

zenon Analyzer Release & Support Cycle

	Release	Licence Sales Stop	Product Support / Training Stop <i>standard requests</i>	Product Fixes Builds	
				<i>without SLA</i>	<i>with SLA</i>
zenon Analyzer 3.40	04/2020	03/31/2023	03/31/2024	03/31/2023	03/31/2026
zenon Analyzer 3.30	Q2 2019	03/31/2021	03/31/2023	03/31/2023	03/31/2025
zenon Analyzer 3.20	03/31/2018	03/31/2020	03/31/2022	03/31/2022	03/31/2024
zenon Analyzer 3.10	03/29/2017	03/31/2020	03/31/2021	03/31/2021	03/31/2023
zenon Analyzer 3.00	08/12/2016	03/31/2020	03/31/2020	03/31/2020	03/31/2022
zenon Analyzer 2.20	10/31/2014	03/31/2016	12/31/2018	12/31/2018	12/31/2018
zenon Analyzer 2.10	10/31/2013	03/31/2016	10/31/2017	10/31/2017	10/31/2019

SLA SERVICE LEVEL AGREEMENT