

zenon driver manual POZYTON

v.8.00



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1. Welcome to COPA-DATA help

ZENON VIDEO-TUTORIALS

You can find practical examples for project configuration with zenon in our YouTube channel (https://www.copadata.com/tutorial_menu). The tutorials are grouped according to topics and give an initial insight into working with different zenon modules. All tutorials are available in English.

GENERAL HELP

If you cannot find any information you require in this help chapter or can think of anything that you would like added, please send an email to documentation@copadata.com.

PROJECT SUPPORT

You can receive support for any real project you may have from our Support Team, who you can contact via email at support@copadata.com.

LICENSES AND MODULES

If you find that you need other modules or licenses, our staff will be happy to help you. Email sales@copadata.com.

2. POZYTON

The **Pozyton driver** reads values from the POZYTON energy meter via an RS 232/485 interface.

- ► Communication takes the IEC62056-21 protocol standard modified for Pozyton sLAB into account.
- Addressing of the variables is by means of the Net address:



3. POZYTON - Data sheet

General:	
Driver file name	POZYTON.exe
Driver name	Driver for Pozyton meter
PLC types	POZYTON Meter
PLC manufacturer	Pozyton;

Driver supports:	
Protocol	proprietary;
Addressing: Address-based	Х
Addressing: Name-based	X
Spontaneous communication	
Polling communication	Х
Online browsing	
Offline browsing	
Real-time capable	
Blockwrite	
Modem capable	
Serial logging	
RDA numerical	
RDA String	
Hysteresis	
extended API	X
Supports status bit WR-SUC	
alternative IP address	



Requirements:	
Hardware PC	serial interface
Software PC	-
Hardware PLC	-
Software PLC	-
Requires v-dll	

Platforms:	
Operating systems	Windows 7, 8, 8.1, 10, Server 2008R2, Server 2012, Server 2012R2, Server 2016;
CE platforms	-;

4. Driver history

Date	Build number	Change
1/8/2018	45085	Driver documentation was created newly.

5. Configuration

In this chapter you will learn how to use the driver in a project and which settings you can change.

Information

Find out more about further settings for zenon variables in the chapter Variables (main.chm::/15247.htm) of the online manual.



5.1 Creating a driver

In the **Create driver** dialog, you create a list of the new drivers that you want to create.

Create driver				
Available drivers	Create driver Priver information Description: Data exchange with external programs on file basis. Values are read from a file and displayed resp. archived in zenon. Values can also be written into a file by zenon. Supported Crupes:			
E Festo				
File driver	·			
	OK Cancel Help			



Parameter	Description
Available drivers	List of all available drivers.
	The display is in a tree structure: [+] expands the folder structure and shows the drivers contained therein. [-] reduces the folder structure
	Default: no selection
Driver name	Unique Identification of the driver.
	Default: Empty The input field is pre-filled with the pre-defined Identification after selecting a driver from the list of available drivers.
Driver information	Further information on the selected driver. Default: Empty The information on the selected driver is shown in this area after selecting a driver.

CLOSE DIALOG

Option	Description
ок	Accepts all settings and opens the driver configuration dialog of the selected driver.
Cancel	Discards all changes and closes the dialog.
Help	Opens online help.

Information

The content of this dialog is saved in the file called Treiber_[Language].xml. You can find this file in the following folder: C:\ProgramData\COPA-DATA\zenon[version number].

CREATE NEW DRIVER

In order to create a new driver:

1. Right-click on **Driver** in the Project Manager and select **New driver** in the context menu. Optional: Select the **New driver** button from the toolbar of the detail view of the **Variables**. The **Create driver** dialog is opened.



2. The dialog offers a list of all available drivers.

	Create driver
Available drivers	Driver information
ISprecher Automation	
B 35	
ABB	
Actisense	
€ Alstom	
. Areva	
B Asfnag	
Bachmann	
B	
B- Beckhoff	
Bernecker + Rainer	
Birfi-Tyco Flow Control	
Bosch Rexroth	
Brodersen	
B. Copalp	
Costronic	
🗎 🧰 СП	
Daimler	
Database	
Dateien	
B. DNP3	
B. Echelon	
0	
🗄 💼 Elau	
🖲 💼 ESA	
⊞ 📄 Esser	
Euchner	
🖲 💼 Festo	
🖲 💼 Files	
Gantner	
GE Automation&Controls	
@ GE Multilin	
Gossen Metrawatt	
🗄 💼 Helmholz	
🗄 💼 Hilscher	
i Hitachi	
Hydrometer	
₽	
Driver name	
	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
	OK Cancel Help

- Select the desired driver and name it in the Driver name input field. This input field corresponds to the Identification property. The name of the selected driver is automatically inserted into this input field by default. The following is applicable for the Driver name:
  - The Driver name must be unique.
     If a driver is used more than once in a project, a new name has to be given each time.
     This is evaluated by clicking on the OK button. If the driver is already present in the project, this is shown with a warning dialog.
  - The **Driver name** is part of the file name. Therefore it may only contain characters which are supported by the operating system. Invalid characters are replaced by an underscore (_).
  - Attention: This name cannot be changed later on.
- 4. Confirm the dialog by clicking on the **OK** button. The configuration dialog for the selected driver is opened.

**Note:** The language of driver names cannot be switched. They are always shown in the language in which they have been created, regardless of the language of the Editor. This also applies to driver object types.



### DRIVER NAME DIALOG ALREADY EXISTS

If there is already a driver in the project, this is shown in a dialog. The warning dialog is closed by clicking on the **OK** button. The driver can be named correctly.

zenon Energy Edition	×
This driver name already exists! Please enter an unique driver name!	
ОК	

#### **ZENON PROJECT**

The following drivers are created automatically for newly-created projects:

- Intern
- MathDr32

Q

SysDrv

Information

Only the required drivers need to be present in a zenon project. Drivers can be added at a later time if required.

### 5.2 Settings in the driver dialog

You can change the following settings of the driver:



### 5.2.1 General

The configuration dialog is opened when a driver is created. In order to be able to open the dialog later for editing, double click on the driver in the list or click on the **Configuration** property.

Configuration			×
General			
			ОК
Mode:			Cancel
Hardware	•		Help
Keep update list	in memory		
Outputs writeable			
Variable image re	emanent		
Stopped on Star	Stopped on Standby-Server		
Update time glob			
Global updatetime in 1000	1 ms:		
Priority normal:	1000 ms		
high:	<b>500</b> ms		
higher:	<b>300</b> ms		
highest:	100 ms		
			]



Option	Description
Mode	<ul> <li>Allows to switch between hardware mode and simulation mode</li> <li>Hardware: A connection to the control is established.</li> </ul>
	Simulation - static: No communication between to the control is established, the values are simulated by the driver. In this modus the values remain constant or the variables keep the values which were set by zenon Logic. Each variable has its own memory area. E.g. two variables of the type marker with offset 79 can have different values in the Runtime and do not influence each other. Exception: The simulator driver.
	Simulation – counting: No communication between to the control is established, the values are simulated by the driver. In this modus the driver increments the values within a value range automatically.
	<ul> <li>Simulation - programmed: No communication is established to the PLC. The values are calculated by a freely programmable simulation project. The simulation project is created with the help of the zenon Logic Workbench and runs in a zenon Logic Runtime which is integrated in the driver. For details see chapter Driver simulation (main.chm::/25206.htm).</li> </ul>
Keep update list in the memory	Variables which were requested once are still requested from the control even if they are currently not needed. This has the advantage that e.g. multiple screen switches after the screen was opened for the first time are executed faster because the variables need not be requested again. The disadvantage is a higher load for the communication to the control.
Output can be written	<ul> <li>Active: Outputs can be written.</li> <li>Inactive: Writing of outputs is prevented.</li> </ul>
	Note: Not available for every driver.
Variable image remanent	This option saves and restores the current value, time stamp and the states of a data point.
	Fundamental requirement: The variable must have a valid value and time stamp.
	The variable image is saved in mode hardware if:



<ul> <li>one of the states S_MERKER_1(0) up to S_MERKER8(7), REVISION(9), AUS(20) or ERSATZWERT(27) is active</li> </ul>
The variable image is always saved if:
the variable is of the object type Driver variable
<ul> <li>the driver runs in simulation mode. (not programmed simulation)</li> </ul>
The following states are not restored at the start of the Runtime:
SELECT(8)
▶ WR-ACK(40)
WR-SUC(41)
The mode <b>Simulation - programmed</b> at the driver start is not a criterion in order to restore the remanent variable image.



Stop on Standby Server	Setting for redundancy at drivers which allow only one communication connection. For this the driver is stopped at the Standby Server and only started at the upgrade.
	<b>Attention :</b> If this option is active, the gapless archiving is no longer guaranteed.
	Active: Sets the driver at the not-process-leading Server automatically in a stop-like state. In contrast to stopping via driver command, the variable does not receive status switched off (statusverarbeitung.chm::/24150.htm) but an empty value. This prevents that at the upgrade to the Server irrelevant values are created in the AML, CEL and Historian.
	Default: Inactive
	<b>Note:</b> Not available if the CE terminal serves as a data server. You can find further information in the zenon Operator manual in the CE terminal as a data server chapter.
Global Update time	Setting for the global update times in milliseconds:
	<ul> <li>Active: The set Global update time is used for all variables in the project. The priority set at the variables is not used.</li> <li>Inactive: The set priorities are used for the individual variables.</li> </ul>
	<b>Exceptions:</b> Spontaneous drivers ignore this option. They generally use the shortest possible update time. For details, see the <b>Spontaneous</b> driver update time section.
Priority	The polling times for the individual priority classes are set here. All variables with the according priority are polled in the set time.
	The variables are allocated separately in the settings of the variable properties. The communication of the individual variables can be graded according to importance or required topicality using the priority classes. Thus the communication load is distributed better.
	Attention: Priority classes are not supported by each driver, e.g. spontaneously communicating zenon drivers.

#### CLOSE DIALOG

Option	Description
ок	Applies all changes in all tabs and closes the dialog.



Cancel	Discards all changes in all tabs and closes the dialog.
Help	Opens online help.

### UPDATE TIME FOR SPONTANEOUS DRIVERS

With spontaneous drivers, for Set value, advising of variables and Requests, a read cycle is triggered immediately - regardless of the set update time. This ensures that the value is immediately available for visualization after writing. The update time is generally 100 ms.

Spontaneous drivers are ArchDrv, BiffiDCM, BrTcp32, DNP3, Esser32, FipDrv32, FpcDrv32, IEC850, IEC870, IEC870_103, Otis, RTK9000, S7DCOS, SAIA_Slave, STRATON32 and Trend32.

### 5.2.2 Com

In this dialog, you configure the connection parameters for the serial communication to the PLC.

Configuration	×
General Com Connections	
	OK Cancel
Com: Baud rate:	Help
COM 1 9600 V	



Parameter	Description
Com	Selection of the serial interface (comport) on the computer. Select from drop-down list: COM 1 to COM 256 Default: 1
Baud rate	Selection of the Baud rate for the communication to the PLC. The Baud rate must be amended to the controller. Selection from drop-down list: 110 to 256000 Default: 9600

### CLOSE DIALOG

Option	Description
ок	Applies all changes in all tabs and closes the dialog.
Cancel	Discards all changes in all tabs and closes the dialog.
Help	Opens online help.

### 5.2.3 Connections

In this tab, the connection settings of a PHLOEM driver are configured to one or more engine control units.

	Configuration	×
General Com Connections		ОК
NetAdr Name	Net address     0       Connection name	Cancel Help
< Edit	Save Cancel	





CONNECTION LIST

List of configured connections.



Parameter	Description
Netaddress	Net address; is used for the assignment of the information received from a meter to the configured zenon variables.
	Default: empty
Connection name	Connection name; is used in order to be able to distinguish between the configured devices better.
	Default:empty
Serial number	Unique address of a meter; is used to establish communication, disconnect communication and to read the meter data.
	Default: empty
New	Creates a new connection and unlocks the input fields in the <b>Edit connection</b> area.
Edit	Unlocks the editing fields to edit a selected, existing connection in the <b>Edit connection</b> area.
	Not active if no connection is selected in the connection list.
Delete	Deletes a selected connection from the connection list.
	Attention: The connection is deleted without requesting confirmation. Variables that have already been configured remain in zenon, but are no longer supplied with valid values.
	Not active if no connection is selected in the connection list.

### CLOSE DIALOG

ок	Applies all changes in all tabs and closes the dialog. Only available if no connection is in the edit state.
Cancel	Discards all changes in all tabs and closes the dialog.
Неір	Opens online help.



#### CONFIGURATION

#### CREATE NEW CONNECTION

- Click on the New button. The input fields of the input area can be configured.
- 2. Enter the connection details.
- 3. Click on **Save**. The connection is shown in the list of configured connections.

#### EDIT CONNECTION

- 1. Select the connection in the connection list.
- Click on the Edit button. The input fields of the input area can be configured.
- 3. Change the connection parameters.
- 4. Click Save.

#### **DELETE CONNECTION**

- 1. Select the connection in the connection list.
- 2. Click on the **Delete** button.
- 3. The connection will be removed from the list. Attention: The connection is deleted without an additional request for confirmation.

#### WARNING DIALOG

Incorrect entries are visualized with a warning dialog. The error can be corrected in the driver dialog by clicking on the **OK** button.

POZYTON	x
ConnectionName-Field is empty	
ОК	



#### ERROR MESSAGE

Message text	Description			
NetAddress is out of range (0 to 255)	Invalid net address settings. The valid range is stated within the brackets.			
NetAddress is already in use	The net address entered is already in use by another configu device.			
Configured baudrate is not allowed	Set POZYTON baud rate is not permitted. Valid baud rates are: 300, 600, 1200, 2400, 4800, 9600, 19200			
ConnectionName-Field is empty	The entry in the <b>ConnectionName</b> is invalid because the field is empty.			
SerialNumber-Field does not match format syntax: ttt.nnnnnn	The entry in the <b>SerialNumber</b> field is invalid. Avalid serial number consists of 3 digits, followed by a dot, followed by 7 further digits.			
SerialNumber-Field is only allowed to have digits. Valid syntax is: ttt.nnnnnn	The entry in the <b>SerialNumber</b> field is invalid. Avalid serial number consists of 3 digits, followed by a dot, followed by 7 further digits.			
SerialNumber-Field is empty	The entry in the <b>SerialNumber</b> is invalid because the field is empty.			

# 6. Creating variables

This is how you can create variables in the zenon Editor:

### 6.1 Creating variables in the Editor

Variables can be created:

- ► as simple variables
- ▶ in arrays (main.chm::/15262.htm)
- ▶ as structure variables (main.chm::/15278.htm)

### VARIABLE DIALOG

To create a new variable, regardless of which type:



Workspace 'C:\WSP6_PRJ     VARIABLE (Start pp	🄶 🍣   🗉	°   🖻 🐘 🗙   🔠 🕶 🐓 🚸	XML 4a 4a	🏹 🗕 🌠	🛃 ्र 👫	<b>f</b> 🕖	
🗐 🔷 Variables	Status Name	∆ <b>n</b> iUnit	Net address	Data block	Offset	Bit num	Alignm
Driver	= <b>T</b>	Filter text 🛛 🗹 Filter 🍸	Filter text 🗹 Fi	lter text 🛛 🔽	Filter text 📝	Filter 🖬	Filter
Beaction m	drv_a	ithmotic	0	0	0	0	0
Allocations	drv_C	Variable new	Ins	0	0	0	0
🗉 🕛 Alarm	drv_E	Create standard function		0	0	0	0
🖤 💖 Units	drv_N	t late data was to		0	0	0	0
B Screens	drv_N	Linked elements	•	0	0	0	0
Functions	drv_N	Сору	Ctrl+C	0	0	0	0
	drv_N	Paste	Ctrl+V	0	0	0	0
Recipes	drv_N			0	0	0	0
Time control	drv_S	Delete	Del	0	0	0	0
🗉 🤡 Programming interfa	+- Intern	Expand/collapse node		0	0	0	0
5 straton (IEC 6113	+- Intern			0	0	0	0
Production & Facility	+ Intern	Activate all		0	0	0	0
		Activate					
Command		Deactivate					
- 👜 Energy Managemer							
Message Control		Export XML selected					
2 Report Generator		Import XML					
🗉 🥵 User administrati		Extended import/export	•				
- SAP interface							
🗉 🚞 Files		Extended filter	•				
🔞 History of chang		Remove all filter					
- Projektsicherun	•						,
1 1 7 PR.I T	42 total / 13	Edit selected cell	F2	able			

### 1. Select the **New variable** command in the **Variables** node in the context menu

The dialog for configuring variables is opened

2. Configure the variable



reate variable	×
Settings Name: S. Variable	
S_Variable	
Driver	
SIMUL32 - SIMUL_WIZ	
Driver object type	
PLC marker	
Datatype	
REAL	
Array settings Start index is 0 Start index is 1	
Dim 1         Dim 2         Dim 3           0         -         0         -           0         -         -         0         -	
Addressing options	
Automatic addressing	
O Addressing according to data type offset and start offset	
Manual addressing	
$\overline{\checkmark}$ Each datatype starts with new offset	
Automatic addressing	
Activate all elements	
Activate element manually	
Back Finish Cancel	Help

### 3. The settings that are possible depends on the type of variables

Property	Description
Name	Distinct name of the variable. If a variable with the same name already exists in the project, no additional variable can be created with this name.
	Maximum length: 128 characters
	Attention: The characters # and @ are not permitted in variable names. If non-permitted characters are used, creation of variables cannot be completed and the <b>Finish</b> button remains inactive. <b>Note:</b> For some drivers, the addressing is possible over the property <b>Symbolic address</b> , as well.
Drivers	Select the desired driver from the drop-down list. <b>Note:</b> If no driver has been opened in the project, the driver for internal variables ( <b>Intern.exe</b> ( <b>Main.chm::/Intern.chm::/Intern.htm</b> )) is automatically loaded.
Driver Object Type (cti.chm::/28685.htm)	Select the appropriate driver object type from the drop-down list.



Data Type	Select the desired data type. Click on the button to open the selection dialog.
Array settings	Expanded settings for array variables. You can find details in the Arrays chapter.
Addressing options	Expanded settings for arrays and structure variables. You can find details in the respective section.
Automatic element activation	Expanded settings for arrays and structure variables. You can find details in the respective section.

### SYMBOLIC ADDRESS

The Symbolic address property can be used for addressing as an alternative to the Name or Identification of the variables. Selection is made in the driver dialog; configuration is carried out in the variable property. When importing variables of supported drivers, the property is entered automatically.

Maximum length: 1024 characters.

#### INHERITANCE FROM DATA TYPE

Measuring range, Signal range and Set value are always:

- derived from the datatype
- Automatically adapted if the data type is changed

Note for signal range: If a change is made to a data type that does not support the set signal range, the signal range is amended automatically. For example, for a change from **INT** to **SINT**, the signal range is changed to 127. The amendment is also carried out if the signal range was not inherited from the data type. In this case, the measuring range must be adapted manually.



# 6.2 Addressing

Group/Property	Description
General	Several energy meters are connected to one COM port and are addressed via RS485. Devices are set to "RegisterMode" using an initialization protocol and can then be read using various "CommandTypes".
Name	Freely definable name.
	Attention: For every zenon project the name must be unambiguous.
Identification	Freely assignable identification, e.g. for resources label, comment
Addressing	A variable gets its value via the net address and the driver object type used. The net address references the actual device; the object type references the <b>CommandType</b> .
	<b>EnergyCounter</b> is additionally addressed via the symbolic address (Example of a correct symbolic address: "e=P;z=P;x=3;"). <b>IncreasingPowers</b> And <b>PrevCyclePowers</b> are using an offset.
Net address	Bus address or net address of the variable.
	This address relates to the net address of the set meter in the configuration dialog and thus its attendant serial number. The data read can thus be assigned a unique value of an actual meter using the net address and the variable object type.
Data block	not used for this driver
Offset	Required for variables of the object types <b>INcreasingPowers</b> and <b>PrevCyclePowers</b> . Assigns the zenon variable to the position read from the COM port in the meter response.
Alignment	not used for this driver
Bit number	not used for this driver
String length	not used for this driver
Driver connection/Driver Object Type	Object type of the variables. Depending on the driver used, is selected when the variable is created and can be changed here. There are currently 4 different object types envisaged for meter communication:
	Counter
	▶ DateTime
	ReceiverAccount
	ProgrammingInfo
Driver connection/Data Type	Data type of the variable. Is selected during the creation of the variable; the type can be changed here. Only STRING data types are permitted for meter communication.



# 6.2.1 Addressing per driver object type

Driver Object Type	Addressing			
Counter	Unique per meter. No further addressing necessary.			
DateTime	Unique per meter. No further addressing necessary.			
ReceiverAccount	Unique per meter. No further addressing necessary.			
ProgrammingInfo	Unique per meter. No further addressing necessary.			
EnergyCounter	Symbolic address This corresponds to: e=P; z=P; x=3; For this, the following applies:			
	<pre>e - energy:     P     active     Q     passive</pre>			
	<pre>z - direction of energy flow:     P     positive (consumption)     M     negative (delivery)</pre>			
	<pre>x - zone number: 0 sum; 1</pre>			
	zone 1 2 zone 2 3			
	zone 3 4 zone 4			
	<ul> <li>Directory of answers:</li> <li>Consumption is shown with + positive value.</li> <li>Generation is shown with - negative value.</li> </ul>			



Erroad Errong-Co					
Exceed_EnergyCounter	Unique per meter.				
	No further addressing necessary.Unique per meter. No further addressing necessary.				
Frequency	Unique per meter.				
	No further addressing necessary.Unique per meter.				
	No further addressing necessary.				
ActivePower	Unique per meter.				
	No further addressing necessary. Unique per meter.				
	No further addressing necessary.				
	Directory of answers:				
	Consumption is shown with + positive value.				
	Generation is shown with - negative value.				
PassivePower	Unique per meter.				
	No further addressing necessary. Unique per meter.				
	No further addressing necessary.				
	Directory of answers:				
	Consumption is shown with + positive value.				
	Generation is shown with - negative value.				
VoltagePhase	Unique per meter.				
0	No further addressing necessary.				
MeterCurrent					
Whether Current	Unique per meter. No further addressing necessary.				
IncreasingPowers	Addressing via offset.				
	5 different variables differ due to offset:				
	<pre>&gt; 0: Minutes of averaging cycle (USINT)</pre>				
	▶ 1: P+ (FLOAT)				
	▶ 2:				
	P- (FLOAT)				
	▶ 3:				
	Q+ (FLOAT)				
	Q- (FLOAT)				
PrevCyclePowers	Addressing via offset.				
	4 different variables differ due to offset:				
	▶ 0:				



	P+ (FLOAT)
	<pre>&gt; 1: P- (FLOAT)</pre>
	<pre>&gt; 2: Q+ (FLOAT)</pre>
	▶ 3: Q- (FLOAT)
StrongMagneticPowers	Unique per meter. No further addressing necessary.
StrongMagneticInfluence	Unique per meter. No further addressing necessary.

### 6.3 Driver objects and datatypes

Driver objects are areas available in the PLC, such as markers, data blocks etc. Here you can find out which driver objects are provided by the driver and which IEC data types can be assigned to the respective driver objects.

### 6.3.1 Driver objects

The following object types are available in this driver:

Driver Object Type	Channel type	Rea d	Write	Supported data types	Description
Counter	65	х		STRING	Counter Information (VI())
DateTime	66	х		STRING	Time and Date (T())
ReceiverAccount	67	x		STRING	Receiver Account Handle (K())
ProgrammingInfo	68	x		STRING	Meter Programming Infos (LW())
EnergyCounter	69	x		FLOAT	Energy Counter Meter Value (PXXX())
Exceed_EnergyCounter	70	х		FLOAT	Exceed of Energy



					Counter(EQ())
Frequency	71	x		FLOAT	Frequency (F())
ActivePower	72	x		FLOAT	Momentary Active Power of Meter (P())
PassivePower	73	x		FLOAT	Momentary Passive Power of Meter (Q())
VoltagePhase	74	х		FLOAT, BOOL	VoltagePahse(U())
MeterCurrent	75	x		FLOAT	Current which flows into Meter (I())
IncreasingPowers	76	x		FLOAT	Increasing Powers (PN())
PrevCyclePowers	77	x		FLOAT	Powers from porevious cycle (PO())
StrongMagneticPowers	78	x		FLOAT	Energy P+ counted in the presence of strong magnetic field (ENP())
StrongMagneticInfluence	79	x		BOOL	INformation about strong magnetic field influence for meter (FM())
Communication details	35	X	X	BOOL, SINT, USINT, INT, UINT, DINT, UDINT, REAL, STRING	

### Key:

 $\mathbf{x}$ : supported

--: not supported

# 6.3.2 Mapping of the data types

All variables in zenon are derived from IEC data types. The following table compares the IEC datatypes with the datatypes of the PLC.



PLC	zenon	Data type
BIT	BOOL	8
-	USINT	9
-	SINT	10
-	UINT	2
-	INT	1
-	UDINT	4
-	DINT	3
-	ULINT	27
-	LINT	26
IEC_REAL	REAL	5
-	LREAL	6
IEC_String	STRING	12
IEC_WString	WSTRING	21
-	DATE	18
-	TIME	17
-	DATE_AND_TIME	20
-	TOD (Time of Day)	19

**Data type:** The property **Data type** is the internal numerical name of the data type. It is also used for the extended DBF import/export of the variables.

### 6.4 Creating variables by importing

Variables can also be imported by importing them. The XML and DBF import is available for every driver.

### Information

You can find details on the import and export of variables in the Import-Export (main.chm::/13028.htm) manual in the Variables (main.chm::/13045.htm) section.



#### 6.4.1 XML import

During XML import of variables or data types, these are first assigned to a driver and then analyzed. Before import, the user decides whether and how the respective element (variable or data type) is to be imported:

- ► Import: The element is imported as a new element.
- ▶ Overwrite: The element is imported and overwrites a pre-existing element.
- Do not import: The element is not imported.

**Note:** The actions and their durations are shown in a progress bar during import.

### REQUIREMENTS

The following conditions are applicable during import:

**Backward compatibility** ►

> At the XML import/export there is no backward compatibility. Data from older zenon versions cannot be taken over. The handover of data from newer to older versions is not supported.

► **Consistency** 

> The XML file to be imported has to be consistent. There is no plausibility check on importing the file. If there are errors in the import file, this can lead to undesirable effects in the project.

Particular attention must be paid to this, primarily if not all properties exist in the XML file and these are then filled with default values. E.g.: A binary variable has a limit value of 300.

Structure data types

Structure data types must have the same number of structure elements. Example: A structure data type in the project has 3 structure elements. A data type with the same name in the XML file has 4 structure elements. Then none of the variables based on this data type in the file are imported into the project.



Hint

You can find further information on XML import in the Import - Export manual, in the XML import (main.chm::/13046.htm) chapter.



### 6.4.2 DBF Import/Export

Data can be exported to and imported from dBase.

### Information

Import and Export via CSV or dBase supported; no driver specific variable settings, such as formulas. Use export/import via XML for this.

### **IMPORT DBF FILE**

To start the import:

- 1. right-click on the variable list
- 2. in the drop-down list of Extended export/import... select the Import dBase command
- 3. follow the import assistant

The format of the file is described in the chapter File structure.

### Information

Note:

0

- Driver object type and data type must be amended to the target driver in the DBF file in order for variables to be imported.
- dBase does not support structures or arrays (complex variables) at import.

### EXPORT DBF FILE

To start the export:

- 1. right-click on the variable list
- 2. in the drop-down list of Extended export/import... select the Export dBase... command
- 3. follow the export assistant



### Attention

DBF files:

- must correspond to the 8.3 DOS format for filenames (8 alphanumeric characters for name, 3 character suffix, no spaces)
- must not have dots (.) in the path name. e.g. the path C:\users\John.Smith\test.dbf is invalid. Valid:C:\users\JohnSmith\test.dbf
- must be stored close to the root directory in order to fulfill the limit for file name length including path: maximum 255 characters

The format of the file is described in the chapter File structure.

### Information

dBase does not support structures or arrays (complex variables) at export.

### FILE STRUCTURE OF THE DBASE EXPORT FILE

The dBaseIV file must have the following structure and contents for variable import and export:



### Attention

dBase does not support structures or arrays (complex variables) at export.

DBF files must:

- conform with their name to the 8.3 DOS format (8 alphanumeric characters for name, 3 characters for extension, no space)
- Be stored close to the root directory (Root)

#### STRUCTURE

Identification	Тур e	Field size	Comment
KANALNAME	Char	128	Variable name.
			The length can be limited using the <b>MAX_LAENGE</b> entry in the <b>project.ini</b> file.
KANAL_R	С	128	The original name of a variable that is to be replaced by the new name entered under "VARIABLENNAME" (variable name) (field/column must be entered manually).
			The length can be limited using the <b>MAX_LAENGE</b> entry in the <b>project.ini</b> file.
KANAL_D	Log	1	The variable is deleted with the $1$ entry (field/column has to be created by hand).
TAGNR	С	128	Identification.
			The length can be limited using the <b>MAX_LAENGE</b> entry in the <b>project.ini</b> file.
EINHEIT	C	11	Technical unit
DATENART	С	3	Data type (e.g. bit, byte, word,) corresponds to the data type.
KANALTYP	С	3	Memory area in the PLC (e.g. marker area, data area,) corresponds to the driver object type.
HWKANAL	Num	3	Net address
BAUSTEIN	N	3	Datablock address (only for variables from the data area of the PLC)
ADRESSE	N	5	Offset
BITADR	N	2	For bit variables: bit address For byte variables: 0=lower, 8=higher byte For string variables: Length of string (max. 63 characters)
ARRAYSIZE	N	16	Number of variables in the array for index variables ATTENTION: Only the first variable is fully available. All others are only available for VBA or the Recipegroup Manager



LES_SCHR	L	1	Write-Read-Authorization 0: Not allowed to set value. 1: Allowed to set value.
MIT_ZEIT	R	1	time stamp in zenon (only if supported by the driver)
OBJEKT	N	2	Driver-specific ID number of the primitive object comprises TREIBER-OBJEKTTYP and DATENTYP
SIGMIN	Float	16	Non-linearized signal - minimum (signal resolution)
SIGMAX	F	16	Non-linearized signal - maximum (signal resolution)
ANZMIN	F	16	Technical value - minimum (measuring range)
ANZMAX	F	16	Technical value - maximum (measuring range)
ANZKOMMA	N	1	Number of decimal places for the display of the values (measuring range)
UPDATERATE	F	19	Update rate for mathematics variables (in sec, one decimal possible) not used for all other variables
MEMTIEFE	N	7	Only for compatibility reasons
HDRATE	F	19	HD update rate for historical values (in sec, one decimal possible)
HDTIEFE	N	7	HD entry depth for historical values (number)
NACHSORT	R	1	HD data as postsorted values
DRRATE	F	19	Updating to the output (for zenon DDE server, in [s], one decimal possible)
HYST_PLUS	F	16	Positive hysteresis, from measuring range
HYST_MINUS	F	16	Negative hysteresis, from measuring range
PRIOR	Ν	16	Priority of the variable
REAMATRIZE	С	32	Allocated reaction matrix
ERSATZWERT	F	16	Substitute value, from measuring range
SOLLMIN	F	16	Minimum for set value actions, from measuring range
SOLLMAX	F	16	Maximum for set value actions, from measuring range
VOMSTANDB Y	R	1	Get value from standby server; the value of the variable is not requested from the server but from the Standby Server in redundant networks
RESOURCE	С	128	Resources label. Free string for export and display in lists.
			The length can be limited using the MAX_LAENGE entry in <b>project.ini</b> .
ADJWVBA	R	1	Non-linear value adaption: 0: Non-linear value adaption is used



			1: Non-linear value adaption is not used
ADJZENON	С	128	Linked VBA macro for reading the variable value for non-linear value adjustment.
ADJWVBA	С	128	ed VBA macro for writing the variable value for non-linear value adjustment.
ZWREMA	N	16	Linked counter REMA.
MAXGRAD	N	16	Gradient overflow for counter REMA.

### ▲ Attention

When importing, the driver object type and data type must be amended to the target driver in the DBF file in order for variables to be imported.

### LIMIT VALUE DEFINITION

Limit definition for limit values 1 to 4, or status 1 to 4:



Identification	Туре	Field size	Comment
AKTIV1	R	1	Limit value active (per limit value available)
GRENZWERT1	F	20	technical value or ID number of a linked variable for a dynamic limit value (see VARIABLEx) (if VARIABLEx is 1 and here it is -1, the existing variable linkage is not overwritten)
SCHWWERT1	F	16	Threshold value for limit value
HYSTERES E1	F	14	Is not used
BLINKEN1	R	1	Set blink attribute
BTB1	R	1	Logging in CEL
ALARM1	R	1	Alarm
DRUCKEN1	R	1	Printer output (for CEL or Alarm)
QUITTIER1	R	1	Must be acknowledged
LOES CHE1	R	1	Must be deleted
VARIABLE1	R	1	Dyn. limit value linking the limit is defined by an absolute value (see field GRENZWERTx).
FUNC1	R	1	Functions linking
ASK_FUNC1	R	1	Execution via Alarm Message List
FUNC_NR1	N	10	ID number of the linked function (if "-1" is entered here, the existing function is not overwritten during import)
A_GRUPPE1	N	10	Alarm/Event Group
A_KLASSE1	N	10	Alarm/Event Class
MIN_MAX1	С	3	Minimum, Maximum
FARBE1	N	10	Color as Windows coding
GRENZTXT1	С	66	Limit value text
A_DELAY1	N	10	Time delay
INVISIBLE1	R	1	Invisible

Expressions in the column "Comment" refer to the expressions used in the dialog boxes for the definition of variables. For more information, see chapter Variable definition.



# 6.5 Communication details (Driver variables)

The driver kit implements a number of driver variables. This variables are part of the driver object type **Communication details**. These are divided into:

- Information
- ► Configuration
- Statistics and
- Error message

The definitions of the variables implemented in the driver kit are available in the import file drvvar.dbf (on the installation medium in the \Predefined\Variables folder) and can be imported from there.

**Note:** Variable names must be unique in zenon. If driver variables of the driver object type **Communication** details are to be imported from **drvvar.dbf** again, the variables that were imported beforehand must be renamed.

## Information

Not every driver supports all driver variables of the driver object type *Communication details*.

For example:

- > Variables for modem information are only supported by modem-compatible drivers
- Driver variables for the polling cycle only for pure polling drivers
- Connection-related information such as ErrorMSG only for drivers that only edit one connection at a a time



### INFORMATION

Name from import	Туре	Offset	Description
MainVersion	UINT	0	Main version number of the driver.
SubVersion	UINT	1	Sub version number of the driver.
BuildVersion	UINT	29	Build version number of the driver.
RTMajor	UINT	49	zenon main version number
RTMinor	UINT	50	zenon sub version number
RTSp	UINT	51	zenon Service Pack number
RTBuild	UINT	52	zenon build number
LineStateIdle	BOOL	24.0	TRUE, if the modem connection is idle
LineStateOffering	BOOL	24.1	TRUE, if a call is received
LineStateAccepted	BOOL	24.2	The call is accepted
LineStateDialtone	BOOL	24.3	Dialtone recognized
LineStateDialing	BOOL	24.4	Dialingactive
LineStateRingBack	BOOL	24.5	While establishing the connection
LineStateBusy	BOOL	24.6	Target station is busy
LineStateSpecialInfo	BOOL	24.7	Special status information received
LineStateConnected	BOOL	24.8	Connection established
LineStateProceeding	BOOL	24.9	Dialing completed
LineStateOnHold	BOOL	24.10	Connection in hold
LineStateConferenced	BOOL	24.11	Connection in conference mode.
LineStateOnHoldPendConf	BOOL	24.12	Connection in hold for conference
LineStateOnHoldPendTransfer	BOOL	24.13	Connection in hold for transfer
LineStateDisconnected	BOOL	24.14	Connection terminated.
LineStateUnknow	BOOL	24.15	Connection status unknown
ModemStatus	UDINT	24	Current modem status
TreiberStop	BOOL	28	Driver stopped
			For driver stop, the variable has the value TRUE and an OFF bit. After the driver has started, the variable has the value FALSE and no OFF bit.
SimulRTState	UDINT	60	Informs the status of Runtime for driver simulation.



ConnectionStates	STRING	61	Internal connection status of the driver to the PLC.
			Connection statuses:
			0: Connection OK
			1: Connection failure
			2 : Connection simulated
			Formating:
			<netzadresse>:<verbindungszustand>;;;</verbindungszustand></netzadresse>
			A connection is only known after a variable has first signed in. In order for a connection to be contained in a string, a variable of this connection must be signed in once.
			The status of a connection is only updated if a variable of the connection is signed in. Otherwise there is no communication with the corresponding controller.

### CONFIGURATION

Name from import	Туре	Offset	Description
ReconnectInRead	BOOL	27	If TRUE, the modem is automatically reconnected for reading
ApplyCom	BOOL	36	Apply changes in the settings of the serial interface. Writing to this variable immediately results in the method SrvDrvVarApplyCom being called (which currently has no further function).
ApplyModem	BOOL	37	Apply changes in the settings of the modem. Writing this variable immediately calls the method SrvDrvVarApplyModem. This closes the current connection and opens a new one according to the settings <b>PhoneNumberSet</b> and <b>ModemHwAdrSet</b> .
PhoneNumberSet	STRING	38	Telephone number, that should be used
ModemHwAdrSet	DINT	39	Hardware address for the telephone number



GlobalUpdate	UDINT	3	Update time in millise conds (ms).
BGlobalUpdaten	BOOL	4	TRUE, if update time is global
TreiberSimul	BOOL	5	TRUE, if driver in sin simulation mode
TreiberProzab	BOOL	6	TRUE, if the variables update list should be kept in the memory
ModemActive	BOOL	7	TRUE, if the modem is active for the driver
Device	STRING	8	Name of the serial interface or name of the modem
ComPort	UINT	9	Number of the serial interface.
Baudrate	UDINT	10	Baud rate of the serial interface.
Parity	SINT	11	Parity of the serial interface
ByteSize	USINT	14	Number of bits per character of the serial interface
			Value = 0 if the driver cannot establish any serial connection.
StopBit	USINT	13	Number of stop bits of the serial interface.
Autoconnect	BOOL	16	TRUE, if the modem connection should be established automatically for reading/writing
PhoneNumber	STRING	17	Current telephone number
ModemHwAdr	DINT	21	Hardware address of current telephone number
RxIdleTime	UINT	18	Modem is disconnected, if no data transfer occurs for this time in seconds (s)
WriteTimeout	UDINT	19	Maximum write duration for a modem connection in millise conds (ms).
RingCountSet	UDINT	20	Number of ringing tones before a call is accepted
ReCallIdleTime	UINT	53	Waiting time between calls in seconds (s).
ConnectTimeout	UINT	54	Time in seconds (s) to establish a connection.



### STATISTICS

Name from import	Туре	Offset	Description
MaxWriteTime	UDINT	31	The longest time in milliseconds (ms) that is required for writing.
MinWriteTime	UDINT	32	The shortest time in milliseconds (ms) that is required for writing.
MaxBlkReadTime	UDINT	40	Longest time in milliseconds (ms) that is required to read a data block.
MinBlkReadTime	UDINT	41	Shortest time in milliseconds (ms) that is required to read a data block.
WriteErrorCount	UDINT	33	Number of writing errors
ReadSucceedCount	UDINT	35	Number of successful reading attempts
MaxCycleTime	UDINT	22	Longest time in milliseconds (ms) required to read all requested data.
MinCycleTime	UDINT	23	Shortest time in milliseconds (ms) required to read all requested data.
WriteCount	UDINT	26	Number of writing attempts
ReadErrorCount	UDINT	34	Number of reading errors
MaxUpdateTimeNormal	UDINT	56	Time since the last update of the priority group <b>Normal</b> in milliseconds (ms).
MaxUpdateTimeHigher	UDINT	57	Time since the last update of the priority group <b>Higher</b> in milliseconds (ms).
MaxUpdateTimeHigh	UDINT	58	Time since the last update of the priority group <b>High</b> in milliseconds (ms).
MaxUpdateTimeHighest	UDINT	59	Time since the last update of the priority group <b>Highest</b> in milliseconds (ms).
PokeFinish	BOOL	55	Goes to 1 for a query, if all current pokes were executed

### ERROR MESSAGE

Name from import	Туре	Offset	Description
------------------	------	--------	-------------



ErrorTimeDW	UDINT	2	Time (in seconds since 1.1.1970), when the last error occurred.
ErrorTimeS	STRING	2	Time (in seconds since 1.1.1970), when the last error occurred.
RdErrPrimObj	UDINT	42	Number of the PrimObject, when the last reading error occurred.
RdErrStationsName	STRING	43	Name of the station, when the last reading error occurred.
RdErrBlockCount	UINT	44	Number of blocks to read when the last reading error occurred.
RdErrHwAdresse	DINT	45	Hardware address when the last reading error occurred.
RdErrDatablockNo	UDINT	46	Block number when the last reading error occurred.
RdErrMarkerNo	UDINT	47	Marker number when the last reading error occurred.
RdErrSize	UDINT	48	Block size when the last reading error occurred.
DrvError	USINT	25	Error message as number
DrvErrorMsg	STRING	30	Error message as text
ErrorFile	STRING	15	Name of error log file

# 7. Driver-specific functions

The driver supports the following functions:

- Reading of the Counter Type
   command_code: VI()
- Reading of the DateTime
   command_code: T()
- Reading of Receiver Account command_code: K()
- Reading of ProgrammingInfo command_code: LW()

Protocol procedure (establishment of a connection):



Driver sends: /Attt.nnnnnn[CR][LF] Meter responds: /gttt.nnnnnn[CR][LF] Driver sends: /?![CR][LF] Meter responds: /POZBname-ttt.nnnnnnn-VPvv.vv*[CR][LF] Driver sends: [ACK]0B1[CR][LF] Meter responds: [SOH]P0[STX](0000)[ETX][BCC] Driver sends: [SOH]P1[STX]()[ETX][BCC] Meter responds: [ACK]

Protocol procedure (reading variables): Driver sends: [SOH]R1[STX]command_code[ETX] Meter responds: [STX]data [ETX][BCC] Protocol procedure (disconnection of a connection): Driver sends: [SOH]B0[ETX][BCC] Meter responds: [ACK]

# 8. Driver command function

The zenon **Driver commands** function is to influence drivers using zenon. You can do the following with a driver command:

- ► Start
- ► Stop
- ► Shift a certain driver mode
- ▶ Instigate certain actions

Attention: The zenon Driver commands function is not identical to driver commands that can be executed in Runtime with Energy drivers!



## Information

This chapter describes standard functions that are valid for most zenon drivers. However, not all functions described here are available for every driver. For example, a driver that does not, according to the data sheet, support a modem connection also does not have any modem functions.

### **CONFIGURATION OF THE FUNCTION**

Configuration is carried out using the **Driver commands** function. To do this:

- 1. Create a new function in the zenon Editor.
- 2. Navigate to the node Variable.
- 3. Select the Driver commands entry.

The dialog for configuration is opened.

- 4. Select the desired driver and the required command.
- 5. Close the dialog by clicking on **OK** and ensure that the function is executed in Runtime. Heed the notices in the **Driver command function in the network** section.

#### DRIVER COMMAND DIALOG

Drivers		×
Driver commands          Driver commands         Settings         Drivers         InternDriver for internal variables         Qurrent status         Drivers         Driver command <no command=""></no>	OK Cancel Help	×
Show this dialog in the Runtime		



Option	Description
Drivers	Selection of the driver from the drop-down list. It contains all drivers loaded in the project.
Current status	Fixed entry which has no function in the current version.
Driver command	Drop-down list for the selection of the command:
<no command=""></no>	No command is sent. A command that already exists can thus be removed from a configured function.
Start driver (online mode)	Driver is reinitialized and started.
Stop driver (offline mode)	Driver is stopped. No new data is accepted.
	Note: If the driver is in offline mode, all variables that were created for this driver receive the status switched off (OFF; Bit 20).
Driver in simulation mode	Driver is set into simulation mode. The values of all variables of the driver are simulated by the driver. No values from the connected hardware (e.g. PLC, bus system,) are displayed.
Driver in hardware mode	Driver is set into hardware mode. For the variables of the driver the values from the connected hardware (e.g. PLC, bus system,) are displayed.
Driver-specific command	Enter driver-specific commands. Opens input field in order to enter a command.
Activate driver write set value	Write set value to a driver is allowed.
Deactivate driver write set value	Write set value to a driver is prohibited.
Establish connection with modem	Establish connection (for modem drivers) Opens the input fields for the hardware address and for the telephone number.
Disconnect from modem	Terminate connection (for modem drivers)
Driver in counting simulation mode	Driver is set into counting simulation mode. All values are initialized with 0 and incremented in the set update time by 1 each time up to the maximum value and then start at 0 again.
Driver in static simulation mode	Driver is set into counting simulation mode. All values are initialized with 0.
Driver in programmed simulation mode	Driver is set into counting simulation mode. The values are calculated by a freely-programmable simulation project. The simulation project is created with the help of the zenon Logic Workbench and runs in the zenon Logic Runtime.
Show this dialog in the Runtime	The dialog is shown in Runtime so that changes can be made.



### DRIVER COMMAND FUNCTION IN THE NETWORK

If the computer on which the **Driver commands** function is executed is part of the zenon network, further actions are also carried out. A special network command is sent from the computer to the project server, which then executes the desired action on its driver. In addition, the Server s ends the same driver command to the project standby. The standby also carries out the action on its driver.

This makes sure that Server and Standby are synchronized. This only works if the Server and the Standby both have a working and independent connection to the hardware.

# 9. Error analysis

Should there be communication problems, this chapter will assist you in finding out the error.

# 9.1 Analysis tool

All zenon modules such as Editor, Runtime, drivers, etc. write messages to a joint log file. To display them correctly and clearly, use the Diagnosis Viewer (main.chm::/12464.htm) program that was also installed with zenon. You can find it under *Start/All programs/zenon/Tools 8.00 -> Diagviewer*.

zenon driver log all errors in the LOG files.LOG files are text files with a special structure. The default folder for the LOG files is subfolder **LOG** in the folder **ProgramData**. For example:

### %ProgramData%\COPA-DATA\LOG.

Attention: With the default settings, a driver only logs error information. With the Diagnosis Viewer you can enhance the diagnosis level for most of the drivers to "Debug" and "Deep Debug". With this the driver also logs all other important tasks and events.

In the Diagnosis Viewer you can also:

- ▶ Follow newly-created entries in real time
- customize the logging settings
- change the folder in which the LOG files are saved

### Note:

- 1. The Diagnosis Viewer displays all entries in UTC (coordinated world time) and not in local time.
- 2. The Diagnosis Viewer does not display all columns of a LOG file per default. To display more columns activate property **Add all columns with entry** in the context menu of the column header.



- 3. If you only use **Error-Logging**, the problem description is in the column **Error text**. For other diagnosis level the description is in the column **General text**.
- 4. For communication problems many drivers also log error numbers which the PLC assigns to them. They are displayed in **Error text** or **Error code** or **Driver error parameter** (1 and 2). Hints on the meaning of error codes can be found in the driver documentation and the protocol/PLC description.
- 5. At the end of your test set back the diagnosis level from **Debug** or **Deep Debug**. At **Debug** and **Deep Debug** there are a great deal of data for logging which are saved to the hard drive and which can influence your system performance. They are still logged even after you close the Diagnosis Viewer.

### Attention

In Windows CE errors are not logged per default due to performance reasons.

You can find further information on the Diagnosis Viewer in the Diagnose Viewer (main.chm::/12464.htm) manual.

# 9.2 Check list

### **GENERAL TROUBLESHOOTING**

Check the following in the event of errors:

- ► Is the PLC connected to the power supply?
- Analysis with the **Diagnosis Viewer** (on page 46):
  -> Which messages are displayed?
- ► Are the participants available in the **TCP/IP** network?
- ► Can the PLC be reached via the Ping command?

**Ping:** Open command line -> ping < IP address> (e.g. ping 192.168.0.100) -> press Enter.

Do you receive an answer with a time or a timeout?

► Can the PLC be reached at the respective port via TELNET?

**Telnet:** Command line Enter open, telent <IP address port number> (e.g. for Modbus: telnet 192.168.0.100502) -> Press Return key

If the monitor display turns black, a connection could be established.

- ► Are you using the correct cable which is recommended by the manufacturer for the connection between the PLC and the PC?
- Did you select the right COM port?



- ▶ Do the communication parameters match (Baud rate, parity, start/stop bits,...)?
- ▶ Is the COM port blocked by another application?
- ▶ Did you configure the Net address in the address properties of the variable correctly?
  - Does the addressing match with the configuration in the driver dialog?
  - Does the net address match the address of the target station?
- Did you use the right object type for the variable

**Example:** Driver variables are purely statistics variables. They do not communicate with the PLC. (See chapter Driver variable (on page 37).)

Does the offset addressing of the variable match the one in the PLC?

zenon driver log all errors in the LOG files. LOG files are text files with a special structure. The default folder for the LOG files is subfolder **LOG** in the folder **ProgramData**. For example:

### %ProgramData%\COPA-DATA\LOG.

Attention: With the default settings, a driver only logs error information. With the Diagnosis Viewer you can enhance the diagnosis level for most of the drivers to "Debug" and "Deep Debug". With this the driver also logs all other important tasks and events. You can find more information on the Diagnosis Viewer in the Diagnosis Viewer (main.chm::/12464.htm) manual.

The following is required for further analysis of errors:

- ▶ The project backup
- ► LOG files

Send these to your support person after agreement with the customer service department.

#### SOME VARIABLES REPORT INVALID.

- ► INVALID bits always refer to a net address.
- At least one variable of the net address is faulty.

### VALUES ARE NOT DISPLAYED, NUMERIC VALUES REMAIN EMPTY

Driver is not working. Check the:

- ► Installation of zenon
- ► the driver installation
- The installation of all components
   -> Pay attention to error messages during the start of the Runtime.



### VARIABLES ARE DISPLAYED WITH A BLUE DOT

The communication in the network is faulty:

- With a network project: Is the network project also running on the server?
- ► With a stand-alone project or a network project which is also running on the server: Deactivate the property Read from Standby Server only in node Driver connection/Addressing.

### VALUES ARE DISPLAYED INCORRECTLY

Check the information for the calculation in node Value calculation of the variable properties.

### DRIVER FAILS OCCASIONALLY

Analysis with the **Diagnosis Viewer** (on page 46): -> Which messages are displayed?