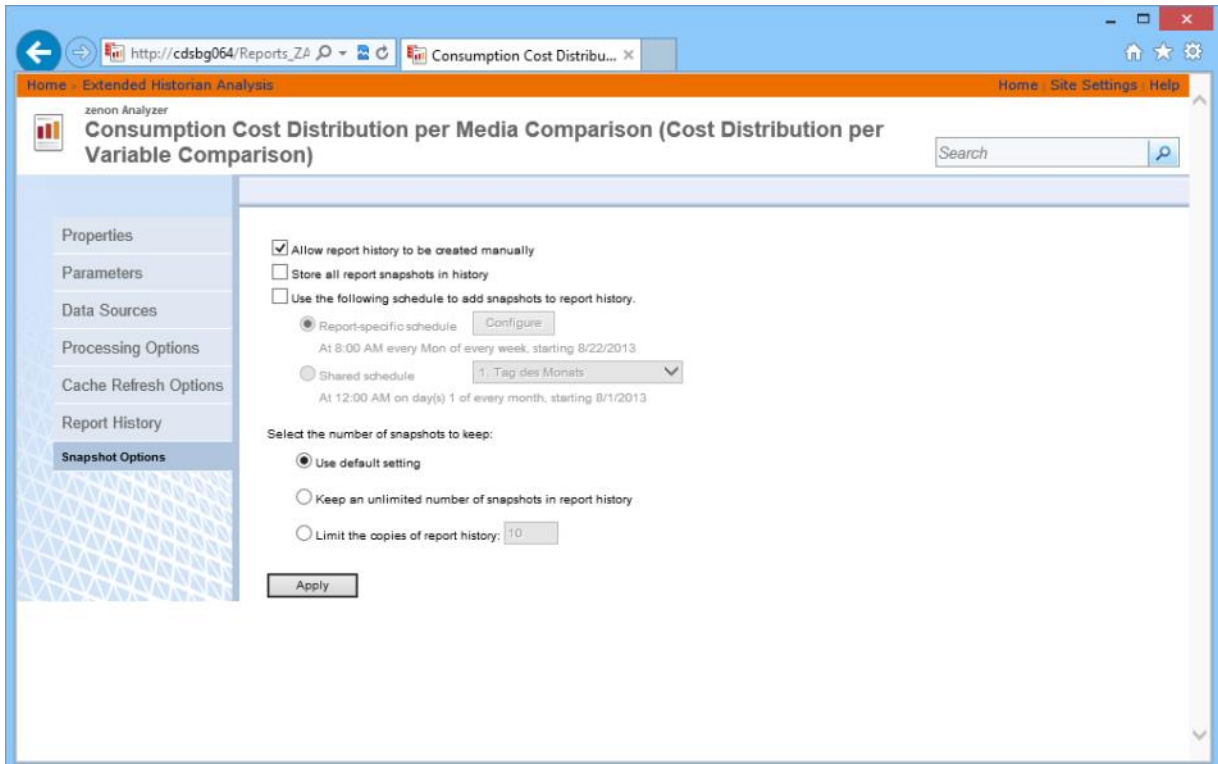
This **cache update** function only relates to the Report Launcher and is not identical to the **update cache** action in the ZAMS.

9.6 Report History

Assembles snapshots of reports to a history.

9.7 Snapshot Options

Options for snapshots.



The screenshot shows the 'zenon Analyzer' interface. The main title is 'Consumption Cost Distribution per Media Comparison (Cost Distribution per Variable Comparison)'. On the left, a sidebar lists navigation options: Properties, Parameters, Data Sources, Processing Options, Cache Refresh Options, Report History, and Snapshot Options (which is currently selected). The main content area displays the 'Snapshot Options' configuration. It includes several checkboxes: 'Allow report history to be created manually' (checked), 'Store all report snapshots in history' (unchecked), and 'Use the following schedule to add snapshots to report history.' (unchecked). Under the third option, there are two radio buttons: 'Report-specific schedule' (selected) and 'Shared schedule'. The 'Report-specific schedule' is configured with 'At 8:00 AM every Mon of every week, starting 8/22/2013'. The 'Shared schedule' is configured with 'At 12:00 AM on day(s) 1 of every month, starting 8/1/2013'. Below these, there is a section 'Select the number of snapshots to keep:' with three radio buttons: 'Use default setting' (selected), 'Keep an unlimited number of snapshots in report history' (unchecked), and 'Limit the copies of report history:' (unchecked) with a text input field containing '10'. An 'Apply' button is at the bottom.

Parameters	Description
Allow report history to be created manually:	Active: Manual snapshots are possible.
Save all report snapshots in the history	Active: each snapshot is also displayed in the report history.
Schedule	Selection of the schedule or creation of a new schedule.
Number of snapshots	Define how many snapshots should be saved. Options: <ul style="list-style-type: none"> ▶ Use default settings ▶ All ▶ define number

10. Validation of formulas

Formulas are validated in reports. This affects reports in the **Analysis with custom formulas** group and all efficiency class analysis reports that use custom formulas.

Validation errors are:

- ▶ No data or invalid data
- ▶ Incorrect setting of parameters.
(Notice: Incorrect setting of parameters is not possible in ZAMS, but can occur as a result of the RDL being edited directly.)

If validation errors are discovered when calculating a formula value, this formula is not executed. No value is thus written. With time-stamp-related calculations, only the formula for the time stamp in question is not executed.

Validations occur for:

- ▶ Calculated fields before aggregation (separate for each time stamp; prescribed by the formula)
- ▶ Aggregation (over intervals or over the complete time period: at least one value in the time period)
- ▶ Calculated fields after aggregation (for each interval or complete time period; prescribed by the formula)

Validations per formula:

Action	Validation
Addition	Both operands have a value.
Subtraction	Both operands have a value.
Multiplication	Both operands have a value.
Division	Both operands have a value. Divisor is not 0.
Absolute	Operand has a value.
Natural logarithm	Operand has a value > 0 .
Base 10 logarithm	Operand has a value > 0 .
e^x	Operand has a value.
x^n	Operand has a value. Exponent > 1 .
b^x	Operand has a value. Base > 1 .
Root	Operand has a value ≥ 0 . Order > 1 .
Rounding up to next integer:	Operand has a value.
Rounding down to next integer:	Operand has a value.
Rounding with precision	Operand has a value.
Sine	Operand has a value.
cosine	Operand has a value.
Tangent	Operand has a value. Cosine (value) not 0.
Cotangent	Operand has a value. Sine (value) not 0.
arc sine	Operand has a value. Value in range -1 to 1
arc cosine	Operand has a value. Value in range -1 to 1.
arc tangent	Operand has a value.
Rad -> Deg	Operand has a value.
Deg -> Rad	Operand has a value.
SUM	All operands have a value.

AVG	All operands have a value.
MIN	All operands have a value.
MAX	All operands have a value.
Base N logarithm	Operand has a value > 0. Base > 1.

11. Error logging

zenon Analyzer uses the zenon Diagnosis Viewer (on page 91) logging service to collect and display error messages.

Note: The connector cannot forward messages to the Diagnosis Viewer under Windows XP. In this case, error messages are saved locally.

11.1 Diagnosis Viewer

All zenon modules such as Editor, Runtime, drivers, etc. as well as zenon Analyzer write messages to a joint log file. These can be read and configured with the **Diagnosis Viewer** program. The Diagnosis Viewer allows the reading of existing log files, online logging, saving of the current view, setting parameters for the Diagnosis Clients and the Diagnosis Server.



License information

Part of the standard license of the Editor and Runtime.

STARTING THE DIAGNOSIS VIEWER

The **Diagnosis Viewer** will be installed in the folder: %Program Files (x86)%\Common Files\COPA-DATA\STARTUP. Call it up under:

- ▶ Windows 8: Enter "**Diagnosis Viewer**" on the desktop for **Apps**
- ▶ Windows 7: Start/All Programs/zenon/Version Independent Tools -> Diagnosis Viewer.

The Diagnosis Viewer is only available in English.

USING IPV6

The Diagnosis Server also works with Diagnosis Clients which addresses via IPv6 addresses. For this the format of the log file has been adapted. The Diagnosis Viewer only reads the new format of the log files. If files from older zenon versions are opened (or vice versa), the IP address of the Diagnosis Client is not displayed correctly.

DRIVER ANALYSIS

zenon driver log all errors in the LOG files. The default folder for the LOG files is subfolder **LOG** in directory `ProgramData`, example:

`%ProgramData%\COPA-DATA\LOG`. LOG files are text files with a special structure.

Attention: With the default settings, a driver only logs error information. With the **Diagnosis Viewer** you can enhance the diagnosis level for most of the drivers to "Debug" and "Deep Debug". With this the driver also logs all other important tasks and events.

In the Diagnosis Viewer you can also:

- ▶ Follow newly-created entries in real time
- ▶ customize the logging settings
- ▶ change the folder in which the LOG files are saved

Note:

1. The Diagnosis Viewer displays all entries in UTC (coordinated world time) and not in local time.
2. The Diagnosis Viewer does not display all columns of a LOG file per default. To display more columns activate property **Add all columns with entry** in the context menu of the column header.
3. If you only use **Error-Logging**, the problem description is in the column **Error text**. For other diagnosis level the description is in the column **General text**.
4. For communication problems many drivers also log error numbers which the PLC assigns to them. They are displayed in **Error text** or **Error code** or **Driver error parameter (1 and 2)**. Hints on the meaning of error codes can be found in the driver documentation and the protocol/PLC description.
5. At the end of your test set back the diagnosis level from **Debug** or **Deep Debug**. At **Debug** and **Deep Debug** there are a great deal of data for logging which are saved to the hard drive and which can influence your system performance. They are still logged even after you close the **Diagnosis Viewer**.



Attention

In Windows CE errors are not logged per default due to performance reasons.

11.1.1 General

The zenon Diagnosis System logs error messages from zenon and zenon Analyzer. It consists of three parts:

- ▶ Diagnosis Server (on page 106): local or defined in zenon6.ini defined **zenLogSrv**
- ▶ Diagnosis Clients (on page 110): all modules, drivers, services, etc. which write messages
- ▶ Diagnosis Viewer (on page 112): Analysis program

VERSIONS

From version zenon 7.00 on the service **zenLogSrv** is used instead of the **zenSysSrv** for the diagnosis system. That means:

- ▶ Diagnosis systems up to version 6.51 and from version 7.00 are each compatible among themselves.
- ▶ The diagnosis mechanism of zenon 6.51 SP0 and zenon 7.00 SP0 are not compatible.

Compatibility	Diagnosis Server 6.51 SP0 and earlier	Diagnosis Server 7.00 SP0 and higher
Diagnosis Client 6.51 SP0 and earlier	compatible	incompatible
Diagnosis Viewer 6.51 SP0 and earlier	compatible	incompatible
Diagnosis Client 7.00 SP0 and higher	incompatible	compatible
Diagnosis Viewer 7.00 SP0 and higher	incompatible	compatible

With the Diagnosis Viewer version 7.00 SP0 and higher you can open log files which were created by Diagnosis Server version 6.51 SP0 (or earlier). It does not work the other way round.

DEFAULT PORTS

- ▶ Version 7 and higher: 50780 (port of service zenLogSrv)
- ▶ up to 6.51: 1101 (port of service zenSysSrv)

If the port cannot be opened, the service closes itself.



Attention

If the port to which the Diagnosis Viewer should connect is closes, then it is tried to start the local Diagnosis Server. This makes sure that local logging is carried out if no Diagnosis Server is available in the network.

MEMORY OCCUPANCY

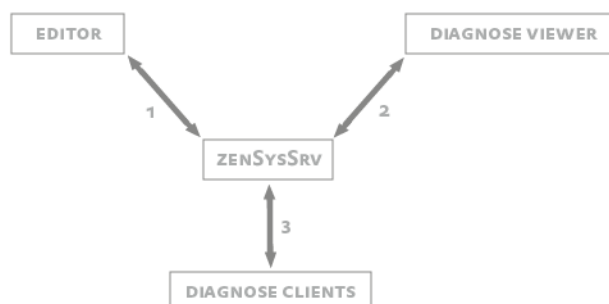
Service **zenLogSrv** buffers log entries until they can be written in the LOG file. If the memory consumptions increases continuously by **zenLogSrv**, it is an indicator that the LOG file cannot be written.

11.1.2 Topology of the diagnosis system

The topology of the diagnosis system differs for versions up to 6.51 SP0 and from 7.00 SP0 on.

TOPOLOGY BEFORE ZENON 7.00 SP0

The diagram displays all possible connections for which **zenSysSrv** is responsible. Each arrow represents a network connection between the applications. All applications connect to the **zenSysSrv** on port 1101 regardless of whether Client and Server are on the same computer or communicate with each other via a network.



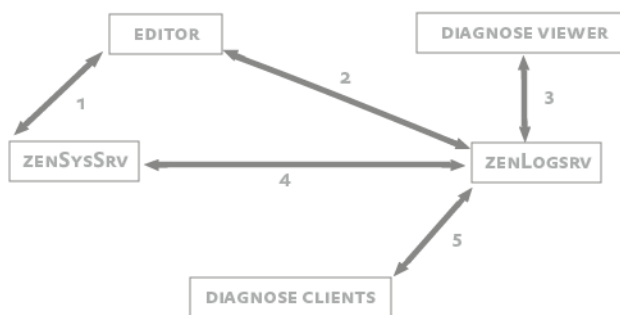
1. The Editor sends log entries, commands and data of the Remote Transport to **zenSysSrv**. **zenSysSrv** sends the configuration of the Diagnosis Clients (Editor, Runtime, driver, Web Server, Web Client, etc.) and the Remote Transport data to the Editor.
2. The Diagnosis Viewer sends diagnosis commands, diagnosis configurations and log entries to **zenSysSrv**. **zenSysSrv** sends diagnosis data and the Diagnosis Client configuration to the Diagnosis Viewer.
3. **zenSysSrv** sends the Diagnosis Client configuration to the Diagnosis Clients. The Diagnosis Clients send log entries to **zenSysSrv**.

zenSysSrv reacts correspondingly to each incoming message:

- ▶ Log entries are written in log files.
- ▶ Remote Transport commands (start Runtime, write/read back data, etc.) are executed.
- ▶ Diagnosis commands (set Server/Client configuration, start online logging, etc.) are executed.

TOPOLOGY AS OF ZENON 7.00 SP0

The diagram displays all possible connections for which **zenSysSrv** and **zenLogSrv** (as of version 7.00 SP0) are responsible. Each arrow represents a network connection between the applications. All applications connect to **zenLogSrv** on port 50780. The editor connects to **zenSysSrv** on port 1101. It is regardless of whether Client and Server are on the same computer or communicate with each other via a network.



1. The Editor sends commands and data of the Remote Transport to **zenSysSrv**. **zenSysSrv** sends data of the Remote Transport to the Editor.
2. The Editors send log entries to **zenLogSrv**. **zenLogSrv** sends the Diagnosis Client configuration to the Editor.
3. The Diagnosis Viewer sends diagnosis commands, diagnosis configurations and log entries to **zenLogSrv**. **zenLogSrv** sends diagnosis data and the Diagnosis Client configuration to the Diagnosis Viewer.
4. The **zenSysSrv** sends LOG entries to **zenLogSrv**. The **zenLogSrv** sends the Diagnosis Client configuration to the **zenSysSrv**.
5. **zenLogSrv** sends the Diagnosis Client configuration to the Diagnosis Clients. The Diagnosis Clients send LOG entries to **zenLogSrv**.

The **zenSysSrv** reacts to: incoming Remote Transport commands.

The **zenLogSrv** reacts to incoming diagnosis commands and log entries

EXAMPLE

IN an environment with a central Diagnosis Server the Runtime is started on a device. Based on the Runtime version the configuration is read from **zenon6.ini**. Versions before 7.00 SP0 read entry **LOG_CONFIG** from **[SYS_REMOTE]**, later versions read this entry from **[LOGGING_SYSTEM]**. This configuration is used to establish a diagnosis connection. (For details see Standard procedure (on page 96).) Each additional component loaded by the Runtime (driver, **zenNetSrv**, etc.) also establish a diagnosis connection.

11.1.3 Standard procedure

As default only error messages (errors) are sent from the Clients to the Diagnosis Server.

The Diagnosis Server saves the received messages in TXT files with a special structure (on page 129). The default folder for the log files is subfolder **LOG** in folder *ProgramData*. For example:

%ProgramData%\COPA-DATA \LOG.

For more information see manual Installation and Updates chapter File structure.

Note: Under Windows CE error messages are also not created per default due to resource issues.

In order to report not only error messages to the Diagnosis Server but also other information important for the diagnosis, the according settings have to be defined for the Client (on page 110).

You can also configure the behavior of the Server (on page 106).

CONFIGURATION

The configuration of the connection is done in *zenon6.ini* (on page 97) divided in:

- ▶ Diagnosis Clients
- ▶ Diagnosis Server
- ▶ Versions to make sure that the configuration of the versions does not affect each other

The configuration of the Diagnosis Viewer (on page 112) also enables you to configure settings for the connection:

- ▶ Settings of the server (on page 107)
- ▶ Connection settings Diagnosis Server connection (on page 115)
- ▶ Diagnosis Client (on page 110)
- ▶ Diagnosis Viewer - Analysis Program (on page 112)

We recommend to do the configuration of the connection for Server and Client via *zenon6.ini*.

PROCEDURE

The Diagnosis Server is:

- ▶ a service at the PC.
The service starts automatically when the operating system boots. The local service can only be started once.
- ▶ an application under CE.
Under CE only one process can use the port. Additionally started processes terminate themselves as the port cannot be opened. If the local configuration of the Diagnosis Server is set under CE in such a way that only the user interface is displayed (INIT=2), several processes could emerge by the Diagnosis Clients trying to start the local Diagnosis Server.

As soon as a Diagnosis Client gets active, the following steps are carried out:

1. The Diagnosis Client reads and uses the configuration from **zenon6.ini**. If no configuration is available in **zenon6.ini**, the default configuration (**Diagnose Server=localhost:50780**) is used.
2. The Diagnosis Client tries to establish a connection to the Diagnosis Server:

Establishing successful:

- a) The diagnosis connection has been established and the log entries are sent.

Establishing failed:

- b) The Diagnosis Client tries to start and use the local Diagnosis Server.
On a PC it tries to start the service.
Under CE it tries to create the process.
- c) The Diagnosis Client tries to establish a connection to the local Diagnosis Server. If it succeeds, the diagnosis connection is established and the log entries are sent.

If it fails, no log entries are created.

Entries in zenon6.ini

zenSysSrv and **zenLogSrv** are configured in zenon6.ini. At this it is differentiated between version 7.00 and up and versions 6.51 and earlier. With this you can configure old and new Diagnosis Clients and Diagnosis Servers independent of each other on one device. For example, the LOG entries of old Diagnosis Clients are diverted, without the LOG entries of new clients being affected.

DIAGNOSIS SERVER BEFORE VERSION 7.00 SP0

INI entry	Description
[SYS_REMOTE]	<p>Section in zenon6.ini.</p> <p>Contains parameters for <code>zenSysSrv</code> (Remote Transport and Diagnosis Server).</p>
LOGDirectory=	<p>Defines folder for the LOG files.</p> <p>If there is no entry, the LOG folder in the %ProgramData% folder is used as a default value.</p> <p>Example: LOGDirectory= %ProgramData%\COFA-DATA\zenon651\LOG</p>
CONFIG=	<p>Configuration string for the Diagnosis Server and zenSysSrv. Remote Transport and the diagnosis system use the same server configuration up to and including version 6.51 SP0. The string consists of the following parts:</p> <p>DEVICE= [Device] ; HOST= [Hostname] ; PORT= [Port] ; TIMEOUT= [Timeout]</p> <ul style="list-style-type: none"> ▶ DEVICE: Sets the communication type used. TCP/IP and serial are available. ▶ HOST: is set to the computer name of the Diagnosis Server. ▶ PORT: states the port to be used. ▶ TIMEOUT: Provides the timeout time for the connection in seconds. ▶ BAUD: provides the connection speed of a serial connection. <p><u>PC configuration:</u></p> <ul style="list-style-type: none"> ▶ DEVICE=TCP/IP ▶ HOST=localhost ▶ PORT=1101 ▶ TIMEOUT=10 <p><u>CE configuration:</u></p> <ul style="list-style-type: none"> ▶ DEVICE=COM1 ▶ BAUD=115200
LOGMinFreeDiskSpace=	<p>Defines minimum memory (in MB) that must be available on the hard drive. LOG files are deleted before this value is gone below.</p> <p>Default: 1024</p>
LOGMaxUsedDiskSpace=	<p>Defines the maximum memory on the hard drive in MB used for LOG files. LOG files are deleted if this value is exceeded.</p> <p>Default: 1024</p>
LOGMinUsedDiskSpace=	<p>Defines memory on the hard drive (in MB) that is used even if there are no LOG files.</p>

	Default: 5
LOGLogLifeTime=	Defines the lifecycle of the LOG files in seconds. Older LOG files are deleted. Default: 1209600 (corresponds to 14 days)
LOGImageCnt=	Defines the number of LOG entries, after which all incremental LOG files are written. ▶ 0: inactive (default)
LOGLogUpdateTime=	Number of milliseconds, after which the LOG entries received are written to a LOG file. Default: 2000
LOGMaxBufferedRecs=	Defines the number of LOG entries that are buffered if they cannot be written to files. Default: 10240
LOGMaxLogFileSize=	Maximal size of a log file in bytes. If a log file reaches this size, it is closed and a new log file is created. Default: 5242880 (corresponds to 5 MB)
LOGCheckDiskTime=	Defines the interval in seconds, in which the memory occupied by LOG files is checked. Default: 60
INIT=	Action when starting the application with Windows CE: ▶ 0: end immediately ▶ 1 (or other value greater than 2): Open listening port in minimize to system tray ▶ 2: only display surface Default: 1 Note: As part of the separation of zenSysServ and zenLogServ for zenon 7.00, this default value was also changed for other versions. The default value was previously 2.

DIAGNOSIS SERVER FROM VERSION 7.00 SP0

INI entry	Description
[LOGGING_SYSTEM]	Section in zenon6.ini. Contains parameters for the Diagnosis Server. Only affects zenLogSrv and has no effect on zenSysSrv .
LOGDirectory=	Defines the folder for the LOG files. If there is no entry, the following is used as a standard value: ▶ The path extracted from the Registry,

	<p>for example: %ProgramData%\COPA-DATA\LOG</p> <ul style="list-style-type: none">▶ the LOG folder in the ProgramData folder of the zenLogSrv, if no path is defined in the registry, e. g. %ProgramData%\COPA-DATA\zenon700\LOG
--	--

CONFIG=	<p>Configuration string for the Diagnosis Server. The string consists of the following parts:</p> <p>DEVICE=TCP/IP;HOST=[Hostname];PORT=[Port];TIMEOUT=[Timeout]</p> <ul style="list-style-type: none"> ▶ DEVICE: Sets the communication type used and must always be set to TCP/IP ▶ HOST: is set to the computer name of the Diagnosis Server. ▶ PORT: states the port to be used. ▶ TIMEOUT: Provides the timeout time for the connection in seconds. <p><u>Configuration:</u></p> <ul style="list-style-type: none"> ▶ DEVICE=TCP/IP ▶ HOST=localhost ▶ PORT=50780 ▶ TIMEOUT=10
LOGMinFreeDiskSpace=	<p>Defines minimum memory (in MB) that must be available on the hard drive. LOG files are deleted before this value is gone below.</p> <p>Default: 1024</p>
LOGMaxUsedDiskSpace=	<p>Defines the maximum memory on the hard drive in MB used for LOG files. LOG files are deleted if this value is exceeded.</p> <p>Default: 1024</p>
LOGMinUsedDiskSpace=	<p>Defines memory on the hard drive (in MB) that is used even if there are no LOG files.</p> <p>Default: 5</p>
LOGLogLifeTime=	<p>Defines the lifecycle of the LOG files in seconds. Older LOG files are deleted.</p> <p>Default: 1209600 (corresponds to 14 days)</p>
LOGImageCnt=	<p>Defines the number of LOG entries, after which all incremental LOG files are written.</p> <p>Default: 0</p>
LOGLogUpdateTime=	<p>Number of milliseconds, after which the LOG entries received are written to a LOG file.</p> <p>Default: 2000</p>
LOGMaxBufferedRecs=	<p>Defines the number of LOG entries that are buffered if they cannot be written to files.</p> <p>Default: 10240</p>
LOGMaxLogFileSize=	<p>Maximal size of a log file in bytes. If a log file reaches this size, it is closed and a new log file is created.</p> <p>Default: 5242880 (corresponds to 5 MB)</p>

LOGCheckDiskTime=	<p>Defines the interval in seconds, in which the memory occupied by LOG files is checked.</p> <p>Default: 60</p>
INIT=	<p>Action when starting the application with Windows CE:</p> <ul style="list-style-type: none"> ▶ 0: end immediately ▶ 1 (or other value greater than 2): Open listening port in minimize to system tray ▶ 2: only display surface <p>Default: 1</p>

DIAGNOSIS CLIENT BEFORE VERSION 7.00 SP0:

INI entry	Description
[SYS_REMOTE]	<p>Section in zenon6.ini.</p> <p>Contains parameters for the Diagnosis Client.</p>
LOG_CONFIG=	<p>A configuration string for the Diagnosis Client is stored here. The string consists of the following parts:</p> <p>DEVICE=TCP/IP;HOST=[Hostname];PORT=[Port];TIMEOUT=[Timeout]</p> <ul style="list-style-type: none"> ▶ DEVICE: Sets the communication type used and must always be set to TCP/IP ▶ HOST: is set to the computer name of the Diagnosis Server. ▶ PORT: states the port to be used. ▶ TIMEOUT: Provides the timeout time for the connection in seconds. <p><u>Configuration:</u></p> <ul style="list-style-type: none"> ▶ DEVICE=TCP/IP ▶ HOST=localhost ▶ PORT=1101 ▶ TIMEOUT=10

DIAGNOSIS CLIENT FROM VERSION 7.00 SP0

INI entry	Description
[LOGGING_SYSTEM]	<p>Section in zenon6.ini.</p> <p>Contains parameters for the Diagnosis Client.</p>

LOG_CONFIG=	<p>A configuration string for the Diagnosis Client is stored here. The string consists of the following parts:</p> <p>DEVICE=TCP/IP;HOST=[Hostname];PORT=[Port];TIMEOUT=[Timeout]</p> <ul style="list-style-type: none"> ▶ DEVICE: Sets the communication type used and must always be set to TCP/IP ▶ HOST: is set to the computer name of the Diagnosis Server. ▶ PORT: states the port to be used. ▶ TIMEOUT: Provides the timeout time for the connection in seconds. <p><u>Configuration:</u></p> <ul style="list-style-type: none"> ▶ DEVICE=TCP/IP ▶ HOST=localhost ▶ PORT=50780 ▶ TIMEOUT=10
--------------------	---

NOTE:**INIT UNDER CE**

Under Windows CE we urgently recommend to not set entry **INIT=** (in section [LOGGING_SYSTEM] or [SYS_REMOTE]) to value 2.

Reason: The value 2 means that both **SysSrvCE** and **LogSrvCE** only display the user interface and do not open the listening port.

If now a Diagnosis Client wants to establish a connection, it will fail. As in this case the Diagnosis Clients start process **LogSrvCE** and the process does not open the port, each Diagnosis Client starts such a process. This leads to several parallel **LogSrvCE** processes and to a delay in starting the Diagnosis Clients as it waits for the timeout of the connection while establishing the diagnosis connection.

ZENLOGSRV ON A SYSTEM WITH DIFFERENT VERSIONS

If **zenLogSrv** is used on a system with different versions as a central local diagnosis server, the entry **LOG_CONFIG** in the [SYS_REMOTE] must be as follows:

DEVICE=TCP/IP;HOST=localhost;PORT=5780;TIMEOUT=10

Reason: Older clients then use **zenLogSrv** as the Diagnosis Server. New clients do this automatically. This service is switched on automatically on the PC when the system is started; it must be started manually with CE.

Attention: If the port cannot be reached, older clients start **zenSysSrv** and retry connecting to it.

Windows CE

Under Windows CE the Diagnosis Server is started as an application.

At the configuration (on page 97) of the connection consider the recommendation for parameter **INIT**:

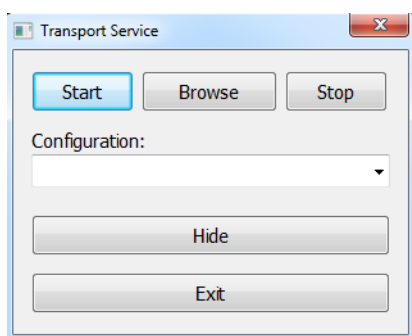
Under Windows CE we urgently recommend to not set entry **INIT**= (in section [LOGGING_SYSTEM] or [SYS_REMOTE]) to value 2.

Reason: The value 2 means that both **SysSrvCE** and **LogSrvCE** only display the user interface and do not open the listening port.

If now a Diagnosis Client wants to establish a connection, it will fail. As in this case the Diagnosis Clients start process **LogSrvCE** and the process does not open the port, each Diagnosis Client starts such a process. This leads to several parallel **LogSrvCE** processes and to a delay in starting the Diagnosis Clients as it waits for the timeout of the connection while establishing the diagnosis connection.

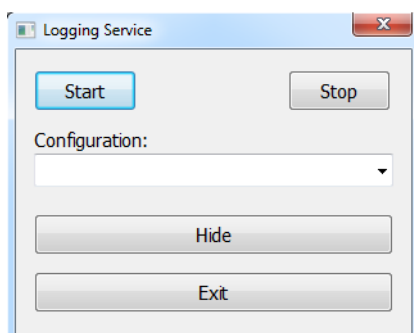
USER INTERFACE UNDER CE

TRANSPORT SERVICE (ZENSYSSRV)



Parameters	Description
Start	Opens the Listening port and enables zenSysSrv to receive Remote Transport commands.
Browse	Opens the dialog for browsing the file system.
Stop	Terminates the receiving of Remote Transport commands and closes the Listening port.
Configuration	<p>Selection of an existing server configuration from drop-down list. New connections cannot be configured. See section Entries in zenon6.ini (on page 97) for the configuration of the connection. Available are:</p> <ul style="list-style-type: none"> ▶ Configuration from zenon6.ini ▶ Standard configuration for TCP/IP ▶ Standard configuration for COM1 to COM4
Hide	Minimizes the user interface into the task bar.
Exit	Terminates the application and closes the Listening port if necessary.
X (button top right)	Minimizes the user interface into the task bar.

LOGGING SERVICE (ZENLOGSRV)



Parameters	Description
Start	Opens the Listening port and enables zenLogSrv to receive log entries.
Stop	Terminates the receiving of log entries and closes the Listening port.
Configuration	Selection of an existing configuration from drop-down list. New connections cannot be configured. See section Entries in zenon6.ini (on page 97) for the configuration of the connection. Available are: <ul style="list-style-type: none"> ▶ Configuration from zenon6.ini ▶ Standard configuration for TCP/IP
Hide	Minimizes the user interface into the task bar.
Exit	Terminates the application and closes the Listening port if necessary.
X (button top right)	Minimizes the user interface into the task bar.

11.1.4 Diagnosis Server

The Diagnosis Server:

- ▶ Creates and manages log files.
- ▶ The Server is:
 - implemented from zenon 7.00 on as zenLogSrv
 - up until zenon 6.51 integrated in the zenSysSrv.
- ▶ The configuration of the server is read from the zenon6.ini (on page 97).
- ▶ The server writes the received log data into the log file.
- ▶ The saving location for the files has to be configured. Standard:
%ProgramData%\COPA-DATA\LOG\
- ▶ Log files are named after the following fashion LOG<YYMMThhmmss>.txt.
- ▶ The server is multi client able. Several evaluations can connect to the server simultaneously.
- ▶ It is possible to connect to the server online, to see the current logging messages.

- ▶ It is possible to connect to diagnosis servers other than the local and to execute the same tasks (configuring server, configuring clients, online logging) as on the local server.
- ▶ The parameters of the current server (with which the Diagnosis Viewer is connected) can be modified. If a modification of another diagnosis server is needed, the server connection can be changed in the menu under File – Connect to....
- ▶ The menu entry **Settings – Server configuration** is only available, if online logging is not used at the moment.

System integrity monitoring

At the start of the Runtime a monitoring thread with high priority is also started. The monitoring thread checks critical parameters every ten seconds and writes corresponding warnings or errors in module Supervisor of the Diagnosis Server.

The following parameters are monitored.

Parameters	Limit
Warning threshold for used handles	> 5000
Error threshold for used handles	> 9000
Warning threshold for used GDI objects	> 5000
Error threshold for used GDI objects	> 9000
Warning threshold for CPU use for the main thread	> 70 %
Error threshold for CPU use for the main thread	> 90 %
Warning threshold for total CPU use	> 70 %
Warning threshold for total CPU use	> 90 %
Warning threshold for free main memory	< 30 %
Error threshold for free main memory	< 10 %
Warning threshold for OnTimer in the main frame	> 1000 ms
Error threshold for OnTimer in the main frame	> 5000 ms

Settings of the server

The Diagnosis Server can be configured via entries in file zenon6.ini or via dialog **Server configuration** in the Diagnosis Client. We recommend to do the settings in file zenon6.ini.

CONFIGURATION VIA ZENON6.INI

See section Entries in zenon6.ini (on page 97).

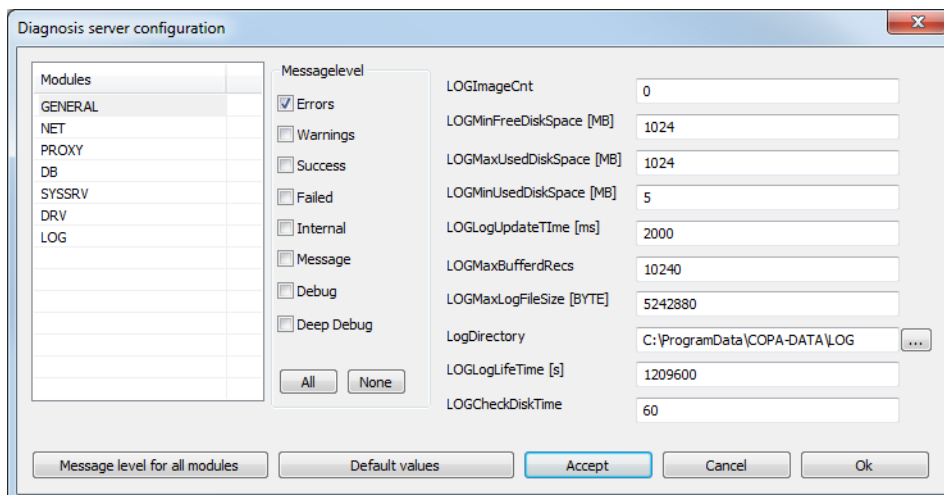
CONFIGURATION VIA DIALOG

To configure the Diagnosis Server via the dialog:

1. start the Diagnosis Viewer
2. open entry File Connect to... (on page 115).
3. configure the desired Server
(Take care of the correct port selection depending on the version!)
4. open entry Settings -> Server configuration
5. configure the events which should be logged
6. Close the dialog by clicking on **OK**.

Note: All changes are written to **zenon6.ini** when the dialog is confirmed.

Configuration of the events which should be logged by the Diagnosis Viewer:



Parameters	Description
Modules	Selection of the modules which you want to configure.
Messagelevel	Selection of the events which should be logged. Default: Errors
LOGImageCnt	Number of records, after which all incremental fields will be written. Default: 0 (not active)
LOGMinFreeDiskSpace	It is continuously checked, if less than the configured minimal free disk space is available. The oldest log files are deleted. Minimal free disk space in MB, before log files are deleted. Default: 1024 MB
LOGMaxUsedDiskSpace	Maximal used disk space for the log in MB. Default: 1024 MB
LOGMinUsedDiskSpace	Minimal used disk space in MB independent whether LOGMinFreeDiskSpace is under-run. Default: 5 MB
LOGLogUpdateTime	Time in ms, after which the received entries are saved. Default: 2000 ms
LOGMaxBufferedRecs	The server buffers the contents of all incremental log fields for diverse applications, in order to be able to write images of them into the log file. With the start of a log file and after configurable number of log entries a complete image for all addresses is written into the log file. Received data are written to the log files. The entry is done via temporary buffer. It can be configured whether the data should be written immediately or delayed. Number of buffered entries if they cannot be saved. Default: 10240
LOGMaxLogFileSize	The server writes the received log data into the log file. If this log file reaches the configured size, a new file is started. Maximal size of a single log file in bytes. Default: 5 MB
LOGDirectory	Folder in which the log files are written. Default: %ProgramData%\COPA-DATA\LOG\
LOGLogLifeTime	It is continuously checked, if the lifetime of the log files is exceeded. The oldest log files are deleted. Number of seconds to keep the log files. Default: 14 days
LOGCheckDiskTime	Time in sec, in which the used disk space is checked. Default: 60 s
Message level for all modules	Settings are taken over for all modules.
Default values	Restore default settings.
Accept	Take over settings for this module.

Cancel	Discards changes and closes dialog.
OK	Applies changes and closes dialog.

11.1.5 Diagnosis Client

All programs which create log entries are Diagnosis Clients. These log entries are sent to the Diagnosis Server via TCP/IP. Server computer and port are read - dependent on the used version - from the local `zenon6.ini` (on page 97) and contacted. If the connection fails the following procedure is carried out cyclically:

- ▶ If the Diagnosis Server cannot be reached, a attempt to reconnect is made every 500 ms.
- ▶ If no connection could be established after half the timeout time, the system tries to start the service **zenSysSrv** or **zenLogSrv**.

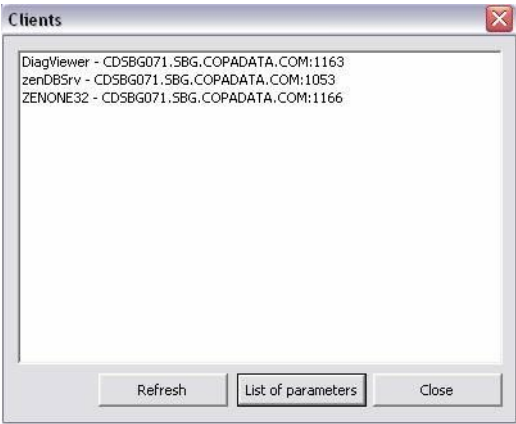
The settings are configured via entry **LOG_CONFIG=** in section `[SYS_REMOTE]` (up to 6.51) or `[LOGGING_SYSTEM]` (from 7.00).

CONFIGURATION DIAGNOSIS CLIENT

To configure the Diagnosis Client via the dialog:

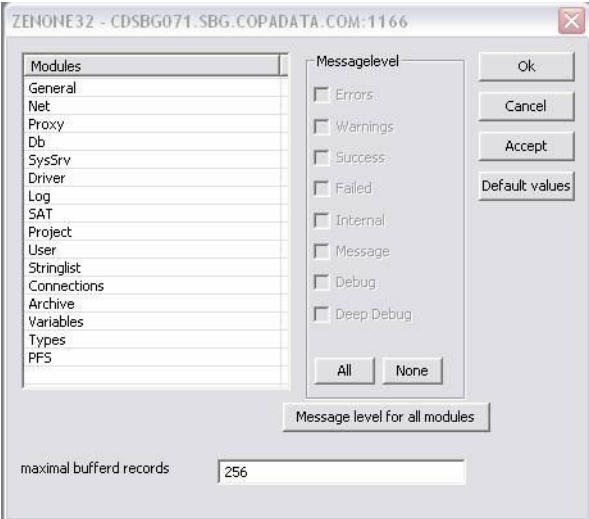
1. start the Diagnosis Viewer
2. open entry **Settings -> Client configuration**
(only available if logging is inactive)
3. highlight a Client
4. Click on **List of parameters**
5. The dialog for configuration is opened
6. configure the Client
7. Close the dialog by clicking on **OK**.
8. repeat the procedure for other Clients if necessary

CLIENT LIST



Parameters	Description
Clients	Lists all available Clients.
Refresh	Updates the list of the Clients.
List of parameters	Opens the dialog for configuring the selected Client.
Close	Closes the dialog.

CONFIGURE CLIENT



The available standard modules:

Parameters	Description
Modules	<p>Selection of the modules which you want to configure.</p> <p>The list is made up of standard modules and modules dependent on the respective client.</p> <ul style="list-style-type: none"> ▶ General: General messages ▶ Net: Network messages ▶ Proxy: Messages of the zenon Proxy ▶ Db: Messages from ZenDbSrv ▶ SysSrv: Messages from ZenSysSrv ▶ Driver: Messages from a driver ▶ LOG: Messages from logging ▶ SAT: SICAM 230 specific messages
Messagelevel	Type of information which should be logged.
All	Selects all.
None	Deselects all.
Message Level for all Modules	Assigns highlighted message levels to all modules.
Max Buffered records	<p>Number of records to be buffered if no connection to the server is established.</p> <p>Default: 256</p>
OK	Applies all changes and closes dialog.
Cancel	Discards all changes and closes the dialog.
Accept	Applies all changes. The dialog remains open.
Default values	Enters the default values.

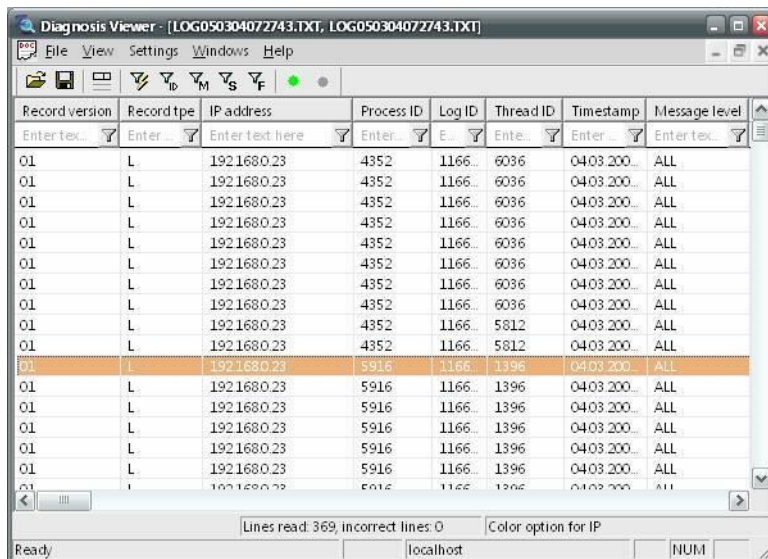
11.1.6 Diagnosis Viewer - Analysis Program

The Diagnosis Viewer is used to display the log data. It connects to the Diagnosis Server in order to display data online or read back historic log files. Log files contain not only the log data, additional information which is important for the analysis such as column headings are also saved in them.

To display a log file:

1. select File -> Open
2. the dialog for selecting a log file is opened with focus on the configured default folder
3. select the desired file

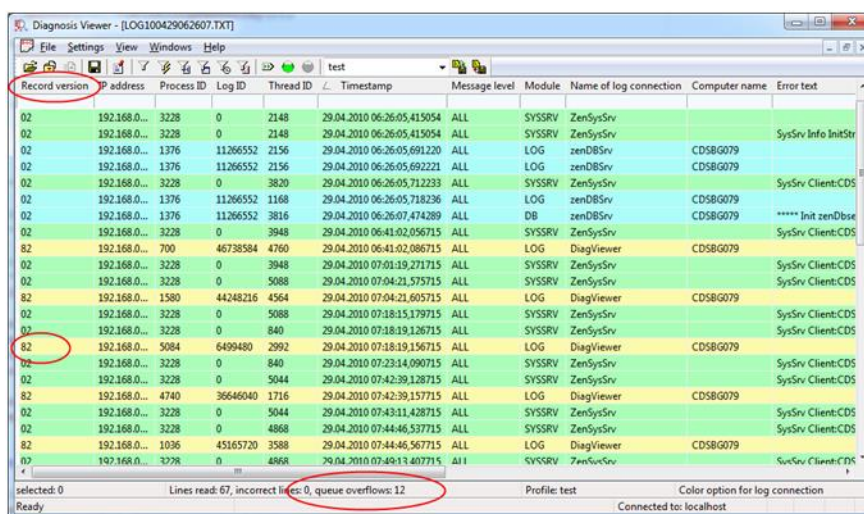
- the log file is displayed



- Double click an entry to open the detail view

RECOGNIZING QUEUE OVERFLOW AT DRIVER

If messages of a driver are deleted because of queue overflow, the Diagnosis Client and the Diagnosis Server set a marker in the new entry when writing a new entry for all activated modules (on page 122) that older entries were deleted from the queue. The overflow recognitions contained in the opened log files are counted:



Parameters	Description
Column Record version	This column must be part of the column selection. It shows the version of the data record. Version 8x tags overflows.
Counter 82	8 refers to overflow, 2 refers to the concerned version of the data record.
Status line queue overflows	If status bar is active, the number of overflows is displayed there.

Note: Not all entries written in the log file are displayed. If a not displayed log data record is tagged with an overflow, it will be displayed at the next visualized data record of this client. If several not displayed entries in a row are tagged with an overflow, the counter in the status bar can deviate from the number of data records with overflow tags.

Global settings

The entries are in the English language.

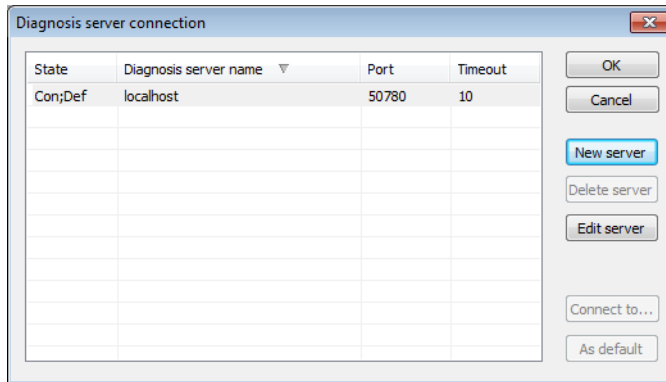
Parameters	Description
File	Commands in menu File.
Open	Opens dialog for selecting a log file saved in TXT format. Each newly opened log file is displayed in its own window.
Open to active document	Each new log file is added to the active window.
Close	Closes the active window.
Save	Saves the log files of the active window.
Save as	Saves the current view of the active window (e.g. filter settings) to a file to be selected.
Remote Download	Only available, if a connection to a Remote Diagnosis Server exists. Enables the download of logging files of the Remote Server to the local log folder. A subdirectory with the name of the PC is created. Only file, which have changed or which are new, are available.
Connect to	Opens the dialog for the Connection selection (on page 107).
Online	<p>Activates the online error view.</p> <p>If online logging is started, all incoming entries are displayed. The same filter dialog as for reading files can also be set here.</p> <p>Difference: If no log connection is selected, all incoming log entries will be displayed, otherwise only the ones from the selected clients.</p> <p>If the filter of the log connection is modified, all entries not fulfilling the filter criteria will be lost. (Logging file nevertheless is created and all entries are saved.) Displayed entries can be saved.</p>
Offline	Deactivates the online error view. (Default)
Exit	Closes the Diagnosis Viewer.

Connection settings Diagnosis Server connection

The Diagnosis Viewer automatically connects to a selected standard Server at the start. If no standard server is defined, **localhost** is used as standard server. The Server configuration can also be done via zenon6.ini (on page 97) (recommended).

SELECT DIAGNOSIS SERVER

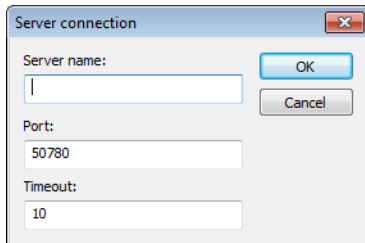
Click on **File -> Connect to...** to open the dialog to select a server:



Parameters	Description
List Server	Lists all configured Servers and displays them: <ul style="list-style-type: none"> ▶ Status ▶ Name ▶ Port ▶ Timeout
OK	Applies settings and closes the dialog.
Cancel	Discards settings and closes the dialog.
New Server	Opens the dialog for configuring a new Server.
Delete Server	Selected Server entry is deleted from the list.
Edit Server	Opens the dialog for configuring the selected Server.
Connect to	Establishes a connection to the selected Server.
As default	Selected server becomes the standard server.

CREATE AND EDIT DIAGNOSIS SERVER

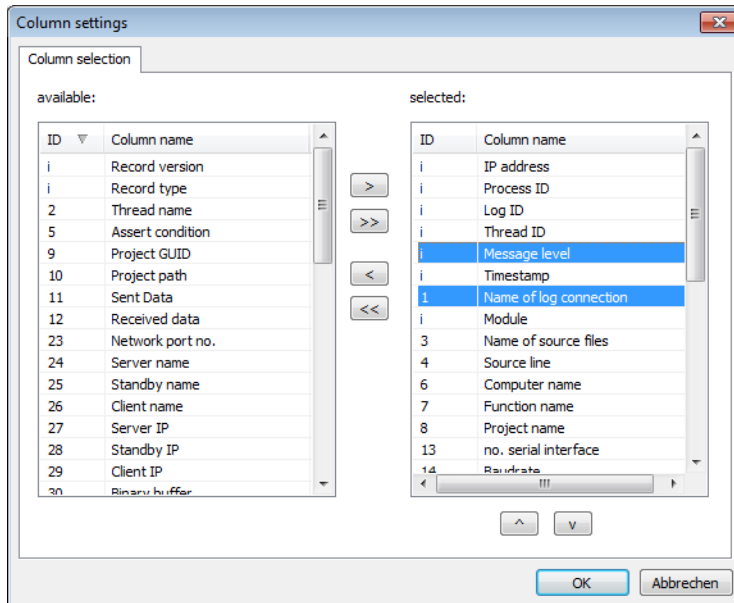
Click on **New Server** or **Edit Server** in dialog Diagnosis Server connection to open the dialog for configuring the Server:



Parameters	Description
Server name	Name of the PC to which to connect. The following must run on the PC: up to version 6.51: zenSysSrv from version 7.00: zenLogSrv
Port	Port of the service on the target computer: up to version 6.51: 1101 from version 7.00 on: 50780
Timeout	Time in seconds to wait for a response from the Sysservice . Default: 10 s
OK	Applies settings and closes the dialog.
Cancel	Discards settings and closes the dialog.

Column settings

You can select the columns that are to be displayed in the menu under **Settings -> Column settings**. The selection is only applicable for the time period in which the file is opened. Column settings can however be saved as profiles.



Parameters	Description
available	available columns
selected	Columns which are displayed
>	adds columns selected at "available" to "selected"
>>	adds all available columns at "available" to "selected"
<	removes selected columns from "selected"
<<	removes all available columns from "selected"
^	sorts selected entries one level higher (multi-select is possible)
v	sorts selected entries one level lower (multi-select is possible)
OK	Applies settings and closes the dialog.
Cancel	Discards settings and closes the dialog.

Columns can also be configured via the context menu:

Parameters	Description
Add all columns with entry	Adds all columns which contain entries.
Remove Column	Hides the selected column.
Remove all empty columns	Hides all columns which do not contain entries.
Column width automatic	The width of the selected column is automatically adjusted to the longest entry
All columns widths automatic	The width of all columns is automatically adjusted to the longest entry

11.1.7 Possibilities of Filtering

To define filters open the corresponding filter dialog via the corresponding symbol or the tab of the filter.

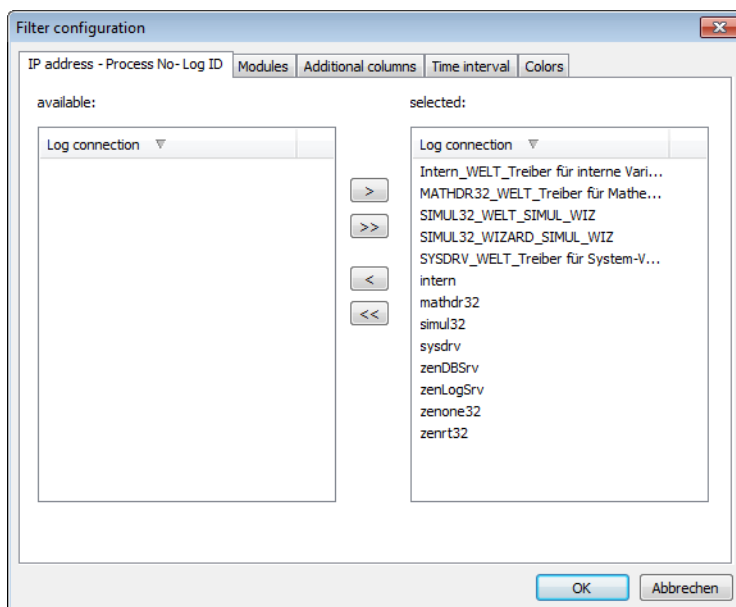
SYMBOL BAR FILTER

To use the symbol bar, you must activate it in menu **View** via menu item **Icon bar**.



Symbol	Tool tip	Description
1	Change pre-filter settings	Opens dialog with five tabs for defining filters.
2	Change pre-filter for IP-ProcessID-LogID	Opens tab IP address - Process No - Log ID (on page 121).
3	Change pre-filter for modules	Opens tab Modules (on page 122).
4	Change pre-filter for additional columns	Opens tab Additional columns (on page 123).
5	Change pre-filter for time interval	Opens tab Time interval (on page 124).
6	Change pre-filter for coloring	Opens tab Colors (on page 125).

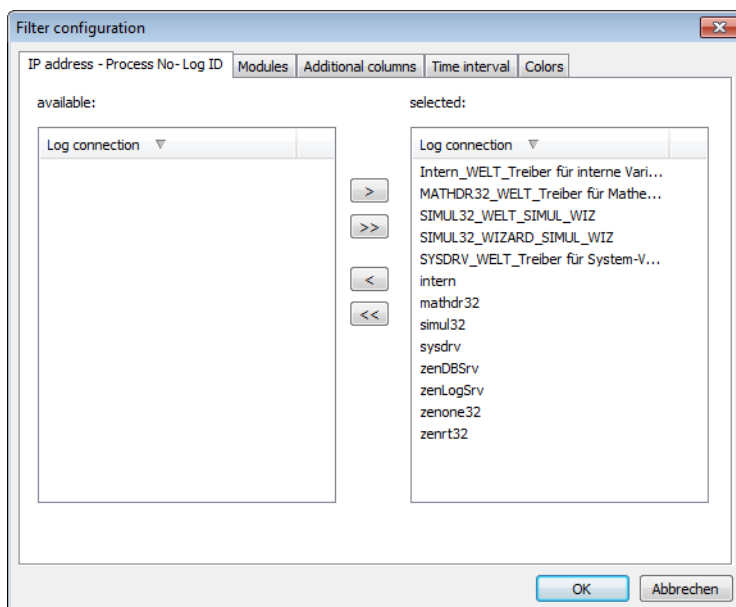
FILTER DIALOG



Tabs	Description
IP-ProcessID-LogID	Opens tab IP address - Process No - Log ID (on page 121) for configuring the connection which should be logged.
Modules	Opens tab Modules (on page 122) for the modules which should be logged.
Additional columns	Opens tab Additional columns (on page 123) for selecting additional columns which should be displayed.
Time interval	Opens tab Time interval (on page 124) for defining time filter.
Colors	Opens tab Colors (on page 125) for selecting the color-coding of information.

IP address - Process No - Log ID

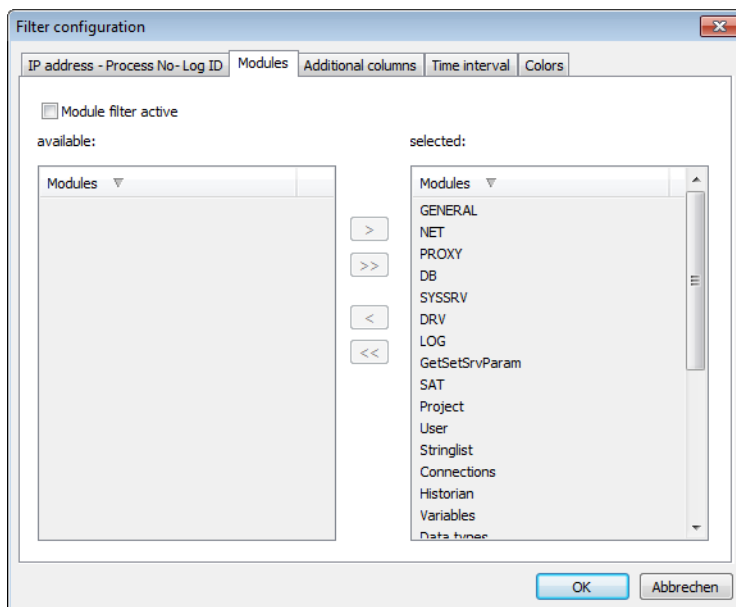
Configuration of the connections and processes which should be displayed.



Parameters	Description
available	List of available connections.
selected	List of selected connections.
Pfeiltasten	Add selected (>) or all (>>) connections to list selected or removes them from the list (< or <<).
OK	Applies all changes on all tabs and closes the dialog.
Abbrechen	Discards all changes on all tabs and closes the dialog.

Modules

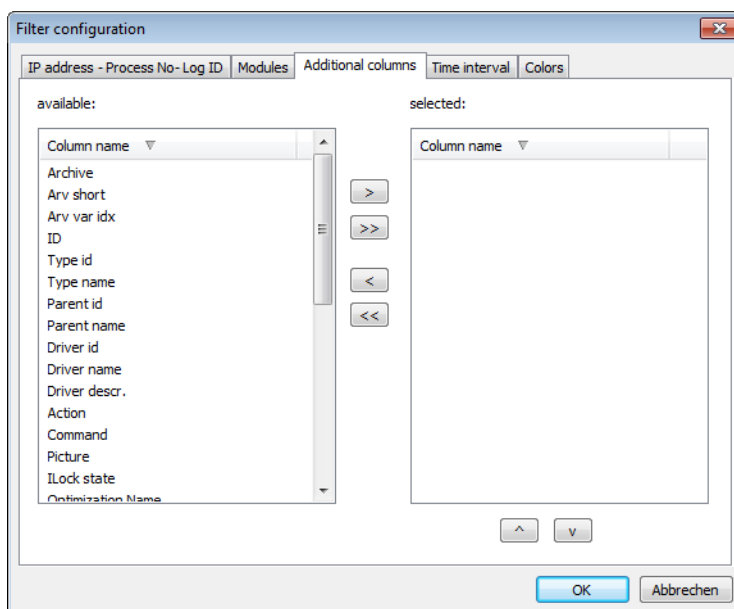
Selection of the modules which should be displayed.



Parameters	Description
Module filter active	Active: It is filtered on modules. With this only log data records are displayed which are assigned to a selected module.
available	Available modules.
selected	Selected modules.
Cursor keys	Add selected (>) or all (>>) connections to list selected or removes them from the list (< or <<).
OK	Applies all changes on all tabs and closes the dialog.
Cancel	Discards all changes on all tabs and closes the dialog.

Additional columns

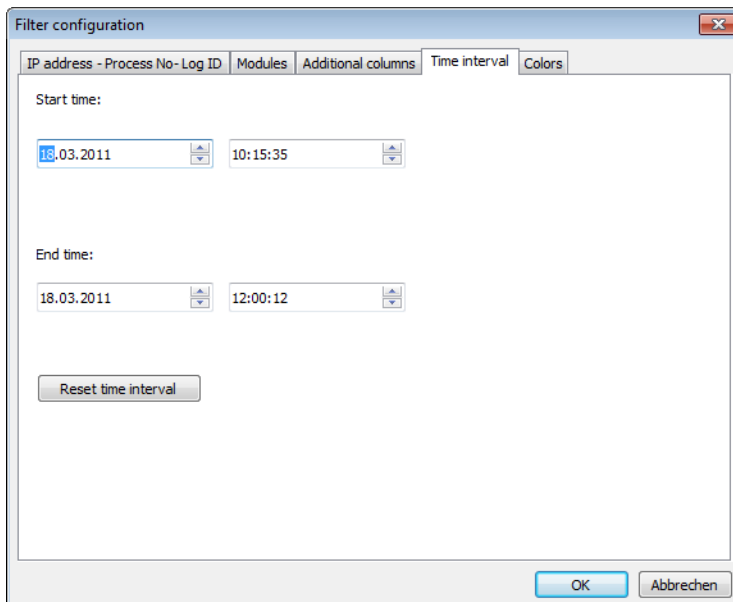
Selection of the columns which should be displayed additionally.



Parameters	Description
available	List of the available columns. All field definitions existing in the file are displayed.
selected	List of the selected columns.
Cursor keys	Add selected (>) or all (>>) connections to list selected or removes them from the list (< or <<).
OK	Applies all changes on all tabs and closes the dialog.
Cancel	Discards all changes on all tabs and closes the dialog.

Time interval

Configuration of the time filter for displaying the entries.

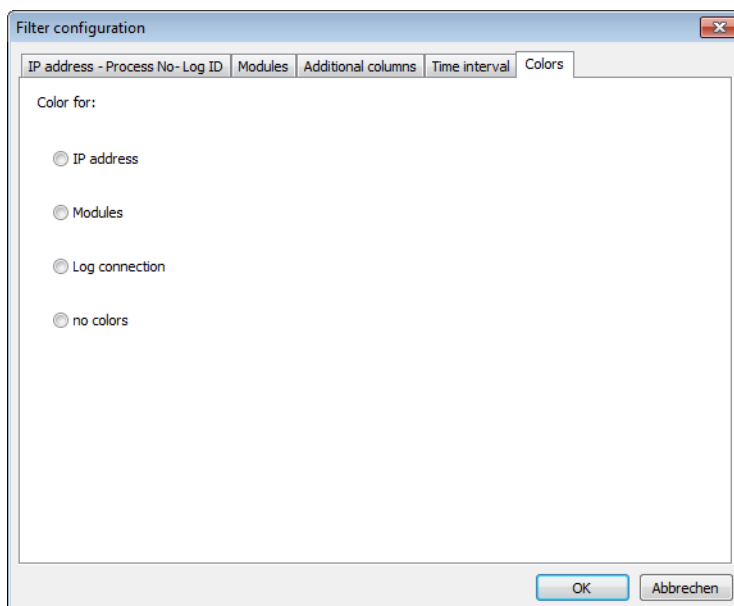


The image shows a 'Filter configuration' dialog box with a tabbed interface. The 'Time interval' tab is selected. It contains two sets of time pickers: 'Start time' and 'End time'. The 'Start time' is set to 18.03.2011 10:15:35, and the 'End time' is set to 18.03.2011 12:00:12. Below these is a 'Reset time interval' button. At the bottom right are 'OK' and 'Abbrechen' buttons.

Parameters	Description
Start time:	Selection of the date and point in time from which entries should be displayed. Default: actual date
End time:	Selection of the date and point in time up to which entries should be displayed. Default: actual date
Reset time interval	Sets filter back to default value.
OK	Applies all changes on all tabs and closes the dialog.
Cancel	Discards all changes on all tabs and closes the dialog.

Colors

Selection of the color-coding of the information.



Parameters	Description
Colors for:	Selection of the color
IP address	Active: Different IP addresses are colored differently.
Modules	Active: Different modules are colored differently.
Log connection	Active: Different names of the log connection are colored differently.
no colors	Active: Entries are not colored.
OK	Applies all changes on all tabs and closes the dialog.
Cancel	Discards all changes on all tabs and closes the dialog.

11.1.8 Reading the log files

One or more log files can be opened in an analysis at the same time. A pre-filter (on page 119) has to be set to limit the display. This is possible with five property pages. This filter can be modified later on. If the filter is set, only the entries fulfilling these filter criteria are displayed. The entries are listed chronologically.

FILTER COLUMNS

Another filter possibility is available with the filter columns. Filter criteria can be entered for each column in the input field below the column header. The fields support **Regular Expressions**, so that also complex filter criteria can be defined. The list can be sorted ascending or descending by clicking the column headers. Displayed entries can be saved. Fields to be displayed can be selected using the Settings -> Column settings menu entry.

STANDARD FIELDS IN THE LOG FILE:

ID	Parameters	Description
i	IP address	IP address. These fields identify the clients and allow the message to be assigned.
i	Log ID	entry ID These fields identify the clients and allow the message to be assigned.
i	Message Level	Name of the message level for which the message was entered.
i	Module	Name of the module, which entered the message.
i	Process ID	ID of the project. These fields identify the clients and allow the message to be assigned.
i	Record type	Type of entry.
i	Record version	Version number of the entry.
i	Thread ID	ID of the thread, from which the message was entered.
i	Timestamp	Time of the message in UTC.

OPTIONAL FIELDS WITH FIX ID.

ID	Constant	Description
1	Name of log connection	Name of logging connection
2	Thread name	Name of the threads.
3	Name of source files	Name of the source file.
4	Source line	Source line
5	Assert condition	Assert condition
6	Computer name	Computer name
7	Function name	Function name
8	Project name	Project name
9	Project GUID	GUID of the project.
10	Project path	Project path
11	Sent Data	Sent data
12	Received data	Received data

13	no. serial interface	Number of the serial interface.
14	Baudrate	Baud rate
15	dtr setting	DTR setting.
16	rts setting	RTS setting.
17	Serial char. length	Serial character length
18	Parity	Parity
19	No. stopbits	Number of stop bits
20	CTS	CTS.
21	dsr	DSR
22	dsr sensitivity	DSR sensitivity.
23	Network port no.	Port number in the network.
24	Server name	Server name.
25	Standby name	Name of standby server
26	Client name	Client name.
27	Server IP	IP address server.
28	Standby IP	IP address standby.
29	Client IP	IP address client.
30	Binary buffer	Binary buffer.
31	Pointer	Pointer
32	Class name	Class name
33	Error code	Error code:
34	DLL instance handle	DLL instance handle
35	DLL name	DLL name
36	Driver error parameter 1	Driver error parameter 1
37	Driver error parameter 2	Driver error parameter 2
38	Trace Message	Trace message
39	Errortext	Error text
40	Error file name	Name of error file.
41	Success condition	Condition for success
42	Value if successful	Value when successful
43	Net adress	Net address:

44	Datablock	Data block.
45	Offset	Offset:
46	Bit number	Bit number
47	Area in PLC	Area in the PLC.
48	Communication direction	Shows the direction of the communication in a string.
49	General text	General text
50	Main version no.	Number of main version.
51	Sub version no.	Number of sub-version.
52	Build no.	Build number.
53	Servicepack	Service Pack.
54	Hotfix no.	Hotfix number
55	Sending client	Client, which sent the command
56	Target client for command	Client that is the target of the command.
57	Database no.	Number of database.
58	Datapoint no.	Datapoint number (channel number)
59	Datapoint value	Value of datapoint
60	Datapoint status	Status of datapoint
61	Datapoint timestamp	Time stamp of datapoint in seconds
62	Duration in ms	Error wait time in milliseconds.
63	Number, counter	number, counter.

11.1.9 Structure of the log file

Log files are ANSI text files. The single fields are separated by tabs. The final character is CR+LF. So, the Notepad can be opened to display the files.

Log files contain information sequentially, not chronologically sorted.

Message levels

Eight groups exist for the subdivision of log messages. They are bit coded and therefore can be combined.

1	Error messages
2	Warnings
4	Success message
8	TRACE
16	ASSERT
32	Log messages
64	Debug
128	Extended debug

Search function

With **View/Find** the current window can be searched. All hits are marked.

Profiles

Column settings can be saved as profiles.

To save profiles:

1. Enter a name into the field in the toolbar.
2. Click on the symbol with the disk.

To load profiles:

1. Select a saved profile from the drop-down list.
2. Click on the symbol with the disk.

The profiles are saved as a ***.lvs** file.

11.1.10 Handling of errors and messages for the Diagnosis Viewer

ERROR

Error	Possible causes
The port cannot be opened.	<ul style="list-style-type: none"> ▶ Another application uses the port. Check via "netstat". ▶ The ports for entries [SYS_REMOTE] CONFIG and [LOGGING_SYSTEM] CONFIG are identical. zenLogSrv and zenSysSrv then try to open the same port.
Diagnosis Clients do not start the zenLogSrv.	<ul style="list-style-type: none"> ▶ zenAdminSrv was ended. Without it the service cannot be started. ▶ zenLogSrv is not registered as a service at the PC. In this case enter the following in the command line: zenLogSrv.exe -Service ▶ Diagnosis Clients are not of version 7.00 SP0 or higher. The zenLogSrv is only supported from this version on. ▶ Under Windows CE: The individual components (Runtime, SysSrvCE, LogSrvCE) are located in different folders. They must be located in the same folder. Otherwise the components do not find one another.
Under CE many processes are created by SysSrvCE.exe or LogSrvCE.exe.	<ul style="list-style-type: none"> ▶ One of the two entries in zenon6.ini [SYS_REMOTE] INIT or [LOGGING_SYSTEM] INIT has the value 2. As a result the application only displays the user interface and does not open the Listening port. Each Diagnosis Client then tries to start the process as it cannot connect to the Diagnosis Server.
Several processes crash. (Unhandled Exceptions of the Diagnosis Server at receiving log messages or configuration commands or of the Diagnosis Client and Diagnosis Viewer during booting or during receiving the configuration)	<ul style="list-style-type: none"> ▶ The versions do not match. Diagnosis Clients, Diagnosis Server and Diagnosis Viewer must either all have version 7.00 SP0 or higher or all version 6.51 SP0 or earlier (see Compatibility (on page 93)).

LOG ENTRIES

Entry	Description
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SysSrv received not supported network message!	zenSysSrv received a network telegram which is not supported. Example: Log entries.
LogSrv received not supported network message!	zenLogSrv received a network telegram which is not supported. Example: Remote Transport commands
Could not open listening port. Server will be stopped.	The zenLogSrv or the zenSysSrv could not open its Listening port. The error message is logged as follows: <ul style="list-style-type: none"> ▶ zenLogSrv and zenSysSrv on the PC: Entry in the Windows event display. ▶ zenSysSrv under CE: Message box for the user and log entry to the Diagnosis Server. ▶ zenLogSrv under CE: Message box for the user.

The following log entries are assigned to different systems. The first part of the messages states whether service or Client are effected:

- ▶ **SysSrv: zenSysSrv**
- ▶ **SysCli:** Client for **zenSysSrv**
- ▶ **LogSrv: zenLogSrv**
- ▶ **LogCli:** Diagnosis Client

Entry	Description
[SysSrv/LogSrv/SysCli/LogCli] Info InitString [String]	A network connection has been initialized with the displayed configuration string. Server opens ports and Clients connect to the Server.
[SysSrv/LogSrv/SysCli/LogCli] WINSOCK ERROR	An exception occurred during a network operation. The details are also displayed.
[SysSrv/LogSrv] Accept Failed!	An incoming connection from a Client could not be accepted.
[SysSrv/LogSrv/SysCli/LogCli] Write Faild	Not all data which should be sent could be sent. The number of the sent bytes and the number of the bytes which should be sent is displayed.
[SysSrv/LogSrv] Client [String] in List Delete!	The Client log off from the Server.
[SysSrv/LogSrv] Client [String] in List Insert	The Client log on to the Server.

11.2 Error messages, zenon Analyzer general

REPORT LAUNCHER

GENERAL

Message	Description
Javascript error message: Error 500	Possible cause: Variable name contains two or more consecutive spaces.

REPORT LAUNCHER LOG

Entry	Level	Description
Application_Error: [Fehlerinformationen]	ERRORS	An error has triggered the ASP.Net application error event.
Report Launcher Application Start	DEBUG	The ASP.Net web application is being started up.
Application_AuthenticateRequest: User=[Benutzername], HTTP Method=[HTTP-Methode], URL=[URL]	DEEPDEBUG	An authentication query was received.
Application_BeginRequest: User=[Benutzername], HTTP Method=[HTTP-Methode], URL=[URL]	DEEPDEBUG	An HTTP query was received.
Application_EndRequest: User=[Benutzername], HTTP Method=[HTTP-Methode], URL=[URL]	DEEPDEBUG	An HTTP query was handled.
TRACE for [Komponente]: [Meldung]	Depending on the trace level: <ul style="list-style-type: none"> ▶ ALL ▶ ERRORS ▶ WARNINGS ▶ DEBUG ▶ DEEPDebug 	A trace message was received.
WebService method „[Methode]" called with [Parameterliste]	DEEPDEBUG	A WebService method of the Reporting Services Web Service end points is being called up.
WebService method „[Methode]" returned [Rückgabewert]	DEEPDEBUG	A WebService method of the Reporting Services Web Service end points has provided a return value.

WebService method „[Methode]“ returned [Rückgabewert] and set [Output-Parameterliste]	DEEPDEBUG	A WebService method of the Reporting Services Web Service end points has provided a return value and set an output parameter.
Eventlog entry for [Eventlog-ID]: [Meldung]	Depending on the event log type: <ul style="list-style-type: none"> ▸ ERRORS ▸ WARNINGS ▸ DEBUG ▸ DEEPDebug 	An event log message was received.
Exception caught in method „[Methodenname]“ of type „[Klassenname inklusive Namespace]“: [Exception-Dump]	ERRORS	An exception was caught.

ZAMS

All messages of the output window are sent to the zenLogSrv.

CONNECTOR CONTAINER

All message box messages that lead to the zrsConnector.exe process being ended are logged as **ERRORS**. In addition, the following messages are saved:

Entry	Level	Description
The logging connection could not be established!	ERRORS	Log connection could not be established.
The logging functions could not be loaded!	ERRORS	The necessary functions could not be loaded from the DLLs.
The logging helper DLL could not be loaded!	ERRORS	The necessary DLLs could not be loaded.
Client [IP-Adresse & Port] [accepted/processed]	DEBUG	Client connection was accepted or handled.
Using connector version [Version]	DEBUG	Version number was set for a query.
The required connector „[Connector]“ could not be loaded. Errorcode=[HEX-Fehlercode], Errortext=[Fehlertext]	ERRORS	The requested connector could not be loaded.
The required connector „[Connector]“ has been loaded.	DEBUG	The requested connector was loaded.
zenonV6: Query for [Anfragetyp] received	DEBUG	Receive query.
zenonV6: Query for [Anfragetyp] resulted in error. Errorcode=[HEX-Fehlercode], Errortext=[Fehlertext]	ERRORS	Query has triggered an error.
zenonV6: Query for [Anfragetyp] processed	DEBUG	Query has been handled successfully.
zenonV6: Query shift is not supported	ERRORS	Query not supported.
zenonV6: Query type is not supported	ERRORS	Query not supported.

ZRSLICSRV

All entries that were previously sent to EventLog are logged. **ERRORS** are only sent to EventLog, unless **EXTENDEDLOG** is set in **zenAnalyzer.ini**. This flag has no effect on the sending of messages to the **zenLogSrv**.

Entry	Level	Description
Client [IP-Adresse & Port] [accepted/processed]	DEBUG	Client connection was accepted or handled.
The logging connection could not be established!	ERRORS	Log connection could not be established
The logging functions could not be loaded!	ERRORS	The necessary functions could not be loaded from the DLLs.
The logging helper DLL could not be loaded!	ERRORS	The necessary DLLs could not be loaded.
Command [Kommando mit Parametern] has been processed.	DEBUG	A query was processed. (this message is written by every query type)
Deprecated command [Kommando mit Parametern] has been processed.	DEBUG	An obsolete inquiry was received and responded to with "negative" (always negative, because it is an obsolete inquiry).

ZRSPROVIDER

The following new log messages have been added:

Entry	Level	Description
The cryptographic service provider could not be initialized!	ERRORS	Provider for hash could not be initialized
Reading the hash data failed!	ERRORS	Reading of hash data failed.
The data could not be hashed!	ERRORS	Data hashing failed.
The hash object could not be created!	ERRORS	Hash object could not be created.
The cryptographic service provider is not usable!	ERRORS	Provider for hash cannot be used.
Domain [Name] released.	DEBUG	Domain approved
Reading data for [domain/project] [Name].	DEBUG	Start of loading of data for the domain or project
Datasource could not be opened. Errorcode=[HEX-Fehlercode]	ERRORS	Data source could not be opened.
Session not be opened. Errorcode=[HEX-Fehlercode]	ERRORS	Session could not be opened.
[Anzahl] [Objekttyp] read.	DEBUG	Read object data from database.
[Objekttyp] data could not be read. Errorcode=[HEX-Fehlercode]	ERRORS	Object data could not be read from the database.
Reading data for [domain/project] [Name] completed.	DEBUG	Loading of data for domain or project completed.
The logging connection could not be established!	ERRORS	Log connection could not be established
The logging functions could not be loaded!	ERRORS	The necessary functions could not be loaded from the DLLs.
The logging helper DLL could not be loaded!	ERRORS	The necessary DLLs could not be loaded.
Socket could not be created. Errorcode=[Fehlercode]	ERRORS	The network connection could not be opened.
Both server and standby server for the project could not be reached.	ERRORS	A connection could not be established to either the Server or the Standby (if defined).
Connecting to [IP-Adresse & Port]	DEBUG	Connection establishment
Connecting to [IP-Adresse & Port] failed	ERRORS	Connection Failed
There was no response to the initialization request.	ERRORS	Initialization query remained unanswered.
Using connector version [Version]	DEBUG	Connection version handled.
There was no response to the query.	ERRORS	Query remained unanswered.
Query [Anfragetyp]: [Parameterliste]	DEBUG	Receive query.
Invalid call: [Fehlerinformation]	ERRORS	Invalid query.
Connector error: [Fehlerinformation]	ERRORS	Error during communication with the connector container

		or the connector container has reported an error when editing the query.
Unexpected connector error: [Fehlerinformation]	ERRORS	An exception has occurred.
Query [Anfragetyp] processed: [Anzahl] result rows returned.	DEBUG	Query completed successfully and data restored.