

zenon driver manual Prismic

v.8.00



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1. Welcome to COPA-DATA help

ZENON VIDEO-TUTORIALS

You can find practical examples for project configuration with zenon in our YouTube channel (https://www.copadata.com/tutorial_menu). The tutorials are grouped according to topics and give an initial insight into working with different zenon modules. All tutorials are available in English.

GENERAL HELP

If you cannot find any information you require in this help chapter or can think of anything that you would like added, please send an email to documentation@copadata.com.

PROJECT SUPPORT

You can receive support for any real project you may have from our Support Team, who you can contact via email at support@copadata.com.

LICENSES AND MODULES

If you find that you need other modules or licenses, our staff will be happy to help you. Email sales@copadata.com.

2. Prismic

The **PRISMIC** driver receives Event Records from the Prismic PMS by means of Ethernet.

- These event records are decoded by the driver, formatted and forwarded to zenon.
- Nine event types are represented for zenon with their own driver object type. Variables from the respective driver object type can be linked to a reaction matrix. As a result, the events can be written to the chronological event list or the alarm message list and evaluated.



Note: You can read further information about this in the driver objects (on page 25) chapter, in the **Evaluate events** section.

► For decoding, the driver uses .CSV files for certain event types. As a result, content such as register number or status information can be converted to readable texts. This content can be configured accordingly.

Note: You can find further information about this in the driver-specific functions (on page 43) chapter, in the **Controller information from CSV files** chapter.

Information

The driver takes the following standard into account:

PRISMIC POWER MANAGEMENT SYSTEM EVENT, LOGGER MESSAGE SPECIFICATION (EE0000381)

Project No. 925131, Issue: A Date: 03/12/2014

3. PRISMIC - Data sheet

General:	
Driver file name	PRISMIC.exe
Driver name	Prismic Event Logger driver
PLC types	All Brush - Prismic Power Management Systems controller, which have the Prsimic Event Logger/Recorder integrated.
PLC manufacturer	Brush;

Driver supports:	
Protocol	Prismic Event Logger;
Addressing: Address-based	
Addressing: Name-based	
Spontaneous communication	
Polling communication	X



	1
Online browsing	
Offline browsing	
Real-time capable	
Blockwrite	
Modem capable	
Serial logging	
RDA numerical	
RDA String	
Hysteresis	
extended API	
Supports status bit WR-SUC	
alternative IP address	

Requirements:	
Hardware PC	-
Software PC	-
Hardware PLC	-
Software PLC	-
Requires v-dll	

Platforms:	
Operating systems	Windows 7, 8, 8.1, 10, Server 2008R2, Server 2012, Server 2012R2, Server 2016;
CE platforms	-;



4. Driver history

Date	Build number	Change
6/15/201 6	100	Created driver documentation

5. Requirements

This chapter contains information on the requirements that are necessary for use of this driver.

5.1 PC

Q

The computer must communicate with a network via Ethernet.

6. Configuration

In this chapter you will learn how to use the driver in a project and which settings you can change.

Information

Find out more about further settings for zenon variables in the chapter Variables (main.chm::/15247.htm) of the online manual.



6.1 Creating a driver

In the **Create driver** dialog, you create a list of the new drivers that you want to create.

Create driver			
Available drivers	Create driver Create driver Create driver Create		
→ Archive driver (RAW format) → Die Clent driver → Die Cleint → Die Cleint driver → Die Cleint driver	Necessary additional hardware on the PLC: 		
Driver name File driver			
	OK Cancel Hep		



Parameter	Description
Available drivers	List of all available drivers.
	The display is in a tree structure: [+] expands the folder structure and shows the drivers contained therein. [-] reduces the folder structure
	Default: no selection
Driver name	Unique Identification of the driver.
	Default: Empty The input field is pre-filled with the pre-defined Identification after selecting a driver from the list of available drivers.
Driver information	Further information on the selected driver. Default: Empty The information on the selected driver is shown in this area after selecting a driver.

CLOSE DIALOG

Q

Option	Description
ок	Accepts all settings and opens the driver configuration dialog of the selected driver.
Cancel	Discards all changes and closes the dialog.
Help	Opens online help.

Information

The content of this dialog is saved in the file called Treiber_[Language].xml. You can find this file in the following folder: C: \ProgramData\COPA-DATA\zenon[version number].

CREATE NEW DRIVER

In order to create a new driver:

 Right-click on Driver in the Project Manager and select New driver in the context menu. Optional: Select the New driver button from the toolbar of the detail view of the Variables. The Create driver dialog is opened.



2. The dialog offers a list of all available drivers.

Available drivers Image: Specifier Automation Image: Automatio		Create driver
<pre>s s s s s s s s s s s s s s s s s s s s</pre>	Available drivers	Driver information
<pre>s s s s s s s s s s s s s s s s s s s s</pre>	ISprecher Automation	
Ads Ads Ads Ads-badey Ads-badey Ads-badey Ads-badey Ads-badey Ads-badey Ads-badey Ads-badey Adson Adson </th <th></th> <th></th>		
Ackered Backred		
Wen-Badky		
Arken B- Arina B- Bahmann B- Bahnann B- Dababase B- Dababase B- Dababase B- Dababase B- Dababase B- Dababase B- Bahnann		
Arkens Bachman Bachman <		
Both Ashnag Both Ramon Both Ramon Both Ramon Both Reards		
Boddmann Boddm		
BACnet Bebarber Bernekor + Rainer Ber		
Beckhoff Beckho		
Bernecker + Rainer Bernecker + Rainer Bernec		
Pi-Bit-Tyto Flow Control Pi-Database Pi-Database <		
Bodh Revolt Bodh		
Budersen Budersen CAN CAN Convoit <		
Buderus Concolo Concolo Contronic C		
CAN CAN COPADATA COP		
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Image: Series of the series of th		
BB BB Bau SA SA Bahrer Barrer Barrer CAtomatonSControls C		
Bolu Stand Stand <tr< td=""><td></td><td></td></tr<>		
Staf Staf <td></td> <td></td>		
Seer Image: Seer		
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Image: Sector		
Image: Beas Image: Get Automation&Controls Image: Get Automation&Controls <td></td> <td></td>		
Image: Source of Multin Source of Sourc		
Image: Automaton&Controls Image: Childin <		
Image: Set Multin Image		
Image: Source Metrawatt Image: Historic <		
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the frame ✓		
IBH v kiver name v		
Xiver name		
	BH v	
	Driver name	
OK Cancel Help		· · · · · · · · · · · · · · · · · · ·
OK Cancel Help		
		OK Cancel Help

- Select the desired driver and name it in the Driver name input field. This input field corresponds to the Identification property. The name of the selected driver is automatically inserted into this input field by default. The following is applicable for the Driver name:
 - The Driver name must be unique.
 If a driver is used more than once in a project, a new name has to be given each time.
 This is evaluated by clicking on the OK button. If the driver is already present in the project, this is shown with a warning dialog.
 - The **Driver name** is part of the file name. Therefore it may only contain characters which are supported by the operating system. Invalid characters are replaced by an underscore (_).
 - Attention: This name cannot be changed later on.
- Confirm the dialog by clicking on the **OK** button. The configuration dialog for the selected driver is opened.

Note: The language of driver names cannot be switched. They are always shown in the language in which they have been created, regardless of the language of the Editor. This also applies to driver object types.



DRIVER NAME DIALOG ALREADY EXISTS

If there is already a driver in the project, this is shown in a dialog. The warning dialog is closed by clicking on the **OK** button. The driver can be named correctly.

zenon Energy Edition	×
This driver name already exists! Please enter an unique driver nam	ie!
0	<

ZENON PROJECT

The following drivers are created automatically for newly-created projects:

- Intern
- MathDr32
- SysDrv



Only the required drivers need to be present in a zenon project. Drivers can be added at a later time if required.

6.2 Settings in the driver dialog

You can change the following settings of the driver:



6.2.1 General

The configuration dialog is opened when a driver is created. In order to be able to open the dialog later for editing, double click on the driver in the list or click on the **Configuration** property.

Configuration	X
General	
	ОК
	Cancel
Mode: Hardware	Help
	Help
Keep update list in memory	
Outputs writeable	
Variable image remanent	
Stopped on Standby-Server	
☑ Update time global	
Global updatetime in ms:	
1000	
Priority normal: 1000 ms	
high: 500 ms	
higher: 300 ms	
highest: 100 ms	



Option	Description				
Mode	Allows to switch between hardware mode and simulation mode				
	 Hardware: A connection to the control is established. 				
	Simulation - static: No communication between to the control is established, the values are simulated by the driver. In this modus the values remain constant or the variables keep the values which were set by zenon Logic. Each variable has its own memory area. E.g. two variables of the type marker with offset 79 can have different values in the Runtime and do not influence each other. Exception: The simulator driver.				
	Simulation – counting: No communication between to the control is established, the values are simulated by the driver. In this modus the driver increments the values within a value range automatically.				
	 Simulation - programmed: No communication is established to the PLC. The values are calculated by a freely programmable simulation project. The simulation project is created with the help of the zenon Logic Workbench and runs in a zenon Logic Runtime which is integrated in the driver. For details see chapter Driver simulation (main.chm::/25206.htm). 				
Keep update list in the memory	Variables which were requested once are still requested from the control even if they are currently not needed. This has the advantage that e.g. multiple screen switches after the screen was opened for the first time are executed faster because the variables need not be requested again. The disadvantage is a higher load for the communication to the control.				
Output can be written	 Active: Outputs can be written. Inactive: Writing of outputs is prevented. 				
	Note: Not available for every driver.				
Variable image remanent	This option saves and restores the current value, time stamp and the states of a data point.				
	Fundamental requirement: The variable must have a valid value and time stamp.				
	The variable image is saved in mode hardware if:				



 one of the states S_MERKER_1(0) up to S_MERKER8(7), REVISION(9), AUS(20) or ERSATZWERT(27) is active
The variable image is always saved if:
the variable is of the object type Driver variable
 the driver runs in simulation mode. (not programmed simulation)
The following states are not restored at the start of the Runtime:
SELECT(8)
▶ WR-ACK(40)
WR-SUC(41)
The mode Simulation - programmed at the driver start is not a criterion in order to restore the remanent variable image.



Stop on Standby Server	Setting for redundancy at drivers which allow only one communication connection. For this the driver is stopped at the Standby Server and only started at the upgrade.
	Attention: If this option is active, the gapless archiving is no longer guaranteed.
	Active: Sets the driver at the not-process-leading Server automatically in a stop-like state. In contrast to stopping via driver command, the variable does not receive status switched off (statusverarbeitung.chm::/24150.htm) but an empty value. This prevents that at the upgrade to the Server irrelevant values are created in the AML, CEL and Historian.
	Default: Inactive
	Note: Not available if the CE terminal serves as a data server. You can find further information in the zenon Operator manual in the CE terminal as a data server chapter.
Global Update time	Setting for the global update times in milliseconds:
	 Active: The set Global update time is used for all variables in the project. The priority set at the variables is not used.
	 Inactive: The set priorities are used for the individual variables.
	Exceptions: Spontaneous drivers ignore this option. They generally use the shortest possible update time. For details, see the Spontaneous driver update time section.
Priority	The polling times for the individual priority classes are set here. All variables with the according priority are polled in the set time.
	The variables are allocated separately in the settings of the variable properties. The communication of the individual variables can be graded according to importance or required topicality using the priority classes. Thus the communication load is distributed better.
	Attention: Priority classes are not supported by each driver, e.g. spontaneously communicating zenon drivers.

CLOSE DIALOG

Option	Description				
ок	Applies all changes in all tabs and closes the dialog.				



Cancel	Discards all changes in all tabs and closes the dialog.				
Help	Opens online help.				

UPDATE TIME FOR SPONTANEOUS DRIVERS

With spontaneous drivers, for **Set value**, **advising** of variables and **Requests**, a read cycle is triggered immediately - regardless of the set update time. This ensures that the value is immediately available for visualization after writing. The update time is generally 100 ms.

Spontaneous drivers are ArchDrv, BiffiDCM, BrTcp32, DNP3, Esser32, FipDrv32, FpcDrv32, IEC850, IEC870, IEC870_103, Otis, RTK9000, S7DCOS, SAIA_Slave, STRATON32 and Trend32.

6.2.2 Connections

In this tab, you configure the connection parameters for the communication to the PLC via a TCP/IP connection.

	C	Configuration		×
General Connections		Edit connection		ОК
Connection name	Net address	Connection name	Net address	Cancel
		IP-Address/Hostname	0 Port	Help
		Connection timeout	S	
			Ping	
New Edit	Delete	Save Canc	el	

Note: This dialog is only available in English.

The buttons are displayed in the system language of the computer.



CONNECTIONS

List of connections.

Parameter	Description				
Connection list	List of defined connections to PLCs.				
	 Connection name Identification of a connection. Note: as configured in the Connection name input field in the Edit connection area. 				
	 Net address: Unique address of a connection. Note: as configured in the Net address property in the Edit connection area. 				
New	Creates a new connection and unlocks the input fields in the Edit connection area.				
Edit	Unlocks the input fields in the Edit connection area for a selected connection. Not active if no connection is selected in the connection list.				
Delete	Deletes a selected connection from the connection list. Attention: The connection is deleted without requesting confirmation.				
	Not active if no connection is selected in the connection list.				

EDIT CONNECTION

You configure the settings of a connection in this area. The entry is validated. A corresponding warning dialog is shown in the event of an error.



Parameter	Description
Connection name	Name of the connection as it is displayed in the connection list.
	Default: Default name
Net address	Unique address of the connection. Each connection is assigned a net address. This must correspond to the settings in the Net address property of the variable definition. Default: 0 Input range: 0 – 255
IP-Address/Hostname	Addressing of the primary connection to the PLC via IP address or host name.
	Default: 192.168.0.1
Port	Input of the port address for communication with the controller. You can find details in the manual of your PLC.
	Standard port: 45030
	Input range: 0 – 65535
Connection timeout	Waiting time before establishing a connection in seconds. If no event is contained within this time period, the connection is closed.
	Default: 30
	Input range: 0 – 65535
Ping	Sends a ping to the IP address that is configured for this connection. Allows the connection to the device to b tested. If the ping is concluded negatively, check the IP address and check to see if the device is online.
	The result is displayed in a dialog.
Save	Accepts all changes for edited connection and closes editing option.
	Inactive if no connection is being edited.
Cancel	Discards all changes of the selected connection. No changes are saved. The Edit connection area is deactivated.
	Inactive if no connection is being edited.
	1



CLOSE DIALOG

ок	Applies all changes in all tabs and closes the dialog. Only available if no connection is in the edit state.
Cancel	Discards all changes in all tabs and closes the dialog.
Help	Opens online help.

CONFIGURATION

CREATE NEW CONNECTION

- Click on the **New** button. The input fields of the input area can be configured.
- 2. Enter the connection details.
- Click on Save.
 The connection is shown in the list of configured connections.

EDIT CONNECTION

- 1. Select the connection in the connection list.
- Click on the Edit button.
 The input fields of the input area can be configured.
- 3. Change the connection parameters.
- 4. Click on Save.

DELETE CONNECTION

- 1. Select the connection in the connection list.
- 2. Click on the **Delete** button.
- The connection will be removed from the list.
 Attention: The connection is deleted without an additional request for confirmation.

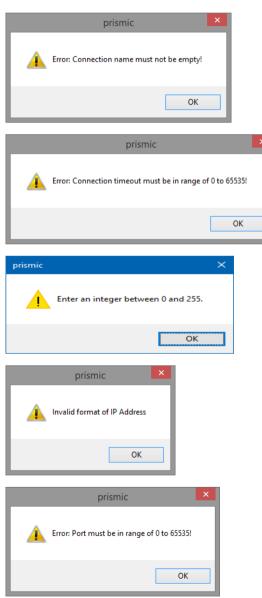
WARNING DIALOG

An incorrect entry is visualized with a warning dialog. The error can be corrected in the driver dialog by clicking on the **OK** button.



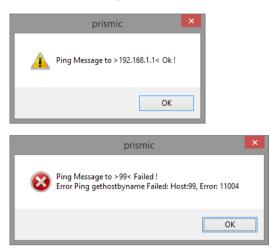
► Net address already issued:







► Result **Ping**:



7. Creating variables

This is how you can create variables in the zenon Editor:

7.1 Creating variables in the Editor

Variables can be created:

- as simple variables
- ▶ in arrays (main.chm::/15262.htm)
- as structure variables (main.chm::/15278.htm)

VARIABLE DIALOG

To create a new variable, regardless of which type:



1	🌢 🖻	🖻 🖷 🗙 🕮 🗸	•	xmi va va	V • T©	- × •	ず 🥑	
Status	Name \triangle		nnit Unit	Net address	Data block	Offset	Bit num	Alignm
- T		Filter text	Filter	Filter text 🗹 Fi	ilter text 🛛 🗐	Filter text 📝	Filter	Filter 🔽
	drv_a ^{rith}			0	0	0	0	0
	drv_C	Variable new		Ins	0	0	0	0
	drv_C	Create standard fi	unction		0	0	0	0
	drv_N	the tradiction of the			0	0	0	0
	drv_N	Linked elements		•	0	0	0	0
	drv_N	Copy		Ctrl+C	0	0	0	0
	drv_N			ChilaN	0	0	0	0
	drv_N				0	0	0	0
	drv_S	Delete		Del	0	0	0	0
+-	Interr	Expand/collance r	ahod		0	0	0	0
+-	Interr		1008	,	0	0	0	0
•-	Interr	Activate all			0	0	0	0
		Activate						
		Deactivate						
		E-mark)041 and art	1					
			ea					
		Import XML						
		Extended import/e	xport	+				
		Extended filter		•				
		Remove all filter						
		Edit selected cell		F2				•
	• · ·	drv_ares drv_C drv_C drv_N drv_N drv_N drv_N drv_N drv_S + Interr + Interr	Filter text drv_artitementic drv_C Variable new drv_L Create standard fit drv_N Linked elements drv_N drv_N drv_N drv_N drv_N drv_N Delete Interr Interr Interr Interr Expand/collapse r Activate all Activate Deactivate Export XML select Import XML Extended filter Remove all filter	Filter text Filter. drv_attorements drv_N drv_N Linked elements drv_N Copy drv_N Copy drv_N Copy drv_N Copy drv_N Delete Interr Interr Interr Interr Interr Linked all Activate all Activate Deactivate Expont XML selected Import XML Extended filter Remove all filter	Image: Second	Image: Second	Filter text Filter. Filter text O <td>Filter text Filter. Filter text <</td>	Filter text Filter. Filter text <

1. Select the **New variable** command in the **Variables** node in the context menu

The dialog for configuring variables is opened

2. Configure the variable



Create variable			×
Settings Name: S Variable			
S_Variable			
Driver			
SIMUL32 - SIMUL_WIZ		•	
Driver object type			
PLC marker		•	
Datatype			
REAL			
Array settings			
Start index is 0			
Start index is 1			
Dim 1	Dim 2	Dim 3	
0	0	0	
Addressing options			
Automatic addressing Automatic add			
Addressing according to	o data type offset and	l start offset	
Manual addressing			
Each datatype starts w	ith new offset		
Automatic addressing			
Activate all elements			
Activate element manu	ally		
Back	Finish	Cancel He	lp

3. The settings that are possible depends on the type of variables

Property	Description
Name	Distinct name of the variable. If a variable with the same name already exists in the project, no additional variable can be created with this name.
	Maximum length: 128 characters
	Attention: The characters # and @ are not permitted in variable names. If non-permitted characters are used, creation of variables cannot be completed and the Finish button remains inactive. Note: For some drivers, the addressing is possible over the property Symbolic address, as well.
Drivers	Select the desired driver from the drop-down list.
	Note: If no driver has been opened in the project, the driver for internal variables (Intern.exe (Main.chm::/Intern.chm::/Intern.htm)) is automatically loaded.
Driver Object Type (cti.chm::/28685.htm)	Select the appropriate driver object type from the drop-down list.



Data Type	Select the desired data type. Click on the button to open the selection dialog.
Array settings	Expanded settings for array variables. You can find details in the Arrays chapter.
Addressing options	Expanded settings for arrays and structure variables. You can find details in the respective section.
Automatic element activation	Expanded settings for arrays and structure variables. You can find details in the respective section.

SYMBOLIC ADDRESS

The **Symbolic address** property can be used for addressing as an alternative to the **Name** or **Identification** of the variables. Selection is made in the driver dialog; configuration is carried out in the variable property. When importing variables of supported drivers, the property is entered automatically.

Maximum length: 1024 characters.

INHERITANCE FROM DATA TYPE

Measuring range, Signal range and Set value are always:

- derived from the datatype
- Automatically adapted if the data type is changed

Note for signal range: If a change is made to a data type that does not support the set **signal range**, the **signal range** is amended automatically. For example, for a change from **INT** to **SINT**, the **signal range** is changed to 127. The amendment is also carried out if the **signal range** was not inherited from the data type. In this case, the **measuring range** must be adapted manually.



7.2 Addressing

Group/Property	Description					
General	Property group for general settings.					
Name	Freely definable name.					
	Attention: For every zenon project the name must be unambiguous.					
Identification	Freely definable identification. E.g. for Resources label, comments,					
Addressing						
Net address						
Data block	not used for this driver					
Offset	not used for this driver					
Alignment	not used for this driver					
Bit number	not used for this driver					
String length	not used for this driver					
Driver connection/Driver Object Type	Object type of the variables. Depending on the driver used, is selected when the variable is created and can be changed here.					
Driver connection/Data	Each driver object type has precisely one data type:					
Туре	► Connection state: BOOL					
	► All events: WSTRING					

7.3 Driver objects and datatypes

Driver objects are areas available in the PLC, such as markers, data blocks etc. Here you can find out which driver objects are provided by the driver and which IEC data types can be assigned to the respective driver objects.

7.3.1 Driver objects

The following object types are available in this driver:



Driver Object Type	Channel type	Read	Write	Supported data types	Description
Connection state	49	x		BOOL	A BOOL variable for each connection. Addressing via network address.
					 0: No connection
					 1: connection results in
Event C - MMS Message OUT	48	x		WSTRING	LOG Message Type C MMS Message Out (IEC 61850)
Event G - GOOSE Message IN	45	x		WSTRING	LOG Message Type G GOOSE Message In (IEC 61850)
Event H - Identified HR Change	44	x		WSTRING	LOG Message Type H Identified HR (Holding Register) Change
Event I - DI Register Change	40	x		WSTRING	LOG Message Type I DI (Digital Input) Register Change
Event J - GOOSE Message OUT	46	x		WSTRING	LOG Message Type J Goose Message Out (IEC 61850)
Event M - MMS Message IN	47	x		WSTRING	LOG Message Type M MMS Message In (IEC 61850)
Event O - DO Register Change	41	x		WSTRING	LOG Message Type O DO (Digital Output) Register Change
Event T - Text	42	x		WSTRING	LOG Message Type T Text
Event X - Identified Text	43	×		WSTRING	LOG Message Type X Identified Text
Communication details	35	x	X	BOOL, SINT, USINT, INT, UINT, DINT, UDINT, REAL,	Variables for the static analysis of the communication; is transferred between driver and Runtime (not to the PLC).
				STRING	Note : The addressing and the behavior is the same for most zenon drivers.
					You can find detailed



n the
ails (Driver
8)

Key:

- **X**: supported
- --: not supported

Attention

All variables with a PRISMIC driver object type cannot be written to. The **Write set value** variable property is always deactivated for these variables in the zenon Editor and is grayed out.

EVALUATING EVENTS

In order to be able to use events of a connection in zenon, a variable with the corresponding driver object type must be created in the zenon Editor for each event type. The connection state driver object type is used to query the **Connection state**. You configure the assignment of the variable to a connection in the **Net address** property. You can find this property in the **Addressing** variable property group.

However, if this variable is linked to a reaction matrix, the events can be written to the CEL or AML. It is recommended that this variable is not used in a zenon project directly.

To this end, configure a separate String reaction matrix for each variable in order to react to changes.

ENGINEERING IN THE EDITOR

Carry out the following project configuration steps:

- 1. Create a new variable.
 - a) In the toolbar or in the context menu of the **Variable** node, select the **New variable...** command.
 - The dialog to create a variable is opened.
- 2. Configure the variable:
 - a) Ensure that, in the Driver option, the PRISMIC [driver name] is selected.
 - b) Select the desired event type in the drop-down list of the driver object type.
 - c) Confirm your project configuration by clicking on the **OK** button
- 3. Assign the variable a connection with the Net address property.
- 4. Configure a reaction matrix:



- a) in the context menu of the Variable node, select the React matrix subnode.
- b) In the toolbar or in the context menu of the Functions node, select the **New reaction matrix** command.

The dialog to create a reaction matrix is opened.

- c) Select String as the type of reaction matrix and name the reaction matrix.
- d) Confirm your input by clicking on the OK button. The dialog to configure the reaction matrix is opened.
- 5. Create a new status for the reaction by clicking on the New status button.
 - a) Select, in the drop-down list of the Value area, the equal entry.
- 6. Create a further status for the reaction by clicking on the New status button.
 - a) Select, in the drop-down list of the Value area, the As desired entry.
 - b) Add \$%[Variablenname] to the limit value text input field in order to show contents of the variable in the CEL.
 The [Variablenname] must match the name of the configured variable for the driver object type.
 - c) Activate the Treat each value change as a new breach option.
 - d) Activate the In chronological event list option.
 - e) Optional: Activate In alarm message list to also incorporate content into the AML.
- 7. Confirm your project configuration by clicking on the **OK** button
- 8. Link the reaction matrix to a variable.
 - a) To do this, select the corresponding variable in the list of variables.
 - b) Click, in the Reaction matrix variable property, on the ... button: The dialog to select a reaction matrix is opened.



Attention

In order to display the content of the string variable in the CEL, it must be added to the reaction matrix with \$%[variable name] in the limit value text.

Example configuration - Status 1

tes and reactions								
States					Function			OK
Value	Status				<no functio<="" th=""><th>n linked></th><th></th><th>Cano</th></no>	n linked>		Cano
Default value								
=		••••			Call via bu	utton in screen Alarm Me	ssage List	Help
*					Additional att	ributos		
					Limit value co			
					Linic value co			
						Invisible		
					Help file			
					Help chapter			
					Additional infe	ormation 1		
								~
					Additional infe	ormation 2		
New status	Delete	Up		Down				¥
Status								
Гмі Гм	2 Г мз	<u>Г</u> м4		М5	Г м6	<u>м</u> 7	<u>Г ма</u>	
		RESS TIM	FOUT	INVALID		FM TR	RM TR	
	,						,	
Value					A.M	/CEL		
						n Alarm Message List		
Equal 🗸						To acknowledge		
Case sensitive						Two-stage acknowl	Send acknowledgeme	nt
Regard wildcards						Print	to CEL	
Limit value text						in Chronological Event Li	st	
Limit value text								
					Alar	m/Event Group		
Treat each change of v	alue as new limit violatio	n			0 -	<not used=""></not>		~
Delay time [s]	State num	per for counter in t	the mathe	matics driver	Alar	m/Event Class		
						<not used=""></not>		V



			PRISMIC_str				
es and reactions				Function			OK
	0.1						
Value	Status			<no function="" l<="" td=""><td>inked></td><td></td><td>Cano</td></no>	inked>		Cano
Default value							Held
\$				Call via butto	on in screen Alarm Me	essage List	They.
ŧ				Additional attrib	utes		
				Limit value color	Flashing		
					Invisible		
				Help file			
				Help chapter			
				Additional inform	nation 1		
						~	
				Additional inform	nation 2		
New status D	elete	Up	Down	Additional inform		~	
	ele te	ορ	Down			•	
Status	Г мз	⊡ M4	⊡ M5	E lac	• M7	⊡ м8	
ALT_VAL	ISION PROGRESS	I. IIMEOUT	INVALID	10 OFF	I. HM_IK	I. KWTK	
_					-		
Value				AML/C	EL Alarm Message List		
Any 🗸						Comment required	
Case sensitive					wo-stage acknowl	Send acknowledgement	
Regard wildcards				P	rint	to CEL	
				✓ In (Chronological Event L	ist	
Limit value text							
<pre>\$text;%stringtest;</pre>				Alarm/	Event Group		
 Treat each change of val 	ue as new limit violation			0 - <	Not used>	~	
	State number for	Alarm/	Event Class				
Delay time [s]	State number for						

Example configuration - Status 2

FILTER DUPLICATES

Q

Different **Prismic PMS** event loggers can register the same event and report to the driver. The driver detects this double information and only forwards this event to zenon once. If a new event is received, the driver checks whether an event with the same content and a time stamp that is different by a maximum of 50 milliseconds has already been reported in the last five seconds. If this is the case, the event is classified as a duplicate and discarded.

Information

These discarded events are also used for further checking. If cyclical events with the same content are sent with a time interval of less than 50 milliseconds, only the first event is forwarded and all others are discarded.



7.4 Creating variables by importing

Variables can also be imported by importing them. The XML and DBF import is available for every driver.

Information

You can find details on the import and export of variables in the Import-Export (main.chm::/13028.htm) manual in the Variables (main.chm::/13045.htm) section.

7.4.1 XML import

During XML import of variables or data types, these are first assigned to a driver and then analyzed. Before import, the user decides whether and how the respective element (variable or data type) is to be imported:

- Import:
 The element is imported as a new element.
- Overwrite:
 The element is imported and overwrites a pre-existing element.
- Do not import:
 The element is not imported.

Note: The actions and their durations are shown in a progress bar during import.

REQUIREMENTS

The following conditions are applicable during import:

Backward compatibility

At the XML import/export there is no backward compatibility. Data from older zenon versions cannot be taken over. The handover of data from newer to older versions is not supported.

Consistency

The XML file to be imported has to be consistent. There is no plausibility check on importing the file. If there are errors in the import file, this can lead to undesirable effects in the project.

Particular attention must be paid to this, primarily if not all properties exist in the XML file and these are then filled with default values. E.g.: A binary variable has a limit value of 300.

Structure data types

Structure data types must have the same number of structure elements. Example: A structure data type in the project has 3 structure elements. A data type with the



same name in the XML file has 4 structure elements. Then none of the variables based on this data type in the file are imported into the project.



You can find further information on XML import in the **Import - Export** manual, in the **XML import (main.chm::/13046.htm**) chapter.

7.4.2 DBF Import/Export

Data can be exported to and imported from dBase.

Information

Import and Export via CSV or dBase supported; no driver specific variable settings, such as formulas. Use export/import via XML for this.

IMPORT DBF FILE

To start the import:

- 1. right-click on the variable list
- 2. in the drop-down list of Extended export/import... select the Import dBase command
- 3. follow the import assistant

The format of the file is described in the chapter File structure.

Information

Note:

- Driver object type and data type must be amended to the target driver in the DBF file in order for variables to be imported.
- dBase does not support structures or arrays (complex variables) at import.

EXPORT DBF FILE

To start the export:

- 1. right-click on the variable list
- 2. in the drop-down list of Extended export/import... select the Export dBase... command



3. follow the export assistant



DBF files:

- must correspond to the 8.3 DOS format for filenames (8 alphanumeric characters for name, 3 character suffix, no spaces)
- must not have dots (.) in the path name. e.g. the path C:\users\John.Smith\test.dbf is invalid. Valid: C:\users\JohnSmith\test.dbf
- must be stored close to the root directory in order to fulfill the limit for file name length including path: maximum 255 characters

The format of the file is described in the chapter File structure.

Information

dBase does not support structures or arrays (complex variables) at export.

FILE STRUCTURE OF THE DBASE EXPORT FILE

The dBaseIV file must have the following structure and contents for variable import and export:



Attention

dBase does not support structures or arrays (complex variables) at export.

DBF files must:

- conform with their name to the 8.3 DOS format (8 alphanumeric characters for name, 3 characters for extension, no space)
- Be stored close to the root directory (Root)

STRUCTURE

Identification	Typ e	Field size	Comment
KANALNAME	Char	128	Variable name.
			The length can be limited using the MAX_LAENGE entry in the project.ini file.
KANAL_R	С	128	The original name of a variable that is to be replaced by the new name entered under "VARIABLENNAME" (variable name) (field/column must be entered manually).
			The length can be limited using the MAX_LAENGE entry in the project.ini file.
KANAL_D	Log	1	The variable is deleted with the 1 entry (field/column has to be created by hand).
TAGNR	С	128	Identification.
			The length can be limited using the MAX_LAENGE entry in the project.ini file.
EINHEIT	С	11	Technical unit
DATENART	С	3	Data type (e.g. bit, byte, word,) corresponds to the data type.
KANALTYP	С	3	Memory area in the PLC (e.g. marker area, data area,) corresponds to the driver object type.
HWKANAL	Num	3	Net address
BAUSTEIN	N	3	Datablock address (only for variables from the data area of the PLC)
ADRESSE	N	5	Offset
BITADR	N	2	For bit variables: bit address For byte variables: 0=lower, 8=higher byte For string variables: Length of string (max. 63 characters)
ARRAYSIZE	N	16	Number of variables in the array for index variables ATTENTION: Only the first variable is fully available. All others are only available for VBA or the Recipegroup Manager



LES_SCHR	L	1	Write-Read-Authorization 0: Not allowed to set value. 1: Allowed to set value.	
MIT_ZEIT	R	1	time stamp in zenon (only if supported by the driver)	
OBJEKT	N	2	Driver-specific ID number of the primitive object comprises TREIBER-OBJEKTTYP and DATENTYP	
SIGMIN	Float	16	Non-linearized signal - minimum (signal resolution)	
SIGMAX	F	16	Non-linearized signal - maximum (signal resolution)	
ANZMIN	F	16	Technical value - minimum (measuring range)	
ANZMAX	F	16	Technical value - maximum (measuring range)	
ANZKOMMA	N	1	Number of decimal places for the display of the values (measuring range)	
UPDATERATE	F	19	Update rate for mathematics variables (in sec, one decimal possible) not used for all other variables	
MEMTIEFE	N	7	Only for compatibility reasons	
HDRATE	F	19	HD update rate for historical values (in sec, one decimal possible)	
HDTIEFE	N	7	HD entry depth for historical values (number)	
NACHSORT	R	1	HD data as postsorted values	
DRRATE	F	19	Updating to the output (for zenon DDE server, in [s], one decimal possible)	
HYST_PLUS	F	16	Positive hysteresis, from measuring range	
HYST_MINUS	F	16	Negative hysteresis, from measuring range	
PRIOR	N	16	Priority of the variable	
REAMATRIZE	С	32	Allocated reaction matrix	
ERSATZWERT	F	16	Substitute value, from measuring range	
SOLLMIN	F	16	Minimum for set value actions, from measuring range	
SOLLMAX	F	16	Maximum for set value actions, from measuring range	
VOMSTANDBY	R	1	Get value from standby server; the value of the variable is no requested from the server but from the Standby Server in redundant networks	
RESOURCE	С	128	Resources label. Free string for export and display in lists.	
			The length can be limited using the MAX_LAENGE entry in project.ini .	
ADJWVBA	R	1	Non-linear value adaption: 0: Non-linear value adaption is used	



			1: Non-linear value adaption is not used
ADJZENON	С	128	Linked VBA macro for reading the variable value for non-linear value adjustment.
ADJWVBA	С	128	ed VBA macro for writing the variable value for non-linear value adjustment.
ZWREMA	N	16	Linked counter REMA.
MAXGRAD	N	16	Gradient overflow for counter REMA.

▲ Attention

When importing, the driver object type and data type must be amended to the target driver in the DBF file in order for variables to be imported.

LIMIT VALUE DEFINITION

Limit definition for limit values 1 to 4, or status 1 to 4:



Identification	Туре	Field size	Comment
AKTIV1	R	1	Limit value active (per limit value available)
GRENZWERT1	F	20	technical value or ID number of a linked variable for a dynamic limit value (see VARIABLEx) (if VARIABLEx is 1 and here it is −1, the existing variable linkage is not overwritten)
SCHWWERT1	F	16	Threshold value for limit value
HYSTERESE1	F	14	Is not used
BLINKEN1	R	1	Set blink attribute
BTB1	R	1	Logging in CEL
ALARM1	R	1	Alarm
DRUCKEN1	R	1	Printer output (for CEL or Alarm)
QUITTIER1	R	1	Must be acknowledged
LOESCHE1	R	1	Must be deleted
VARIABLE1	R	1	Dyn. limit value linking the limit is defined by an absolute value (see field GRENZWERTx).
FUNC1	R	1	Functions linking
ASK_FUNC1	R	1	Execution via Alarm Message List
FUNC_NR1	N	10	ID number of the linked function (if "-1" is entered here, the existing function is not overwritten during import)
A_GRUPPE1	N	10	Alarm/Event Group
A_KLASSE1	N	10	Alarm/Event Class
MIN_MAX1	С	3	Minimum, Maximum
FARBE1	N	10	Color as Windows coding
GRENZTXT1	С	66	Limit value text
A_DELAY1	N	10	Time delay
INVISIBLE1	R	1	Invisible

Expressions in the column "Comment" refer to the expressions used in the dialog boxes for the definition of variables. For more information, see chapter Variable definition.



7.5 Communication details (Driver variables)

The driver kit implements a number of driver variables. This variables are part of the driver object type **Communication details**. These are divided into:

- Information
- Configuration
- Statistics and
- Error message

The definitions of the variables implemented in the driver kit are available in the import file **drvvar.dbf** (on the installation medium in the \Predefined\Variables folder) and can be imported from there.

Note: Variable names must be unique in zenon. If driver variables of the driver object type **Communication details** are to be imported from **drvvar.dbf** again, the variables that were imported beforehand must be renamed.

Information

Not every driver supports all driver variables of the driver object type *Communication details*.

For example:

- > Variables for modem information are only supported by modem-compatible drivers
- > Driver variables for the polling cycle only for pure polling drivers
- Connection-related information such as ErrorMSG only for drivers that only edit one connection at a a time



INFORMATION

Name from import	Туре	Offset	Description
MainVersion	UINT	0	Main version number of the driver.
SubVersion	UINT	1	Sub version number of the driver.
BuildVersion	UINT	29	Build version number of the driver.
RTMajor	UINT	49	zenon main version number
RTMinor	UINT	50	zenon sub version number
RTSp	UINT	51	zenon Service Pack number
RTBuild	UINT	52	zenon build number
LineStateIdle	BOOL	24.0	TRUE, if the modem connection is idle
LineStateOffering	BOOL	24.1	TRUE, if a call is received
LineStateAccepted	BOOL	24.2	The call is accepted
LineStateDialtone	BOOL	24.3	Dialtone recognized
LineStateDialing	BOOL	24.4	Dialing active
LineStateRingBack	BOOL	24.5	While establishing the connection
LineStateBusy	BOOL	24.6	Target station is busy
LineStateSpecialInfo	BOOL	24.7	Special status information received
LineStateConnected	BOOL	24.8	Connection established
LineStateProceeding	BOOL	24.9	Dialing completed
LineStateOnHold	BOOL	24.10	Connection in hold
LineStateConferenced	BOOL	24.11	Connection in conference mode.
LineStateOnHoldPendConf	BOOL	24.12	Connection in hold for conference
LineStateOnHoldPendTransfer	BOOL	24.13	Connection in hold for transfer
LineStateDisconnected	BOOL	24.14	Connection terminated.
LineStateUnknow	BOOL	24.15	Connection status unknown
ModemStatus	UDINT	24	Current modem status
TreiberStop	BOOL	28	Driver stopped
			For driver stop, the variable has the value TRUE and an OFF bit. After the driver has started, the variable has the value FALSE and no OFF bit.
SimulRTState	UDINT	60	Informs the status of Runtime for driver simulation.



ConnectionStates	STRING	61	Internal connection status of the driver to the PLC.
			Connection statuses:
			0: Connection OK
			1: Connection failure
			2: Connection simulated
			Formating:
			<netzadresse>:<verbindungszustand>;;;</verbindungszustand></netzadresse>
			A connection is only known after a variable has first signed in. In order for a connection to be contained in a string, a variable of this connection must be signed in once.
			The status of a connection is only updated if a variable of the connection is signed in. Otherwise there is no communication with the corresponding controller.

CONFIGURATION

Name from import	Туре	Offset	Description
ReconnectInRead	BOOL	27	If TRUE, the modem is automatically reconnected for reading
ApplyCom	BOOL	36	Apply changes in the settings of the serial interface. Writing to this variable immediately results in the method SrvDrvVarApplyCom being called (which currently has no further function).
ApplyModem	BOOL	37	Apply changes in the settings of the modem. Writing this variable immediately calls the method SrvDrvVarApplyModem. This closes the current connection and opens a new one according to the settings PhoneNumberSet and ModemHwAdrSet .
PhoneNumberSet	STRING	38	Telephone number, that should be used
ModemHwAdrSet	DINT	39	Hardware address for the telephone number



GlobalUpdate	UDINT	3	Update time in milliseconds (ms).
BGlobalUpdaten	BOOL	4	TRUE, if update time is global
TreiberSimul	BOOL	5	TRUE, if driver in sin simulation mode
TreiberProzab	BOOL	6	TRUE, if the variables update list should be kept in the memory
ModemActive	BOOL	7	TRUE, if the modem is active for the driver
Device	STRING	8	Name of the serial interface or name of the modem
ComPort	UINT	9	Number of the serial interface.
Baudrate	UDINT	10	Baud rate of the serial interface.
Parity	SINT	11	Parity of the serial interface
ByteSize	USINT	14	Number of bits per character of the serial interface
			Value = 0 if the driver cannot establish any serial connection.
StopBit	USINT	13	Number of stop bits of the serial interface.
Autoconnect	BOOL	16	TRUE, if the modem connection should be established automatically for reading/writing
PhoneNumber	STRING	17	Current telephone number
ModemHwAdr	DINT	21	Hardware address of current telephone number
RxIdleTime	UINT	18	Modem is disconnected, if no data transfer occurs for this time in seconds (s)
WriteTimeout	UDINT	19	Maximum write duration for a modem connection in milliseconds (ms).
RingCountSet	UDINT	20	Number of ringing tones before a call is accepted
ReCallIdleTime	UINT	53	Waiting time between calls in seconds (s).
ConnectTimeout	UINT	54	Time in seconds (s) to establish a connection.



STATISTICS

Name from import	Туре	Offset	Description
MaxWriteTime	UDINT	31	The longest time in milliseconds (ms) that is required for writing.
MinWriteTime	UDINT	32	The shortest time in milliseconds (ms) that is required for writing.
MaxBlkReadTime	UDINT	40	Longest time in milliseconds (ms) that is required to read a data block.
MinBlkReadTime	UDINT	41	Shortest time in milliseconds (ms) that is required to read a data block.
WriteErrorCount	UDINT	33	Number of writing errors
ReadSucceedCount	UDINT	35	Number of successful reading attempts
MaxCycleTime	UDINT	22	Longest time in milliseconds (ms) required to read all requested data.
MinCycleTime	UDINT	23	Shortest time in milliseconds (ms) required to read all requested data.
WriteCount	UDINT	26	Number of writing attempts
ReadErrorCount	UDINT	34	Number of reading errors
MaxUpdateTimeNormal	UDINT	56	Time since the last update of the priority group Normal in milliseconds (ms).
MaxUpdateTimeHigher	UDINT	57	Time since the last update of the priority group Higher in milliseconds (ms).
MaxUpdateTimeHigh	UDINT	58	Time since the last update of the priority group High in milliseconds (ms).
MaxUpdateTimeHighest	UDINT	59	Time since the last update of the priority group Highest in milliseconds (ms).
PokeFinish	BOOL	55	Goes to 1 for a query, if all current pokes were executed

ERROR MESSAGE

Name from import	Туре	Offset	Description



ErrorTimeDW	UDINT	2	Time (in seconds since 1.1.1970), when the last error occurred.
ErrorTimeS	STRING	2	Time (in seconds since 1.1.1970), when the last error occurred.
RdErrPrimObj	UDINT	42	Number of the PrimObject, when the last reading error occurred.
RdErrStationsName	STRING	43	Name of the station, when the last reading error occurred.
RdErrBlockCount	UINT	44	Number of blocks to read when the last reading error occurred.
RdErrHwAdresse	DINT	45	Hardware address when the last reading error occurred.
RdErrDatablockNo	UDINT	46	Block number when the last reading error occurred.
RdErrMarkerNo	UDINT	47	Marker number when the last reading error occurred.
RdErrSize	UDINT	48	Block size when the last reading error occurred.
DrvError	USINT	25	Error message as number
DrvErrorMsg	STRING	30	Error message as text
ErrorFile	STRING	15	Name of error log file
	1	1	

8. Driver-specific functions

The driver supports the following functions:

CONTROLLER INFORMATION FROM CSV FILES

The **PRISMIC** driver reads controller information from CSV files when the driver is started.

 These CSV files must be present in the following folder: \ProgramData\COPA-DATA\SQL2012\[Project ID]\FILES\zenon\custom\drivers

Note: The files can also be uploaded easily in the zenon Editor. To do this, see the **uploading CSV files in the Editor** section in this chapter.

The naming and structure of the files must correspond to the following requirements:



```
    di.csv
Slave, reg (>10000), description, false value, true value
    do.csv
Slave, reg(>0) description, false val, true val
    hr.csv
    Digital:
type, slave, reg (>40000), bit, description, false val, true val
    Analog:
type, slave, reg (>40000), bit, description, low unscaled, low scaled,
high unscaled, high scaled, dp, units
    Information
        If these files are not present or they cannot be read in correctly, the received units are
forwarded to zenon in unedited form.
```

UPLOADING CSV FILES IN THE EDITOR

The required CSV files can also be added in the zenon Editor directly. To do this, carry out the following steps:

- 1. Select the **Files** node in the current project.
- 2. There, go to the **Driver** subnode.
- 3. In the toolbar or in the context menu of the **Driver** subnode, select the **Add file...** command The file selection dialog is opened.
- Select, in the file selection dialog of the drop-down list of the data to be displayed, the All files (*.*) entry.
 The CSV files are listed in the selection dialog.
- Select the files and confirm the selection by clicking on **OK**. The selected files are copied to the zenon project folder.

9. Driver command function

The zenon **Driver commands** function is to influence drivers using zenon. You can do the following with a driver command:

- Start
- ► Stop
- ▶ Shift a certain driver mode



Instigate certain actions

Attention: The zenon Driver commands function is not identical to driver commands that can be executed in Runtime with Energy drivers!

Information

This chapter describes standard functions that are valid for most zenon drivers. However, not all functions described here are available for every driver. For example, a driver that does not, according to the data sheet, support a modem connection also does not have any modem functions.

CONFIGURATION OF THE FUNCTION

Configuration is carried out using the **Driver commands** function. To do this:

- 1. Create a new function in the zenon Editor.
- 2. Navigate to the node Variable.
- 3. Select the Driver commands entry.

The dialog for configuration is opened.

- 4. Select the desired driver and the required command.
- 5. Close the dialog by clicking on **OK** and ensure that the function is executed in Runtime. Heed the notices in the **Driver command function in the network** section.

DRIVER COMMAND DIALOG

Drivers	×
Driver commands Settings Drivers InternDriver for internal variables Current status Drivers Driver command <no command=""> V</no>	OK Cancel Help
Show this dialog in the Runtime	



Option	Description		
Drivers	Selection of the driver from the drop-down list. It contains all drivers loaded in the project.		
Current status	Fixed entry which has no function in the current version.		
Driver command	Drop-down list for the selection of the command:		
<no command=""></no>	No command is sent. A command that already exists can thus be removed from a configured function.		
Start driver (online mode)	Driver is reinitialized and started.		
Stop driver (offline mode)	Driver is stopped. No new data is accepted.		
	Note: If the driver is in offline mode, all variables that were created for this driver receive the status $\tt switched off$ (OFF; Bit 20).		
Driver in simulation mode	Driver is set into simulation mode. The values of all variables of the driver are simulated by the driver. No values from the connected hardware (e.g. PLC, bus system,) are displayed.		
Driver in hardware mode	Driver is set into hardware mode. For the variables of the driver the values from the connected hardware (e.g. PLC, bus system,) are displayed.		
Driver-specific command	Enter driver-specific commands. Opens input field in order to enter a command.		
Activate driver write set value	Write set value to a driver is allowed.		
Deactivate driver write set value	Write set value to a driver is prohibited.		
Establish connection with modem	Establish connection (for modem drivers) Opens the input fields for the hardware address and for the telephone number.		
Disconnect from modem	Terminate connection (for modem drivers)		
Driver in counting simulation mode	Driver is set into counting simulation mode. All values are initialized with 0 and incremented in the set update time by 1 each time up to the maximum value and then start at 0 again.		
Driver in static simulation mode	Driver is set into counting simulation mode. All values are initialized with 0.		
Driver in programmed simulation mode	Driver is set into counting simulation mode. The values are calculated by a freely-programmable simulation project. The simulation project is created with the help of the zenon Logic Workbench and runs in the zenon Logic Runtime.		
Show this dialog in the Runtime	The dialog is shown in Runtime so that changes can be made.		



DRIVER COMMAND FUNCTION IN THE NETWORK

If the computer on which the **Driver commands** function is executed is part of the zenon network, further actions are also carried out. A special network command is sent from the computer to the project server, which then executes the desired action on its driver. In addition, the Server sends the same driver command to the project standby. The standby also carries out the action on its driver.

This makes sure that Server and Standby are synchronized. This only works if the Server and the Standby both have a working and independent connection to the hardware.

10. Error analysis

Should there be communication problems, this chapter will assist you in finding out the error.

10.1 Analysis tool

All zenon modules such as Editor, Runtime, drivers, etc. write messages to a joint log file. To display them correctly and clearly, use the Diagnosis Viewer (main.chm::/12464.htm) program that was also installed with zenon. You can find it under *Start/All programs/zenon/Tools 8.00 -> Diagviewer*.

zenon driver log all errors in the LOG files.LOG files are text files with a special structure. The default folder for the LOG files is subfolder **LOG** in the folder **ProgramData**. For example:

%ProgramData%\COPA-DATA\LOG.

Attention: With the default settings, a driver only logs error information. With the Diagnosis Viewer you can enhance the diagnosis level for most of the drivers to "Debug" and "Deep Debug". With this the driver also logs all other important tasks and events.

In the Diagnosis Viewer you can also:

- Follow newly-created entries in real time
- customize the logging settings
- change the folder in which the LOG files are saved

Note:

- 1. The Diagnosis Viewer displays all entries in UTC (coordinated world time) and not in local time.
- 2. The Diagnosis Viewer does not display all columns of a LOG file per default. To display more columns activate property **Add all columns with entry** in the context menu of the column header.



- 3. If you only use **Error-Logging**, the problem description is in the column **Error text**. For other diagnosis level the description is in the column **General text**.
- 4. For communication problems many drivers also log error numbers which the PLC assigns to them. They are displayed in **Error text** or **Error code** or **Driver error parameter (1** and **2)**. Hints on the meaning of error codes can be found in the driver documentation and the protocol/PLC description.
- 5. At the end of your test set back the diagnosis level from **Debug** or **Deep Debug**. At **Debug** and **Deep Debug** there are a great deal of data for logging which are saved to the hard drive and which can influence your system performance. They are still logged even after you close the Diagnosis Viewer.

Attention

In Windows CE errors are not logged per default due to performance reasons.

You can find further information on the Diagnosis Viewer in the Diagnose Viewer (main.chm::/12464.htm) manual.

10.2 Check list

Questions and hints for fault isolation:

GENERAL TROUBLESHOOTING

- ▶ Is the PLC connected to the power supply?
- Analysis with the Diagnosis Viewer (on page 47):
 -> Which messages are displayed?
- ► Are the participants available in the **TCP/IP** network?
- Can the PLC be reached via the Ping command?

Ping button in the driver configuration menu in the Connections tab

or

Ping: Open command line -> ping <IP address > (e.g.: ping 192.168.0.100) -> Press the Enter key.

Do you receive an answer with a time or a timeout?

Can the PLC be reached at the respective port via TELNET?

Telnet: Command line: enter: telent <IP address port number> (for example for Modbus: telnet 192.168.0.100 502) -> Press the Enter key.

If the monitor display turns black, a connection could be established.



- Are you using the correct cable which is recommended by the manufacturer for the connection between the PLC and the PC?
- Did you configure the Net address in the address properties of the variable correctly?
 - Does the addressing match with the configuration in the driver dialog?
 - Does the net address match the address of the target station?
- Did you use the right object type for the variable?
 Example: Driver variables based on driver object type Communication details are purely statistics variables. They do not communicate with the PLC.
 You can find detailed information on this in the Communication details (Driver variables) (on page 38) chapter.

SOME VARIABLES REPORT INVALID.

- ► INVALID bits always refer to a net address.
- At least one variable of the net address is faulty.

VALUES ARE NOT DISPLAYED, NUMERIC VALUES REMAIN EMPTY

Driver is not working. Check the:

- Installation of zenon
- the driver installation
- The installation of all components
 -> Pay attention to error messages during the start of the Runtime.

VARIABLES ARE DISPLAYED WITH A BLUE DOT

The communication in the network is faulty:

- With a network project: Is the network project also running on the server?
- With a stand-alone project or a network project which is also running on the server: Deactivate the property Read from Standby Server only in node Driver connection/Addressing.

DRIVER FAILS OCCASIONALLY

Analysis with the Diagnosis Viewer (on page 47): -> Which messages are displayed?