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Salzburg, January, 2026

[Subject]: COPA-DATA and NIS 2

Dear Customer,

Cybersecurity has become an ever increasingly important aspect of developing, deploying and maintaining software. COPA-DATA recognizes the importance of cybersecurity in safeguarding its own operations and in protecting its customers' interests.

In a landscape that sees plenty of activity, not just in the actors and technologies, but also in the legislations and standards, COPA-DATA has been closely following the development of the European Union's NIS and NIS 2 directives, their translation into local law by different EU member states, and their implications for COPA-DATA as a software vendor and component provider. In alignment with the goals of the NIS 2 Directive, COPA-DATA is committed to implement a robust cybersecurity framework to protect itself and its customers.

While the NIS 2 Directive sets a broad regulatory framework for enhancing cybersecurity across various sectors in the EU, the IEC 62443-4-1 International Standard provides a detailed, technical blueprint for developing secure industrial products. COPA-DATA has been certified for IEC 62443-4-1 since 2018, which underlines its efforts in building a solid internal framework and a secure product.

Besides the commitment to adhere to the spirit of the NIS 2 Directive, the zenon Software Platform already implements and proposes features that may help customers achieve NIS 2 compliance, such as backups, code signing of zenon binaries, and encryption of communications.

COPA-DATA is committed to its customers and stands ready to help them achieve their objectives.

Kind regards,

Signed by:
Lukas Punzenberger
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Director Product Management