

# zenon driver manual сомц

v.8.10



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# 1 Welcome to COPA-DATA help

#### ZENON VIDEO-TUTORIALS

You can find practical examples for project configuration with zenon in our YouTube channel (https://www.copadata.com/tutorial\_menu). The tutorials are grouped according to topics and give an initial insight into working with different zenon modules. All tutorials are available in English.

#### **GENERAL HELP**

If you cannot find any information you require in this help chapter or can think of anything that you would like added, please send an email to documentation@copadata.com.

#### PROJECT SUPPORT

You can receive support for any real project you may have from our Support Team, who you can contact via email at support@copadata.com.

#### LICENSES AND MODULES

If you find that you need other modules or licenses, our staff will be happy to help you. Email sales@copadata.com.

# 2 COMLI

The **COMLI driver** communicates with the ABB COMmunication Llnk protocol via a serial interface. zenon is always the master with this communication.



# 3 COMLI - data sheet

General:	
Driver file name	COMLI.exe
Driver name	ABB-COMLI Treiber
PLC types	All controllers that support the ABB COMLI protocol
PLC manufacturer	ABB

Driver supports:	
Protocol	ABB COMmunication Link
Addressing: Address-based	Address based
Addressing: Name-based	
Spontaneous communication	X
Polling communication	X
Online browsing	
Offline browsing	
Real-time capable	X
Blockwrite	
Modem capable	
RDA numerical	X
RDA String	
Hysteresis	
extended API	
Supports status bit WR-SUC	
alternative IP address	



Requirements:	
Hardware PC	Serial interface RS232
Software PC	
Hardware PLC	
Software PLC	
Requires v-dll	

Platforms:	
Operating systems	Windows 10; Windows 7; Windows 8; Windows 8.1; Windows Server 2008 R2; Windows Server 2012; Windows Server 2012 R2; Windows Server 2016

# 4 Driver history

Date	Build number	Change
6/22/201 6	100	Created driver documentation

# 5 Configuration

In this chapter you will learn how to use the driver in a project and which settings you can change.

# Information

Find out more about further settings for zenon variables in the chapter Variables (main.chm::/15247.htm) of the online manual.



# 5.1 Creating a driver

In the **Create driver** dialog, you create a list of the new drivers that you want to create.

	vailable drivers	Driver information
Werdsame       Necessary additional hardware on the PC:         CMAN	35           ABB           Alen Foxdey           Alen Foxdey           Alson           Bachmann           Bachott           Bernceker + Rainer           Bernceker + Rainer           Bernceker + Barert           Bosh Recreb	Data exchange with external programs on file basis. Values are read from a file and displayed resp. archived in zenon. Values can also be written to a file by zenon. Supported PLC types:  Supported connection types: Local Supported communication protocols: unknown The driver's available for the following operating systems: Windows 7, 8, 8, 1, 10, Server 2008R2, Server 2012R2
Druker features:     Druker features:       Costronic     RDA supported:       P     Damier       P     Datien       P     Export       P     Export       P     Export       P     Export       P     Export       P     Export       P     Export    <	Buderus     CaNon     Canon     Canon     Canon     Canon     Conon     Conon	
to data a	Costonic     Costonic     Costonic     Costonic     Dialiter     Database     Deletion     Deletion     Deletion     Deletion     Els     Els     Els     Els     Els     Eser     Feto     Feto     Genter     Genter     Genter     Genter     Genter	RDA supported: YES RDA Supported: ND Address based: ND Biockwrite: ND Biockwrite: NO Serial logring: ND External time stamping: YES Modem supported: ND Poling: up: ND Sonon Example: ND Offine Envisiong: ND Offine Envisiong: YES Hysteress: ND WR-SUC supported: ND Alternate IP Address: ND
ae driver	ile driver	

Parameter	Description
Available drivers	List of all available drivers.
	The display is in a tree structure: [+] expands the folder structure and shows the drivers contained therein. [-] reduces the folder structure
	Default: no selection
Driver name	Unique <b>Identification</b> of the driver.
	Default: <i>Empty</i> The input field is pre-filled with the pre-defined <b>Identification</b> after selecting a driver from the list of available drivers.
Driver information	Further information on the selected driver. Default: <i>Empty</i> The information on the selected driver is shown in this area after selecting a driver.



#### **CLOSE DIALOG**

Option	Description
ок	Accepts all settings and opens the driver configuration dialog of the selected driver.
Cancel	Discards all changes and closes the dialog.
Help	Opens online help.

#### Information

The content of this dialog is saved in the file called Treiber\_[Language].xml. You can find this file in the following folder: C:\ProgramData\COPA-DATA\zenon[version number].

#### **CREATE NEW DRIVER**

In order to create a new driver:

 Right-click on Driver in the Project Manager and select New driver in the context menu. Optional: Select the New driver button from the toolbar of the detail view of the Variables. The Create driver dialog is opened.



2. The dialog offers a list of all available drivers.

	Create driver
Available drivers	Driver information
Sprecher Automation	
🕀 🧰 3S	
🔬 💼 ABB	
Actisense	
😥 🧰 Allen-Bradley	
🕀 💼 Alstom	
🗄 👘 💼 Areva	
Bachmann	
BACnet	
Beckhoff	
⊕     Bernecker + Rainer     ⊕     Biffi-Tyco Flow Control	
Bosch Rexroth	
Brodersen	
Buderus	
⊞ CAN	
COPA-DATA	
E Copalp	
Costronic	
👜 🛅 СП	
🐵 💼 Daimler	
🕀 💼 Database	
🚊 💼 Dateien	
👜 💼 DNP3	
🗄 💼 Echelon	
EIB EIB	
🖲 💼 Elau	
B- BA	
Esser	
B Euchner	
ie in Festo ie in Files	
Burger Ganther	
⊕ - GE Automation&Controls	
Gossen Metrawatt	
🗄 📲 Helmholz	
🗄 🚈 Hilscher	
🐵 💼 Hitachi	
Hydrometer	
IBH V	
Driver name	
	· · · · · · · · · · · · · · · · · · ·
	OK Cancel Help
	on taite nep

- Select the desired driver and name it in the Driver name input field. This input field corresponds to the Identification property. The name of the selected driver is automatically inserted into this input field by default. The following is applicable for the Driver name:
  - The Driver name must be unique.
     If a driver is used more than once in a project, a new name has to be given each time.

This is evaluated by clicking on the **OK** button. If the driver is already present in the project, this is shown with a warning dialog.

- The Driver name is part of the file name.
   Therefore it may only contain characters which are supported by the operating system.
   Invalid characters are replaced by an underscore (\_).
- Attention: This name cannot be changed later on.
- 4. Confirm the dialog by clicking on the **OK** button. The configuration dialog for the selected driver is opened.

**Note:** The language of driver names cannot be switched. They are always shown in the language in which they have been created, regardless of the language of the Editor. This also applies to driver object types.



#### DRIVER NAME DIALOG ALREADY EXISTS

If there is already a driver in the project, this is shown in a dialog. The warning dialog is closed by clicking on the **OK** button. The driver can be named correctly.

	zenon Energy Edition	×
<b></b>	This driver name already exists! Please enter an unique driver name!	
	ОК	

#### ZENON PROJECT

The following drivers are created automatically for newly-created projects:

- Intern
- MathDr32
- SysDrv

#### Information

Only the required drivers need to be present in a zenon project. Drivers can be added at a later time if required.

# 5.2 Settings in the driver dialog

You can change the following settings of the driver:



### 5.2.1 General

The configuration dialog is opened when a driver is created. In order to be able to open the dialog later for editing, double click on the driver in the list or click on the **Configuration** property.

Configuration			Х
General			_
		ОК	
Mode:		Cancel	
Hardware	•	Help	
🔲 Keep update list i	memory		
Outputs writeable			
Variable image re	nanent		
Stopped on Stand	by-Server		
Update time globa			
Global updatetime in 1000	ns:		
Priority			
	<b>1000</b> ms		
high:	<b>500</b> ms		
higher:	<b>300</b> ms		
highest:	100 ms		

Option	Description
Mode	Allows to switch between hardware mode and simulation mode
	<ul> <li>Hardware: A connection to the control is established.</li> </ul>
	<ul> <li>Simulation - static: No communication between to the control is established, the values are simulated by the driver. In this modus the values remain constant or the variables keep the values which were set by zenon Logic. Each variable has its own memory area. E.g. two variables of the type marker with offset 79 can have different values in the Runtime and do not influence each other. Exception: The simulator driver.</li> </ul>
	<ul> <li>Simulation - counting: No communication between to the control is established, the values are simulated by the driver. In this modus the driver increments the values</li> </ul>



Option	Description
	within a value range automatically.
	<ul> <li>Simulation - programmed: No communication is established to the PLC. The values are calculated by a freely programmable simulation project. The simulation project is created with the help of the zenon Logic Workbench and runs in a zenon Logic Runtime which is integrated in the driver. For details see chapter Driver simulation (main.chm::/25206.htm).</li> </ul>
Keep update list in the memory	Variables which were requested once are still requested from the control even if they are currently not needed. This has the advantage that e.g. multiple screen switches after the screen was opened for the first time are executed faster because the variables need not be requested again. The disadvantage is a higher load for the communication to the control.
Output can be written	<ul> <li>Active: Outputs can be written.</li> </ul>
	<ul> <li>Inactive: Writing of outputs is prevented.</li> </ul>
	Note: Not available for every driver.
Variable image remanent	This option saves and restores the current value, time stamp and the states of a data point.
	Fundamental requirement: The variable must have a valid value and time stamp.
	The variable image is saved in hardware mode if one of these statuses is active:
	► User status <i>M1</i> (0) to <i>M8</i> (7)
	► REVISION(9)
	► AUS(20)
	► ERSATZWERT(27)
	The variable image is always saved if:
	• the variable is of the object type <b>Driver variable</b>
	• the driver runs in simulation mode. (not



Option	Description
	programmed simulation)
	The following states are not restored at the start of the Runtime:
	► SELECT(8)
	► WR-ACK(40)
	► WR-SUC(41)
	The mode <b>Simulation - programmed</b> at the driver start is not a criterion in order to restore the remanent variable image.
Stop on Standby Server	Setting for redundancy at drivers which allow only one communication connection. For this the driver is stopped at the Standby Server and only started at the upgrade.
	<b>Attention:</b> If this option is active, the gapless archiving is no longer guaranteed.
	<ul> <li>Active: Sets the driver at the not-process-leading Server automatically in a stop-like state. In contrast to stopping via driver command, the variable does not receive status switched off (statusverarbeitung.chm::/24150.htm) but an empty value. This prevents that at the upgrade to the Server irrelevant values are created in the AML, CEL and Historian.</li> </ul>
	Default: inactive
	<b>Note:</b> Not available if the CE terminal serves as a data server. You can find further information in the zenon Operator manual in the CE terminal as a data server chapter.
Global Update time	Setting for the global update times in milliseconds:
	<ul> <li>Active: The set Global update time is used for all variables in the project. The priority set at the variables is not used.</li> </ul>
	<ul> <li>Inactive: The set priorities are used for the individual variables.</li> </ul>



Option	Description
	<b>Exceptions:</b> Spontaneous drivers ignore this option. They generally use the shortest possible update time. For details, see the <b>Spontaneous driver update time</b> section.
Priority	The polling times for the individual priority classes are set here. All variables with the according priority are polled in the set time.
	The variables are allocated separately in the settings of the variable properties. The communication of the individual variables can be graded according to importance or required topicality using the priority classes. Thus the communication load is distributed better.
	<b>Attention:</b> Priority classes are not supported by each driver, e.g. spontaneously communicating zenon drivers.

#### **CLOSE DIALOG**

Option	Description
ОК	Applies all changes in all tabs and closes the dialog.
Cancel	Discards all changes in all tabs and closes the dialog.
Help	Opens online help.

#### UPDATE TIME FOR SPONTANEOUS DRIVERS

With spontaneous drivers, for **Set value**, **advising** of variables and **Requests**, a read cycle is triggered immediately - regardless of the set update time. This ensures that the value is immediately available for visualization after writing. The update time is generally 100 ms.

Spontaneous drivers are ArchDrv, BiffiDCM, BrTcp32, DNP3, Esser32, FipDrv32, FpcDrv32, IEC850, IEC870, IEC870\_103, Otis, RTK9000, S7DCOS, SAIA\_Slave, STRATON32 and Trend32.



# 5.2.2 COM

In this tab, you configure the connection parameters for the serial communication to the PLC.

	Configuration	×
General Com Options		
		ОК
🎢 · 🧐		Cancel
		Help
Com:	Baud rate:	
COM 1 V Databit:	9600 V	
8 V	Parity: No ❤	
Stopbit:	Protocol:	
1 ~	NO Y	

Parameter	Description
Com	Selection of the serial interface (com port) on the computer. Select from drop-down list: <i>COM 1</i> to <i>COM 256</i> Default: <i>COM 1</i>
Baud rate	Selection of the Baud rate for the communication to the PLC. The Baud rate must be amended to the PLC. Selection from drop-down list: <i>110</i> to <i>256000</i> Default: <i>9600</i>
Data bit	Number of data bits (data word length in bits) for communication to the PLC. The data bit rate must be amended to the controller. Select from drop-down list: 5, 6, 7, 8 Default: 8
Stop bit	Selection of the stop bit for communication to the PLC. The stop bit must be amended to the controller. Select from drop-down list:



Parameter	Description	
	▶ 7	
	▶ 1.5	
	▶ 2	
	Default: 1	
Parity	Selection of the parity for the communication to the PLC. The parity must be amended to the controller. Amend to PLC. Select from drop-down list:	
	► No	
	▶ Odd	
	▶ Even	
	Default: <i>No</i>	
Protocol	Selection of the protocol for communication to the PLC. The protocol must be amended to the controller. Select from drop-down list:	
	► No	
	► Xon/Xoff	
	► RTS/CTS	
	► DTR/DSR	
	Default: <i>No</i>	

#### CLOSE DIALOG

Option	Description
ОК	Applies all changes in all tabs and closes the dialog.
Cancel	Discards all changes in all tabs and closes the dialog.
Help	Opens online help.



### 5.2.3 Options

In this dialog, you configure the communication parameters for the serial communication to the PLC.

Configuration		×
General Com Options		
Character format	OK	
Binary	Cancel	
⊖ ASCII	Help	
		- 1
		- 1

**Note:** This dialog is only available in English.

The buttons are displayed in the system language of the computer.

#### CHARACTER FORMAT

Selection of the decoding for the communication between driver and PLC. The configuration must correspond to the setting on the PLC. Selection with option field.

Parameters	Description
Binary	Communication data is transfered in binary format.
	<b>Note:</b> only available if, in the <b>Com</b> tab, the <b>Data bit</b> option is configured with the value 8 (data bit).
ASCII	Communication data is transferred in ASCII format.

#### **CLOSE DIALOG**

Option	Description
ОК	Applies all changes in all tabs and closes the dialog.
Cancel	Discards all changes in all tabs and closes the dialog.
Help	Opens online help.



# 6 Creating variables

This is how you can create variables in the zenon Editor:

# 6.1 Creating variables in the Editor

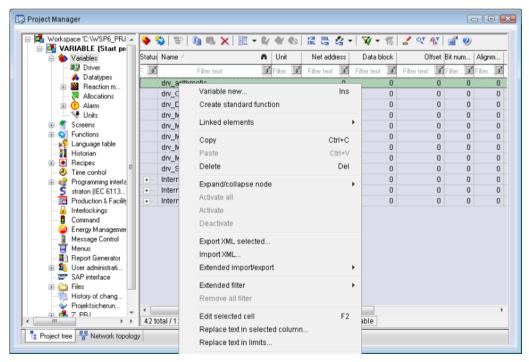
Variables can be created:

- as simple variables
- in arrays (main.chm::/15262.htm)
- ▶ as structure variables (main.chm::/15278.htm)

#### VARIABLE DIALOG

To create a new variable, regardless of which type:

1. Select the New variable command in the Variables node in the context menu



The dialog for configuring variables is opened

- 2. Configure the variable
- 3. The settings that are possible depends on the type of variables



#### CREATE VARIABLE DIALOG

ate variable					
Settings					
Name: S_Variable					
S_Variable					
Driver					
SIMUL32 - SIMUL_WIZ					
PLC marker					
Datatype					
REAL					
Array settings					
Start index is 0     Start index is 1					
Dim 1 Dim 2	Dim 3				
Addressing options					
Automatic addressing					
Addressing according to data type offset a	and start offset				
Manual addressing					
Each datatype starts with new offset					
Automatic addressing					
Activate all elements     Activate     Activate all elements     Activate     Activate					
<ul> <li>Activate element manually</li> </ul>					
ranartu					
roperty	Description				
lame	Distinct name of the variable. If a variable with the same name already exists in the project, no additional variable can be created with this name.				
	Maximum length: 128 characters				
	Attention: the characters <b>#</b> and <b>@</b> are not permitted in variable names. If non-permitted characters are used, creation of variables cannot be completed and the <b>Finish</b> button remains inactive. <b>Note:</b> For some drivers, the addressing is possible over the property <b>Symbolic address</b> , as well.				
Privers	Select the desired driver from the drop-down list.				
	<b>Note:</b> If no driver has been opened in the project, the driver for internal variables (Intern.exe (Main.chm::/Intern.chm::/Intern.htm)) is automatically loaded.				
	Select the appropriate driver object type from the drop-down list.				
	select the appropriate driver object type from the drop-down list.				
oriver Object Type cti.chm::/28685.htm) oata Type	Select the desired data type. Click on the button to open the				



Property	Description
	selection dialog.
Array settings	Expanded settings for array variables. You can find details in the Arrays chapter.
Addressing options	Expanded settings for arrays and structure variables. You can find details in the respective section.
Automatic addressing	Expanded settings for arrays and structure variables. You can find details in the respective section.

#### SYMBOLIC ADDRESS

The **Symbolic address** property can be used for addressing as an alternative to the **Name** or **Identification** of the variables. Selection is made in the driver dialog; configuration is carried out in the variable property. When importing variables of supported drivers, the property is entered automatically.

Maximum length: 1024 characters.

The following drivers support the **Symbolic address**:

- ► 3S\_V3
- AzureDrv
- BACnetNG
- ► IEC850
- KabaDPServer
- OPCUA32
- Phoenix32
- POZYTON
- RemoteRT
- S7TIA
- SEL
- SnmpNg32
- PA\_Drv

#### INHERITANCE FROM DATA TYPE

Measuring range, Signal range and Set value are always:

- derived from the datatype
- Automatically adapted if the data type is changed



**Note for signal range:** If a change is made to a data type that does not support the set **signal range**, the **signal range** is amended automatically. For example, for a change from **INT** to **SINT**, the **signal range** is changed to *127*. The amendment is also carried out if the **signal range** was not inherited from the data type. In this case, the **measuring range** must be adapted manually.

6.2 Addressin	
Group/Property	Description
General	Property group for general settings.
Name	Freely definable name.
	Attention: For every zenon project the name must be unambiguous.
Identification	Freely definable identification. E.g. for Resources label, comments,
Addressing	
Net address	Network address of variable.
	This address refers to the bus address in the connection configuration of the driver. This defines on which OPC UA Server the variable resides.
	<b>Attention:</b> For the COMLI driver, the net address is the configured COM PORT. You can find this configuration in the driver configuration dialog, in the <b>COM</b> tab in the <i>Com:</i> option
Data block	not used for this driver
Offset	Offset of variables. Equal to the memory address of the variable in the PLC. Adjustable from <i>0</i> to <i>4294967295</i> .
Alignment	not used for this driver
Bit number	Number of the bit within the configured offset.
	<i>0</i> 8
String length	Only available for String variables. Maximum number of characters that the variable can take.
Driver connection/Driver Object Type	Object type of the variables. Depending on the driver used, is selected when the variable is created and can be changed here.
Driver connection/Data	Data type of the variable. Is selected during the creation of the variable; the type can be changed here.

# 6.2 Addressing



Group/Property	Description
Туре	<b>Attention:</b> If you change the data type later, all other properties of the variable must be checked and adjusted, if necessary.

# 6.3 Driver objects and datatypes

Driver objects are areas available in the PLC, such as markers, data blocks etc. Here you can find out which driver objects are provided by the driver and which IEC data types can be assigned to the respective driver objects.

### 6.3.1 Driver objects

The following object types are available in this driver:

Driver Object Type	Channel type	Read	Write	Supported data types	Description
Registers	8	Х	-	BOOL, SINT, USINT	Variables to access the register (03071)
			Х	INT, UINT, DINT, UDINT	<b>Attention:</b> <i>BOOL, SINT</i> and <i>USINT</i> data type variables can only be read.
IO Bits	64	Х	Х	BOOL	Variables to access I/O bits (016376)
High Register	65	X	-	BOOL, SINT, USINT	Variables to access the register (065535)
			X	INT, UINT, DINT, UDINT	<b>Attention:</b> <i>BOOL, SINT</i> and <i>USINT</i> data type variables can only be read
Memory	66	Х	-	BOOL	Variables to access the PLC
			X	SINT, USINT, INT, UINT, DINT, UDINT	memory (0128kB) Attention: <i>BOOL</i> data type variables can only be read
Time	67	Х	Х	UDINT	Variable to read the current time of the controller.



Driver Object Type	Channel type	Read	Write	Supported data types	Description
					The current computer time is set as the time of the controller by writing any desired value.
Time marked events	68	Х		USINT	Variables to receive time-stamped events
<i>Communication</i> <i>details</i>	35	X	X	BOOL, SINT, USINT, INT, UINT, DINT, UDINT, REAL, STRING	Variables for the static analysis of the communication; is transferred between driver and Runtime (not to the PLC). <b>Note</b> : The addressing and the behavior is the same for most zenon drivers. You can find detailed information on this in the Communication details (Driver variables) (on page 35) chapter.

#### Key:

**X**: supported

--: not supported

#### REGISTERS

Registers (0...3071) can be read or written using this driver object type. **Attention:** *BOOL, SINT* and *USINT* data type variables can only be read and not written.

**Offset** = [register number]

#### **IO BITS**

I/O bits (0...16376) can be read or written using this driver object type. The address of an I/O bit must be configured as follows:



**Offset** = [IO Bit - number] / 8

Bit number = [*IO Bit - number*] mod 8

#### **HIGH REGISTER**

The registers (0...65535) can be read and written using this driver object type.

Attention: BOOL, SINT and USINT data type variables can only be read and not written.

**Offset** = [register number]

#### MEMORY

It is possible to access the PLC memory (0...128kB) using this driver object type.

Attention: BOOL data type variable can only be read and not written.

#### TIME

Δ

The current time of the controller can be read using this driver object type.

A time synchronization is carried out by writing the value to the PLC. The current computer time is set as the time of the controller for this synchronization. The time is portrayed as Unix time on the variable.

# Attention

To be able to display values with the **Time** driver object type in zenon, the time in the PLC must be set to UTC.

#### TIME MARKED EVENTS

Time marked events can be read by the controller using this driver object type.

#### ALLOCATION:

An event is assigned to a variable using the event address. This must be set for the variable as offset.

- The event type is assigned to the variable as a value.
- The event time is assigned to the variable as a time stamp.

#### TYPES OF TIME-MARKED EVENTS

The following types are defined by the COMLI standard:



Event	Hex	Binary
Alarm on (1 -> 0)	Тур Ох30	48
Alarm off (0 -> 1)	Тур 0х31	49
Status on (1 -> 0)	Тур 0х32	50
Status off (0 -> 1)	Тур 0х33	51

The following is applicable for the **Time marked events** image to variables:

- 1. This value is initialized with the value zero when an event variable is called up for the first time.
- 2. The event type of the variable is then assigned when receiving an event.
- 3. The value of the variable is then immediately overwritten with the value *Null*.

Configure a corresponding reaction matrix for each event variable that you want to evaluate.

# Attention

Δ

If the zenon redundancy is activated, reading of the **Time marked events** is only carried out on the Primary Server.

Requirement: The time in the controller must be set to UTC.

#### ENGINEERING IN THE EDITOR

Carry out the following project configuration steps:

- 1. Create a new variable.
  - a) In the toolbar or in the context menu of the Variable node, select the New variable... command.
     The dialog to create a variable is opened.
- 1. Configure the variable:
  - a) Ensure that, in the **Driver** option, the COMLI [driver name] is selected.
  - a) Select, in the drop-down list of the **driver object type** option, the *Time marked events* entry.
  - b) Confirm your project configuration by clicking on the **OK** button
- 2. Assign the variable a connection with the Net address property.
- 3. Configure a reaction matrix:
  - a) in the context menu of the Variable node, select the React matrix subnode.



b) In the toolbar or in the context menu of the Functions node, select the **New reaction matrix** command.

The dialog to create a reaction matrix is opened.

- c) Select the desired type of matrix via option field for **type of reaction matrix** and name the reaction matrix.
- d) Confirm your input by clicking on the OK button. The dialog to configure the reaction matrix is opened.
- Configure the states for the desired event.
   Note: With a numerical reaction matrix, use the binary values of the Time marked events types table in this section.
  - a) Activate the **Treat each value change as a new breach** option.
  - b) Activate the In chronological event list option.
  - c) Optional: Activate In alarm message list to also incorporate content into the AML.
- 5. Link the reaction matrix to a variable.
  - a) To do this, select the corresponding variable in the list of variables.
  - b) Click, in the **Reaction matrix** variable property, on the ... button: The dialog to select a reaction matrix is opened.



States				Function	n				OK
Value		Status		<no fi<="" th=""><th>unction linked&gt;</th><th></th><th></th><th></th><th>Cance</th></no>	unction linked>				Cance
Default value				510 1					
=	48			Call	via button in screen	Alarm Mess	sage List		Help
=	49	••••••		Addition	nal attributes				
				Limit val	ue color	Flashing			
						Invisible			
				Help file					
				Help cha	apter				
				Addition	al information 1				
								~	
				Addition	al information 2				
New status	Delete	Test Up	Down					~	
Status									
• M1	• M2	• M3 • M4	• M5	⊡ ме			■ M8		
NET_SEL	REVISION	PROGRESS TIMEOUT	INVALID	🖸 OF	F 🔽 FN	1_TR	RM_TR		
<ul> <li>ALT_VAL</li> </ul>									
Value					AML/CEL				
Equal	× 49				In Alarm Messa		Comment required		
Threshold	value o						Send acknowledgem	ent	
	= 49	49			Print		to CEL	ien.	
	= 12	12			✓ In Chronologica	l Event List			
imit value text Alarm OFF				_					
					Alarm/Event Group				
<ul> <li>Treat each char</li> </ul>	ige of value as new l				0 - <not used=""></not>			~	
Delay time [s] State number for counter in the mathematics driver				Alarm/Event Class			_		
0		¥			0 - <not used=""></not>			~	

c) Select the desired reaction matrix and confirm your selection by clicking on the **OK** button.

### 6.3.2 Mapping of the data types

All variables in zenon are derived from IEC data types. The following table compares the IEC datatypes with the datatypes of the PLC.

PLC	zenon	Data type
I/O Bits	BOOL	8
Register	USINT	9
Register	SINT	10
Register	UINT	2
Register	INT	1
Register	UDINT	4
Register	DINT	3



PLC	zenon	Data type
-	ULINT	27
-	LINT	26
-	REAL	5
-	LREAL	6
-	STRING	12
-	WSTRING	21
-	DATE	18
-	TIME	17
-	DATE_AND_TIME	20
-	TOD (Time of Day)	19

#### DATA TYPE

The term **data type** is the internal numerical identification of the data type. It is also used for the extended DBF import/export of the variables.

# 6.4 Creating variables by importing

Variables can also be imported by importing them. The XML and DBF import is available for every driver.

#### Information

You can find details on the import and export of variables in the Import-Export (main.chm::/13028.htm) manual in the Variables (main.chm::/13045.htm) section.

#### 6.4.1 XML import

During XML import of variables or data types, these are first assigned to a driver and then analyzed. Before import, the user decides whether and how the respective element (variable or data type) is to be imported:



- Import: The element is imported as a new element.
- Overwrite: The element is imported and overwrites a pre-existing element.
- Do not import: The element is not imported.

**Note:** The actions and their durations are shown in a progress bar during import. The import of variables is described in the following documentation. Data types are imported along the same lines.

#### REQUIREMENTS

The following conditions are applicable during import:

#### Backward compatibility

At the XML import/export there is no backward compatibility. Data from older zenon versions can be taken over. The handover of data from newer to older versions is not supported.

#### Consistency

The XML file to be imported has to be consistent. There is no plausibility check on importing the file. If there are errors in the import file, this can lead to undesirable effects in the project.

Particular attention must be paid to this, primarily if not all properties exist in the XML file and these are then filled with default values. E.g.: A binary variable has a limit value of *300*.

#### Structure data types

Structure data types must have the same number of structure elements. Example: A structure data type in the project has 3 structure elements. A data type with the same name in the XML file has 4 structure elements. Then none of the variables based on this data type in the file are imported into the project.

### 🖸 🖌 Hint

You can find further information on XML import in the **Import - Export** manual, in the **XML import (main.chm::/13046.htm)** chapter.

### 6.4.2 DBF Import/Export

Data can be exported to and imported from dBase.



#### Information

Import and Export via CSV or dBase supported; no driver specific variable settings, such as formulas. Use export/import via XML for this.

#### IMPORT DBF FILE

To start the import:

- 1. right-click on the variable list
- 2. in the drop-down list of Extended export/import... select the Import dBase command
- 3. follow the import assistant

The format of the file is described in the chapter File structure.

#### Information

Note:

- Driver object type and data type must be amended to the target driver in the DBF file in order for variables to be imported.
- dBase does not support structures or arrays (complex variables) at import.

#### **EXPORT DBF FILE**

To start the export:

- 1. right-click on the variable list
- 2. in the drop-down list of Extended export/import... select the Export dBase... command
- 3. follow the export assistant



DBF files:

Δ

- must correspond to the 8.3 DOS format for filenames (8 alphanumeric characters for name, 3 character suffix, no spaces)
- must not have dots (.) in the path name.
   e.g. the path C:\users\John.Smith\test.dbf is invalid.
   Valid: C:\users\JohnSmith\test.dbf
- must be stored close to the root directory in order to fulfill the limit for file name length including path: maximum 255 characters

The format of the file is described in the chapter File structure.



### Information

dBase does not support structures or arrays (complex variables) at export.

#### FILE STRUCTURE OF THE DBASE EXPORT FILE

The dBaseIV file must have the following structure and contents for variable import and export:

# Attention

dBase does not support structures or arrays (complex variables) at export.

DBF files must:

- conform with their name to the 8.3 DOS format (8 alphanumeric characters for name, 3 characters for extension, no space)
- Be stored close to the root directory (Root)

#### STRUCTURE

Identification	Тур e	Field size	Comment
KANALNAME	Cha r	128	Variable name. The length can be limited using the <b>MAX_LAENGE</b> entry in the <b>project.ini</b> file.
KANAL_R	С	128	The original name of a variable that is to be replaced by the new name entered under "VARIABLENNAME" (variable name) (field/column must be entered manually). The length can be limited using the <b>MAX_LAENGE</b> entry in the <b>project.ini</b> file.
KANAL_D	Log	1	The variable is deleted with the 1 entry (field/column has to be created by hand).
TAGNR	С	128	Identification. The length can be limited using the <b>MAX_LAENGE</b> entry in the <b>project.ini</b> file.
EINHEIT	С	11	Technical unit
DATENART	С	3	Data type (e.g. bit, byte, word,) corresponds to the



Identification	Тур е	Field size	Comment
			data type.
KANALTYP	С	3	Memory area in the PLC (e.g. marker area, data area,) corresponds to the driver object type.
HWKANAL	Nu m	3	Net address
BAUSTEIN	Ν	3	Datablock address (only for variables from the data area of the PLC)
ADRESSE	Ν	5	Offset
BITADR	N	2	For bit variables: bit address For byte variables: 0=lower, 8=higher byte For string variables: Length of string (max. 63 characters)
ARRAYSIZE	Ν	16	Number of variables in the array for index variables ATTENTION: Only the first variable is fully available. All others are only available for VBA or the Recipegroup Manager
LES_SCHR	L	1	Write-Read-Authorization 0: Not allowed to set value. 1: Allowed to set value.
MIT_ZEIT	R	1	time stamp in zenon (only if supported by the driver)
OBJEKT	N	2	Driver-specific ID number of the primitive object comprises TREIBER-OBJEKTTYP and DATENTYP
SIGMIN	Floa t	16	Non-linearized signal - minimum (signal resolution)
SIGMAX	F	16	Non-linearized signal - maximum (signal resolution)
ANZMIN	F	16	Technical value - minimum (measuring range)
ANZMAX	F	16	Technical value - maximum (measuring range)
ANZKOMMA	N	1	Number of decimal places for the display of the values (measuring range)
UPDATERATE	F	19	Update rate for mathematics variables (in sec, one decimal possible) not used for all other variables



Identification	Тур e	Field size	Comment	
MEMTIEFE	N	7	Only for compatibility reasons	
HDRATE	F	19	HD update rate for historical values (in sec, one decimal possible)	
HDTIEFE	Ν	7	HD entry depth for historical values (number)	
NACHSORT	R	1	HD data as postsorted values	
DRRATE	F	19	Updating to the output (for zenon DDE server, in [s], one decimal possible)	
HYST_PLUS	F	16	Positive hysteresis, from measuring range	
HYST_MINUS	F	16	Negative hysteresis, from measuring range	
PRIOR	Ν	16	Priority of the variable	
REAMATRIZE	С	32	Allocated reaction matrix	
ERSATZWERT	F	16	Substitute value, from measuring range	
SOLLMIN	F	16	Minimum for set value actions, from measuring range	
SOLLMAX	F	16	Maximum for set value actions, from measuring range	
VOMSTANDBY	R	1	Get value from standby server; the value of the variable is not requested from the server but from the Standby Server in redundant networks	
RESOURCE	С	128	Resources label. Free string for export and display in lists. The length can be limited using the MAX_LAENGE entry in <b>project.ini</b> .	
ADJWVBA	R	1	Non-linear value adaption: <i>0</i> : Non-linear value adaption is used <i>1</i> : Non-linear value adaption is not used	
ADJZENON	С	128	Linked VBA macro for reading the variable value for non-linear value adjustment.	
ADJWVBA	С	128	ed VBA macro for writing the variable value for non-linear value adjustment.	
ZWREMA	Ν	16	Linked counter REMA.	



Identification	Тур е	Field size	Comment
MAXGRAD	Ν	16	Gradient overflow for counter REMA.



### Attention

When importing, the driver object type and data type must be amended to the target driver in the DBF file in order for variables to be imported.

#### LIMIT VALUE DEFINITION

Identification	Туре	Field size	Comment	
AKTIV1	R	1	Limit value active (per limit value available)	
GRENZWERT1	F	20	technical value or ID number of a linked variable for a dynamic limit value (see VARIABLEx) (if VARIABLEx is 1 and here it is -1, the existing variable linkage is not overwritten)	
SCHWWERT1	F	16	Threshold value for limit value	
HYSTERESE1	F	14	Is not used	
BLINKEN1	R	1	Set blink attribute	
BTB1	R	1	Logging in CEL	
ALARM1	R	1	Alarm	
DRUCKEN1	R	1	Printer output (for CEL or Alarm)	
QUITTIER1	R	1	Must be acknowledged	
LOESCHE1	R	1	Must be deleted	
VARIABLE1	R	1	Dyn. limit value linking the limit is defined by an absolute value (see field GRENZWERTx).	
FUNC1	R	1	Functions linking	
ASK_FUNC1	R	1	Execution via Alarm Message List	
FUNC_NR1	Ν	10	ID number of the linked function	

Limit definition for limit values 1 to 4, or status 1 to 4:



Identification	Туре	Field size	Comment		
			(if "-1" is entered here, the existing function is not overwritten during import)		
A_GRUPPE1	Ν	10	Alarm/Event Group		
A_KLASSE1	Ν	10	Alarm/Event Class		
MIN_MAX1	С	3	Minimum, Maximum		
FARBE1	Ν	10	Color as Windows coding		
GRENZTXT1	С	66	Limit value text		
A_DELAY1	Ν	10	Time delay		
INVISIBLE1	R	1	Invisible		

Expressions in the column "Comment" refer to the expressions used in the dialog boxes for the definition of variables. For more information, see chapter Variable definition.

# 6.5 Communication details (Driver variables)

The driver kit implements a number of driver variables. This variables are part of the driver object type *Communication details*. These are divided into:

- Information
- Configuration
- Statistics and
- Error message

The definitions of the variables implemented in the driver kit are available in the import file **DRVVAR.DBF** and can be imported from there.

Path to file: %ProgramData%\COPA-DATA\zenon<Versionsnummer>\PredefinedVariables

**Note:** Variable names must be unique in zenon. If driver variables of the driver object type *Communication details* are to be imported from **DRVVAR.DBF** again, the variables that were imported beforehand must be renamed.

### Information

Not every driver supports all driver variables of the driver object type *Communication details*.

For example:

• Variables for modem information are only supported by



modem-compatible drivers.

- Driver variables for the polling cycle are only available for pure polling drivers.
- Connection-related information such as **ErrorMSG** is only supported for drivers that only edit one connection at a a time.

#### **INFORMATION**

Name from import	Туре	Offset	Description
MainVersion	UINT	0	Main version number of the driver.
SubVersion	UINT	1	Sub version number of the driver.
BuildVersion	UINT	29	Build version number of the driver.
RTMajor	UINT	49	zenon main version number
RTMinor	UINT	50	zenon sub version number
RTSp	UINT	51	zenon Service Pack number
RTBuild	UINT	52	zenon build number
LineStateIdle	BOOL	24.0	TRUE, if the modem connection is idle
LineStateOffering	BOOL	24.1	TRUE, if a call is received
LineStateAccepted	BOOL	24.2	The call is accepted
LineStateDialtone	BOOL	24.3	Dialtone recognized
LineStateDialing	BOOL	24.4	Dialing active
LineStateRingBack	BOOL	24.5	While establishing the connection
LineStateBusy	BOOL	24.6	Target station is busy
LineStateSpecialInfo	BOOL	24.7	Special status information received
LineStateConnected	BOOL	24.8	Connection established
LineStateProceeding	BOOL	24.9	Dialing completed
LineStateOnHold	BOOL	24.10	Connection in hold
LineStateConferenced	BOOL	24.11	Connection in conference mode.
LineStateOnHoldPendConf	BOOL	24.12	Connection in hold for conference



Name from import	Туре	Offset	Description
LineStateOnHoldPendTransfe r	BOOL	24.13	Connection in hold for transfer
LineStateDisconnected	BOOL	24.14	Connection terminated.
LineStateUnknow	BOOL	24.15	Connection status unknown
ModemStatus	UDINT	24	Current modem status
TreiberStop	BOOL	28	Driver stopped For <i>driver stop</i> , the variable has the value
			<i>TRUE</i> and an <b>OFF</b> bit. After the driver has started, the variable has the value <i>FALSE</i> and no <b>OFF</b> bit.
SimulRTState	UDINT	60	Informs the status of Runtime for driver simulation.
ConnectionStates	STRING	61	Internal connection status of the driver to the PLC.
			Connection statuses:
			<i>0</i> : Connection OK
			1: Connection failure
			2: Connection simulated
			Formating:
			<netzadresse>:<verbindungszustand>;;;</verbindungszustand></netzadresse>
			A connection is only known after a variable has first signed in. In order for a connection to be contained in a string, a variable of this connection must be signed in once.
			The status of a connection is only updated if a variable of the connection is signed in. Otherwise there is no communication with the corresponding controller.



## CONFIGURATION

Name from import	Туре	Offset	Description
ReconnectInRead	BOOL	27	If TRUE, the modem is automatically reconnected for reading
ApplyCom	BOOL	36	Apply changes in the settings of the serial interface. Writing to this variable immediately results in the method SrvDrvVarApplyCom being called (which currently has no further function).
ApplyModem	BOOL	37	Apply changes in the settings of the modem. Writing this variable immediately calls the method SrvDrvVarApplyModem. This closes the current connection and opens a new one according to the settings <b>PhoneNumberSet</b> and <b>ModemHwAdrSet</b> .
PhoneNumberSet	STRING	38	Telephone number, that should be used
ModemHwAdrSet	DINT	39	Hardware address for the telephone number
GlobalUpdate	UDINT	3	Update time in milliseconds (ms).
BGlobalUpdaten	BOOL	4	TRUE, if update time is global
TreiberSimul	BOOL	5	TRUE, if driver in sin simulation mode
TreiberProzab	BOOL	6	TRUE, if the variables update list should be kept in the memory
ModemActive	BOOL	7	TRUE, if the modem is active for the driver
Device	STRING	8	Name of the serial interface or name of the modem
ComPort	UINT	9	Number of the serial interface.
Baudrate	UDINT	10	Baud rate of the serial interface.
Parity	SINT	11	Parity of the serial interface
ByteSize	USINT	14	Number of bits per character of the serial interface Value = $0$ if the driver cannot establish any serial connection.



Name from import	Туре	Offset	Description
StopBit	USINT	13	Number of stop bits of the serial interface.
Autoconnect	BOOL	16	TRUE, if the modem connection should be established automatically for reading/writing
PhoneNumber	STRING	17	Current telephone number
ModemHwAdr	DINT	21	Hardware address of current telephone number
RxIdleTime	UINT	18	Modem is disconnected, if no data transfer occurs for this time in seconds (s)
WriteTimeout	UDINT	19	Maximum write duration for a modem connection in milliseconds (ms).
RingCountSet	UDINT	20	Number of ringing tones before a call is accepted
ReCallIdleTime	UINT	53	Waiting time between calls in seconds (s).
ConnectTimeout	UINT	54	Time in seconds (s) to establish a connection.

## STATISTICS

Name from import	Туре	Offse t	Description
MaxWriteTime	UDINT	31	The longest time in milliseconds (ms) that is required for writing.
MinWriteTime	UDINT	32	The shortest time in milliseconds (ms) that is required for writing.
MaxBlkReadTime	UDINT	40	Longest time in milliseconds (ms) that is required to read a data block.
MinBlkReadTime	UDINT	41	Shortest time in milliseconds (ms) that is required to read a data block.
WriteErrorCount	UDINT	33	Number of writing errors
ReadSucceedCount	UDINT	35	Number of successful reading attempts
MaxCycleTime	UDINT	22	Longest time in milliseconds (ms) required to



Name from import	Туре	Offse t	Description
			read all requested data.
MinCycleTime	UDINT	23	Shortest time in milliseconds (ms) required to read all requested data.
WriteCount	UDINT	26	Number of writing attempts
ReadErrorCount	UDINT	34	Number of reading errors
MaxUpdateTimeNormal	UDINT	56	Time since the last update of the priority group <b>Normal</b> in milliseconds (ms).
MaxUpdateTimeHigher	UDINT	57	Time since the last update of the priority group <b>Higher</b> in milliseconds (ms).
MaxUpdateTimeHigh	UDINT	58	Time since the last update of the priority group <b>High</b> in milliseconds (ms).
MaxUpdateTimeHighest	UDINT	59	Time since the last update of the priority group <b>Highest</b> in milliseconds (ms).
PokeFinish	BOOL	55	Goes to 1 for a query, if all current pokes were executed

## ERROR MESSAGE

Name from import	Туре	Offse t	Description
ErrorTimeDW	UDINT	2	Time (in seconds since 1.1.1970), when the last error occurred.
ErrorTimeS	STRING	2	Time (in seconds since 1.1.1970), when the last error occurred.
RdErrPrimObj	UDINT	42	Number of the PrimObject, when the last reading error occurred.
RdErrStationsName	STRING	43	Name of the station, when the last reading error occurred.
RdErrBlockCount	UINT	44	Number of blocks to read when the last reading error occurred.
RdErrHwAdresse	DINT	45	Hardware address when the last reading error occurred.



Name from import	Туре	Offse t	Description
RdErrDatablockNo	UDINT	46	Block number when the last reading error occurred.
RdErrMarkerNo	UDINT	47	Marker number when the last reading error occurred.
RdErrSize	UDINT	48	Block size when the last reading error occurred.
DrvError	USINT	25	Error message as number
DrvErrorMsg	STRING	30	Error message as text
ErrorFile	STRING	15	Name of error log file

# 7 Driver command function

The zenon **Driver commands** function is to influence drivers using zenon. You can do the following with a driver command:

- Start
- Stop
- Shift a certain driver mode
- Instigate certain actions

**Note:** This chapter describes standard functions that are valid for most zenon drivers. Not all functions described here are available for every driver. For example, a driver that does not, according to the data sheet, support a modem connection also does not have any modem functions.

# Attention

The zenon **Driver commands** function is not identical to driver commands that can be executed in the Runtime with Energy drivers!

### CONFIGURATION OF THE FUNCTION

Configuration is carried out using the **Driver commands** function. To configure the function:

1. Create a new function in the zenon Editor.



elect a function				×
Functions selection				_
📮 🕂 📩 Favorites				
Write/modify set val	Je			
🗄 🏤 Add-In				
Hand CEL				
Application				
🗄 💑 Batch Control				
🗄 📲 Historian				
😟 📲 Message Control				
🗄 💑 Network				
Recipes     Report Generator/Report				
H-Screens	t viewer/	Analyzer		
unit of the second sec				
E Variable				
H- VBA				
I VSTA				
🗄 🖓 Windows				
				_
Quick help				
			/	
			·	/
	_			
0	K	Cancel	Help	

The dialog for selecting a function is opened

- 2. Navigate to the node Variable.
- 3. Select the **Driver commands** entry.

The dialog for configuration is opened

Drivers	×
Driver commands Settings Drivers InternDriver for internal variables Current status privers Driver command <no command=""> V</no>	OK Cancel Help
Show this dialog in the Runtime	

- 4. Select the desired driver and the required command.
- 5. Close the dialog by clicking on **OK** and ensure that the function is executed in the Runtime. Heed the notices in the **Driver command function in the network** section.



#### DRIVER COMMAND DIALOG

Drivers	×
Driver commands         Settings         Drivers         INTERNDriver for internal variables         Current status         privers         Driver command         Driver-specific command         Driver-specific command         Show this dialog in the Runtime	OK Cancel Help

Option	Description
Driver	Selection of the driver from the drop-down list. It contains all drivers loaded in the project.
Current condition	Fixed entry that is set by the system. Has no function in the current version.
Driver command	Selection of the desired driver command from a drop-down list.
	For details on the configurable driver commands, see the <b>available driver commands</b> section.
Driver-specific command	Entry of a command specific to the selected driver.
	<b>Note:</b> Only available if, for the <b>driver command</b> option, the <i>driver-specific command</i> has been selected.
Show this dialog in the Runtime	Configuration of whether the configuration can be changed in the Runtime:
	• Active: This dialog is opened in the Runtime before executing the function. The configuration can thus still be changed in the Runtime before execution.
	• <i>Inactive</i> : The Editor configuration is applied in the Runtime when executing the function.
	Default: inactive



#### CLOSE DIALOG

Options	Description
ОК	Applies settings and closes the dialog.
Cancel	Discards all changes and closes the dialog.
Help	Opens online help.

#### AVAILABLE DRIVER COMMANDS

These driver commands are available - depending on the selected driver:

Driver command	Description
<no command=""></no>	No command is sent. A command that already exists can thus be removed from a configured function.
Start driver (online mode)	Driver is reinitialized and started. <b>Note:</b> If the driver has already been started, it must be stopped. Only then can the driver be re-initialized and started.
Stop driver (offline mode)	Driver is stopped. No new data is accepted.
	<b>Note:</b> If the driver is in offline mode, all variables that were created for this driver receive the status <i>switched off</i> ( <i>OFF</i> ; Bit <i>20</i> ).
Driver in simulation mode	Driver is set into simulation mode. The values of all variables of the driver are simulated by the driver. No values from the connected hardware (e.g. PLC, bus system,) are displayed.
Driver in hardware mode	Driver is set into hardware mode. For the variables of the driver the values from the connected hardware (e.g. PLC, bus system,) are displayed.
Driver-specific command	Entry of a driver-specific command. Opens input field in order to enter a command.
Activate driver write set value	Write set value to a driver is possible.
Deactivate driver write set value	Write set value to a driver is prohibited.
Establish connection with modem	Establish connection (for modem drivers)



Driver command	Description
	Opens the input fields for the hardware address and for the telephone number.
Disconnect from modem	Terminate connection (for modem drivers)
Driver in counting simulation mode	Driver is set into counting simulation mode. All values are initialized with <i>0</i> and incremented in the set update time by <i>1</i> each time up to the maximum value and then start at <i>0</i> again.
Driver in static simulation mode	No communication to the controller is established. All values are initialized with <i>0</i> .
Driver in programmed simulation mode	The values are calculated by a freely-programmable simulation project. The simulation project is created with the help of the zenon Logic Workbench and runs in the zenon Logic Runtime.

## DRIVER COMMAND FUNCTION IN THE NETWORK

If the computer on which the **Driver commands** function is executed is part of the zenon network, further actions are also carried out:

- A special network command is sent from the computer to the project server. It then executes the desired action on its driver.
- In addition, the Server sends the same driver command to the project standby. The standby also carries out the action on its driver.

This makes sure that Server and Standby are synchronized. This only works if the Server and the Standby both have a working and independent connection to the hardware.

# 8 Error analysis

Should there be communication problems, this chapter will assist you in finding out the error.

# 8.1 Analysis tool

All zenon modules such as Editor, Runtime, drivers, etc. write messages to a joint log file. To display them correctly and clearly, use the Diagnosis Viewer (main.chm::/12464.htm) program that was also installed with zenon. You can find it under **Start/All programs/zenon/Tools 8.10 -> Diagviewer**.



zenon driver log all errors in the LOG files.LOG files are text files with a special structure. The default folder for the LOG files is subfolder **LOG** in the folder **ProgramData**. For example:

#### %ProgramData%\COPA-DATA\LOG.

**Attention:** With the default settings, a driver only logs error information. With the Diagnosis Viewer you can enhance the diagnosis level for most of the drivers to "Debug" and "Deep Debug". With this the driver also logs all other important tasks and events.

In the Diagnosis Viewer you can also:

- Follow newly-created entries in real time
- customize the logging settings
- change the folder in which the LOG files are saved

#### Note:

- 1. The Diagnosis Viewer displays all entries in UTC (coordinated world time) and not in local time.
- 2. The Diagnosis Viewer does not display all columns of a LOG file per default. To display more columns activate property **Add all columns with entry** in the context menu of the column header.
- 3. If you only use **Error-Logging**, the problem description is in the column **Error text**. For other diagnosis level the description is in the column **General text**.
- 4. For communication problems many drivers also log error numbers which the PLC assigns to them. They are displayed in **Error text** or **Error code** or **Driver error parameter (1** and **2)**. Hints on the meaning of error codes can be found in the driver documentation and the protocol/PLC description.
- 5. At the end of your test set back the diagnosis level from **Debug** or **Deep Debug**. At **Debug** and **Deep Debug** there are a great deal of data for logging which are saved to the hard drive and which can influence your system performance. They are still logged even after you close the Diagnosis Viewer.

# Attention

In Windows CE errors are not logged per default due to performance reasons.

You can find further information on the Diagnosis Viewer in the Diagnose Viewer (main.chm::/12464.htm) manual.

# 8.2 Check list

Questions and hints for fault isolation:



### GENERAL TROUBLESHOOTING

- ▶ Is the PLC connected to the power supply?
- Analysis with the Diagnosis Viewer (on page 45):
   -> Which messages are displayed?
- Are the participants available in the **TCP/IP** network?
- Can the PLC be reached via the *Ping* command?

# Ping: Open command line -> ping <IP address > (e.g.: ping 192.168.0.100) -> Press the Enter key.

Do you receive an answer with a time or a timeout?

• Can the PLC be reached at the respective port via *TELNET*?

# Telnet: Command line: enter: telent <IP address port number> (for example for Modbus: telnet 192.168.0.100 502) -> Press the Enter key.

If the monitor display turns black, a connection could be established.

- Are you using the correct cable which is recommended by the manufacturer for the connection between the PLC and the PC?
- Did you select the right COM port?
- Do the communication parameters match (Baud rate, parity, start/stop bits,...)?
- ▶ Is the COM port blocked by another application?
- Did you configure the Net address in the address properties of the variable correctly?
  - Does the addressing match with the configuration in the driver dialog?
  - Does the net address match the address of the target station?
- Did you use the right object type for the variable?
   Example: Driver variables based on driver object type Communication details are purely statistics variables. They do not communicate with the PLC.
   You can find detailed information on this in the Communication details (Driver variables) (on page 35) chapter.
- Does the offset addressing of the variable match the one in the PLC?

#### SOME VARIABLES REPORT INVALID.

- INVALID bits always refer to a net address.
- At least one variable of the net address is faulty.

#### VALUES ARE NOT DISPLAYED, NUMERIC VALUES REMAIN EMPTY

Driver is not working. Check the:



- Installation of zenon
- the driver installation
- The installation of all components
   -> Pay attention to error messages during the start of the Runtime.

#### VARIABLES ARE DISPLAYED WITH A BLUE DOT

The communication in the network is faulty:

- With a network project: Is the network project also running on the server?
- With a stand-alone project or a network project which is also running on the server: Deactivate the property Read from Standby Server only in node Driver connection/Addressing.

#### VALUES ARE DISPLAYED INCORRECTLY

Check the information for the calculation in node **Value calculation** of the variable properties.

#### DRIVER FAILS OCCASIONALLY

Analysis with the Diagnosis Viewer (on page 45): -> Which messages are displayed?